



Paw Prints

419-943-4SPA (4772)

www.pawprintsspa.com

updated 12/2016

## SHOP GROOMING RELEASE FORM

- ❧ Paw Prints has my permission to do whatever they feel is appropriate for the well-being of my pet. Should Paw Prints determine, at its sole discretion, that veterinary care is warranted, I agree to pay all associated fees and costs. Paw Prints will not be responsible for any conditions or problems discovered during grooming. Should veterinary care be necessary as a result of any services rendered by Paw Prints, Paw Prints must be notified within 48 hours of such care. Reimbursement for such care will be at the sole discretion of Paw Prints.
- ❧ Paw Prints will not be held responsible for clipper burn, minor nicks, or skin irritation resulting from grooming; nor will we be held responsible for stressful effects that grooming may have upon any pet.
- ❧ Paw Prints shall not be held liable for any after-grooming effects of de-matting clipping procedures or problems uncovered on a badly matted or otherwise neglected coat including, but not limited to: itchiness, skin redness, or self-inflicted irritations/abrasions from excessive external rubbing. I understand that time and costs associated with de-matting are unpredictable and subject to the particular condition of my pet; consequently, I agree to pay whatever fees are incurred as a result of de-matting. Whether a dog is "matted," furthermore, is at the sole determination of Paw Prints.
- ❧ I agree to pay all costs for the grooming of the dog including, but not limited to, special handling requirements, de-matting, and fees due for missed appointments.
- ❧ Paw Prints reserves the right to refuse to groom any pet for the health and safety of the groomer and the pet. A soft muzzle may be used, or services discontinued or refused if Paw Prints determines that a pet presents an unsafe condition. Such conditions include, but are not limited to: behavior issues, health problems, fleas or parasites. Paw Prints can require for a pet with bad behavior to take a sedative before they can be groomed (administered by the pet's owner).
- ❧ I understand that Paw Prints requires all pets to be on a flea preventative and I assume the risks if I choose not to comply.
- ❧ I agree to inform Paw Prints prior to grooming if the pet has ever bitten any human or other pet or has any aggressive tendencies whatsoever. I understand and agree that I will be held solely liable for any harm, injury, or property damage caused by my dog.
- ❧ I understand that any appointments cancelled without a 24 hour notice, will incur a fee from \$5 to 100% of the estimated grooming charge (depending on how many previous cancelled appointments there has been). For clients with multiple pets, each pet getting groomed is considered an individual appointment. So for example, if you have 2 pets and decide to only get 1 pet groomed, you must cancel one of your appointments 24 hours before your scheduled arrival time to avoid fees. Emergencies will be considered on an individual basis.
- ❧ I agree to pick my pet before closing. I further agree to pay the late pick-up fee of \$10 for every 15 minutes late.
- ❧ For any clients that are over 30 minutes late past their arrival time will be considered a cancellation and will be charged accordingly.
- ❧ Paw Prints has my permission to take a picture of my pet(s) while grooming them and use them for marketing/social media.
- ❧ I agree to make sure my pet has relieved itself prior to the grooming session. There is a minimum \$5 charge for clean-up.
- ❧ I understand that the payment is due when my pet is groomed. If payment is not made there will be a late payment fee of \$5.
- ❧ I understand that for any returned check there will be a minimum fee of \$30.
- ❧ I affirm that I am the rightful legal owner of the dog for which services are rendered.
- ❧ I have read understand, and agree to the policies of Paw Prints as set forth in this form.

Owner's Name (please print): \_\_\_\_\_ Date: \_\_\_\_\_

Owner's Signature: \_\_\_\_\_ Vet's Office: \_\_\_\_\_

Pet's Name & Breed: \_\_\_\_\_ Pet's Weight: \_\_\_\_\_

Pet's Medical History: \_\_\_\_\_

Pet's Birthday (to receive a special birthday gift) MM/DD/YYYY: \_\_\_\_\_

Home Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work/Other Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ ( ) Check here to Receive Appointment Reminders & Offers by Text message (please give us cell phone info)