

MANAGER'S REPORT

JUNE 22, 2015

- A. **HIE PAINT PROJECT:** Our property wide paint project started on May 27, 2015. The project is running smoothly and so far we are happy with the results we are seeing. The painters are completing the fronts and sides of buildings 10 through 3 and then will proceed to the backs of those buildings before moving onto the other buildings on the property. Before we start on a particular building we are posting notices on all the front doors of that building prior to starting with paint details and instructions. We are also sending mass emails to all residents and posting in the elevators, building bulletin boards and clubhouse main bulletin board to keep everyone informed. Please do not hesitate to call or visit the office with any questions pertaining to this project.
- B. **POOL ACID WASHING TREATMENT:** The board is approving a contract to have the floor surface of the pool and spa to be acid washed. There are several areas of discoloration that this process will alleviate. The tentative schedule for this procedure is scheduled for the second or third week in August. We wanted to schedule a time that would be the most convenient for our residents. This process will involve the pool being closed for approximately 3 days or longer depending on how long it takes to refill the pool after completion. We will confirm the actual date as soon as we have it scheduled.
- C. : **NEW POOL MAINTENANCE SERVICE CONTRACTOR:** Due to recent events where our pool did not pass a health department inspection because of not enough chemical levels and our current contractors inability to maintain our pool to the appropriate standard we have contracted a new pool maintenance company. The new contractor will begin service on July 1, 2015. The company is Brian Felter's Pool Service and Repair. They are the same company that has been the long time contractor for the west side. They have passed all health department inspections and are contracted to perform the pool acid washing application.
- D. **POOL LOUNGER AND CHAIR RESTRAPPING:** In an effort to maintain and keep our pool looking beautiful we have begun the strapping process for our pool loungers and chairs. We are currently strapping 18 loungers and 5 chairs. We have also ordered extra pool table toppers so we have replacements on hand. We are also currently looking into what can be accomplished to maintain our pool food area tables and chairs. These have weathered greatly but are starting to show signs of peeling.

- E. UGMO IRRIGATION SYSTEM INSTALLED:** On May 4th, 2015 the UGMO Irrigation was installed. This system's primary function is to sense if we are over watering or if a particular area is too wet it will turn off the system and save the water. There has been some tweaking needed with the timers and zones and unfortunately we have had extremely dry weather with no rain which is not helping our grass. We are seeing improvements slowly but need this transition time to assess the irrigation progress.
- F. HIE TOWING POLICY:** We have had incidents that involve restricted vehicles being on the property. HIE has an existing towing policy in place. The towing policy is as follows: **Any vehicle in violation including but not limited to commercial vehicles, trailers, boats, moving vehicles, Uhauls, pods and RV's parked in unauthorized spaces OR after the 8:00pm rule will receive one courtesy call from security personnel. If the violator does not answer the phone or is unable to be located the vehicle in violation will be towed. There will be no exceptions.** We wanted to bring this policy to your attention as a courtesy so your vehicle won't be towed and so you are informed pertaining to what is a restricted vehicle on the property. We have also informed security to inform people coming onto the property with restricted vehicles that they must have them off by 8:00pm.