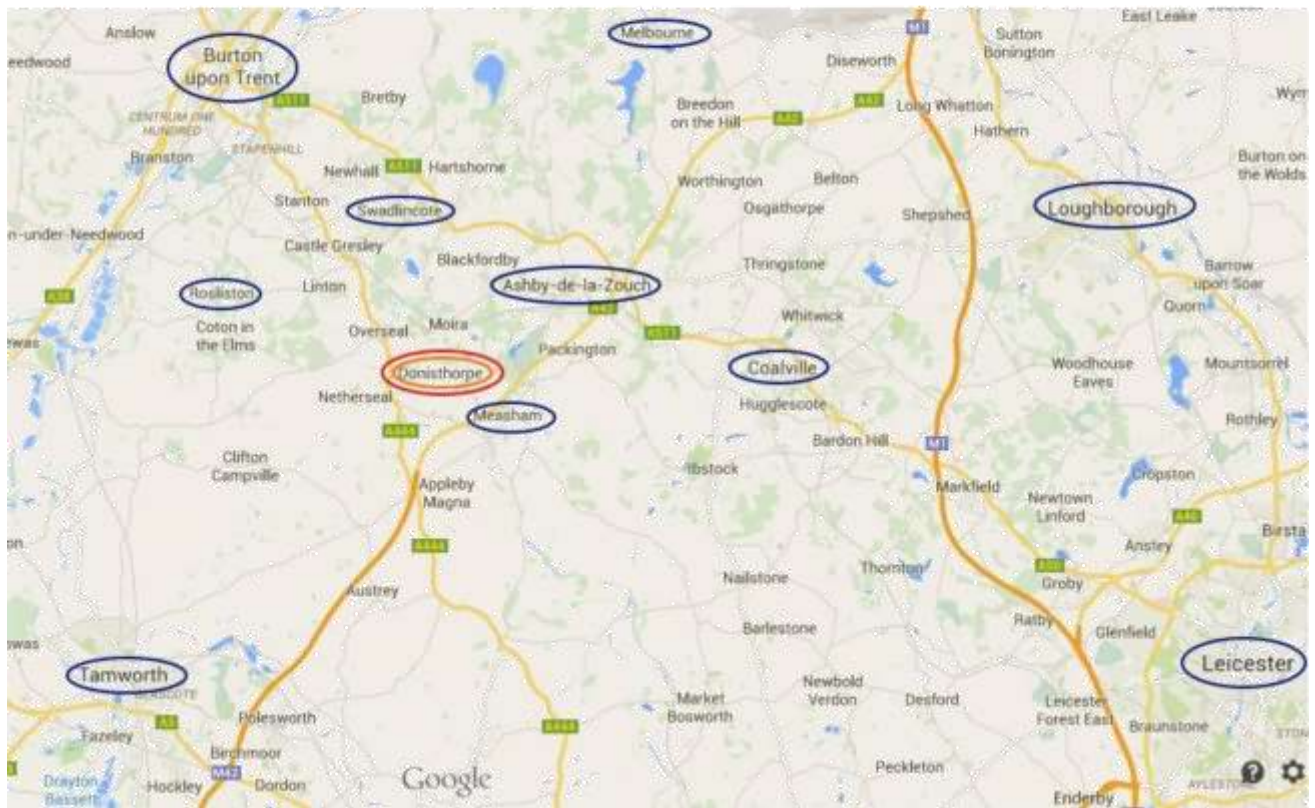




The Grange Donisthorpe, Derbyshire

Guest Information

Welcome to The Grange	4
Quick reference page	5
Contact us during your stay	5
What you can expect to find on arrival	7
Bedrooms	7
Bath/Shower rooms	7
Utility room.....	7
In the kitchen	7
What to do with rubbish	7
Entertainment	8
Connecting to the internet - WIFI	8
Cinema Room.....	8
Nearby towns	9
Activities and Places to visit	10
Spa.....	10
Clay Pigeon, Rifle, Pistol shooting and Archery	10
Horse Riding.....	10
Golf.....	11
Everything else	11
Pubs and Restaurants	13
Fast food and takeaway	14
Emergencies	15
Taking Care - all guests are advised to read the following sections	16
The House, Barns, Outbuildings and Grounds	16
Hot Tub.....	16
Open Fires and Wood burners.....	16
Fire prevention.....	16
Cookers, Microwaves and Fridges	18
What to do when you leave	19



Welcome to The Grange

We hope you will find some information in our Guest Pack that will be useful for your stay at The Grange in Donisthorpe.

The Grange is in a unique location, just minutes from the Midlands motorway network, yet secluded in the small and peaceful village of Donisthorpe where once you shut the gates you are in your own peaceful private estate. Donisthorpe itself has an amazing location at the junction of four counties, Derbyshire, Leicestershire, Warwickshire and Staffordshire, meaning that if you do want to venture out from the tranquillity of your private sanctuary, then there are endless places to visit within a stone's throw

At The Grange we've tried to think of what you might need, there are places to celebrate together for a big meal, and cosy places to get away with a book, there is a dream kitchen for cooking up a storm, a cinema room with a 3 metre screen, games rooms with pool, darts table tennis and all sorts of games, grass tennis court, basketball hoop, and for some luxury, why not take a dip in the heated swim-spa with seats for up to 10 guests or relax in one of the Jacuzzi baths. Please note that whilst we will always give best effort, we can never guarantee availability of all facilities of the house, sometimes things go wrong, break or are simply not available.

Please take care and be safe in and around The Grange. The house, gardens, paddock, pond, hot tub and facilities are there to be enjoyed by all but please ensure children are supervised at all times. Please also be respectful of neighbours, there must be no external noise from 11pm until 9am, but if you shut all the windows, then there should be no problem having fun inside the house at any time. If we get complaints from neighbours about noise between 11pm and 9am, then your stay will have to be stopped and you will immediately be asked to leave without refund and you will lose £500 from your damage deposit for each complaint received, so please do take care to keep to these hours.

In the following pages we have highlighted some amenities and attractions in the surrounding area that we think will help make your stay easier and more memorable. We advise all guests to, where possible, check opening times of shops or local attractions or restaurants to avoid disappointment.

We hope that all your questions will be answered in this pack however please contact housekeeping if there is anything more you need to know.

We wish you the most fantastic stay at The Grange, Donisthorpe.

Steve & Helena

Quick reference page

Turning onto the main road – When leaving the courtyard of The Grange onto the road, please do take care and particularly be sure to look well to the left where the view is restricted - People can drive fast along this road making it dangerous if you are pulling out too quick.

Electricity – The main electricity boards are in the boiler room and utility room – If for any reason something trips, more often than not you can just flick the switch back up on the board and all will be fine – If not, please give housekeeping a call.

Heating and hot water - The heating and hot water run on timers that we adjust seasonally and are usually off completely between midnight and 7 am. There room thermostats have all been set and balanced to keep downstairs warm in the daytime and upstairs warm at night. There is 600 litres of hot water in the house, if you use it all, it takes about 5 hours to refill – Please review the full section on heating below to ensure you get the most comfortable stay.

Keys – You will be provided with keys to use during your stay, please take care of them as losses have to be paid for. When you check out, please make sure all doors and windows are closed and locked, then leave the keys on the kitchen table for collection by housekeeping and pull the door shut as you leave so the house is secure.

Local shop: Oakthorpe Village shop – out of the courtyard, turn right, keep going straight till you get to the Masons Arms Pub where you turn right, about one mile you enter Oakthorpe and the village shop is on your left with parking outside. It's open seven days per week, normal shop opening hours and sells all the normal basics and local produce.

Supermarket deliveries - The postcode of The Grange is DE12 7PX. Ocado, Sainsburys, Morrisons, Tesco and Asda all deliver and you can order online.

Garden maintenance - Throughout the year our gardening staff visit The Grange during the week to cut the grass and maintain the gardens. If it's been raining, then we can't cut the grass as it damages it.

Hot Tub – The Grange has a 10 person hot tub/swim spa. You do not need to do anything regarding maintenance; it's all taken care of for you. Please take care when removing the covers, they are heavy and need two people to remove and replace. The controls are relatively simple, there are three jets you can turn on and a hot air blower, there is also lights which each time you push them on will give you a different colour or sequence. Please try to avoid taking dirt into the hot tub on your feet as it will block the filters, and once you are finished, please replace the cover else it will simply go too cold to be used. As the Grange is on a metered supply, it costs a lot to replace the water so please take care not to drop drinks, food items or rubbish into the water as otherwise we have to deduct something from your damage deposit to cover costs.

Contact us during your stay

If you have a query or problem during your stay please contact our housekeeping team, Paul and Sam, between the hours of 9am and 5pm or outside of those hours if it's an emergency.

Paul – 07904 381339- paul.dutton1@btinternet.com

Sam – 07538 000366

Nearby places to shop, Local shops, Supermarkets, Pharmacies

Local shops

Oakthorpe Village shop (3 minute drive, 20 minute walk) – Out of the courtyard, turn right, keep going straight till you get to the Masons Arms Pub where you turn right, about one mile you enter Oakthorpe and the village shop is on your left with parking outside. It's open seven days per week, normal shop opening hours and sells all the normal basics and local produce.

Measham Tesco Express (5 minute drive) – Out of the courtyard, turn right, keep going straight till you get to the Masons Arms Pub where you turn right, about three miles you enter Measham and come to a T junction with traffic lights. Turn right, go over the roundabout and you will see Tesco on your right hand side, you can park behind the shop for free, it's open seven days per week.

Supermarkets

Ocado, Sainsburys, Morrisons, Tesco, and Asda all deliver to The Grange.

Full address:

The Grange
69 Church Street
Donisthorpe
Swadlincote
DE12 7PX

Morrison's (5 minutes drive from The Grange) – Coppice Side, Swadlincote, Derbyshire, DE11 9AA

Sainsburys (5 minutes drive from The Grange) – Civic Way, Swadlincote, Derbyshire, DE11 0AD

Tesco (5 minutes drive from The Grange) – Ashby De La Zouch Tesco Extra, Resolution Road, Ashby-de-la-Zouch, Leicestershire LE65 1TE

Pharmacies

Dean & Smedley (5 minutes drive from The Grange), 91 High Street, Measham, DE12 7HZ.
Phone: 01530 270397

Boots The Chemists (5 minutes drive from The Grange), 32 Market Street, LE65 1AL.
Phone: 01530 412203

Manor Pharmacy (5 minutes drive from The Grange), 4 Church Street, Church Gresley, DE11 9NP.
Phone: 01283 214883

Dean & Smedley Ltd (5 minutes drive from The Grange), 65 High Street, Woodville, DE11 7EA.
Phone: 01283 217254

Boots The Chemists (5 minutes drive from The Grange), 15-17 High Street, Swadlincote, DE11 8JE. Phone: 01283 216795

What you can expect to find on arrival

The Grange should have most things you might need during your stay

Bedrooms

- Each bedroom will be set up with the bed arrangement you requested (either singles or superkings), Every bedroom has a hair-dryer
- Every bedroom has a television with over 50 freeview channels
- All bed linen is provided
- There are two travel cots available if needed, but you will need to bring linen

Bath/Shower rooms

- The Grange has two large bathrooms with oversize Jacuzzi baths, two further shower rooms and two downstairs restrooms.
- Complimentary bathroom products are provided throughout along with a starter supply of toilet rolls.
- Bath sheets and hand towels are provided for all guests
- There is a total of 600 litres of hot water in the house – If you manage to use it all, it's heated 24 hours per day and will recover to a full tank within 5 hours.

Utility room

There is a ground floor utility room which contains washing machine, tumble dryer, ironing board, iron and a sink for the use of guests. There is also a spare fridge/freezer if you require, but they are not left on so if you want to use them, remember to switch them on when you arrive.

In the kitchen

We ensure there is a starter supply of tea, coffee, butter, milk, bread, sugar, salt and pepper in the kitchen on your arrival.

We also provide a starter supply of dishwasher tablets, washing up liquid, bin liners, laundry powder/liquid, cling film and foil.

There are two dishwashers in the kitchen, the main fridge/freezer has filtered cold water and ice, a microwave (behind cabinet door), electric hob two electric ovens and a grill, coffee maker (Tassimo, with a starter pack of pods) and a toaster.

At the double sink, there is a boiling water tap which can supply all your boiling water needs during your stay, just push it down then turn to release the child lock. There is a spare kettle if you need it.

There is a large selection of cutlery, utensils, crockery, mugs, glasses, measuring jugs, baking and roasting trays, pans, glass cookware etc.

Please refer to the 'Taking Care Section' for further details on the cookers, fridges and microwaves.

What to do with rubbish

Please place full secured bin sacks in the wheelie bins on the courtyard or by the side of them if they become full, our housekeeping team will then arrange disposal.

Entertainment

Every bedroom and sitting room has a TV with around 50 freeview channels.

Games rooms – Full size pool table, dart board, table tennis table and a selection of board and card games

Cinema Room – See below for more details

Outside – Grass tennis court, croquet, boules, quoits, basketball hoop, large Olympic size trampoline, BBQ, children's play area

12 foot swim spa/hot tub in its own summer house for use 365 days a year

Please also be respectful of neighbours, there must be no external noise from 11pm until 9am, but if you shut all the windows, then there should be no problem having fun inside the house at any time. If we get complaints from neighbours about noise between 11pm and 9am, then your stay will have to be stopped and you will immediately be asked to leave without refund and you will lose £500 from your damage deposit for each complaint received, so please do take care to keep to these hours.

Connecting to the internet - WIFI

You can connect to the internet via wireless in most rooms around the house, the network is not password protected.

Cinema Room

Two remotes are needed to operate the cinema room. One is for the Blu-Ray player, one for the one for the projector.

Please note: please wait between each command. Rushing the system will make it jam.

From the projector remote simply press the power button, you do not need to push any other buttons and doing so will likely mean it won't work. Allow one minute for the projector to start up.

Manually switch on the amplifier using the power button. You do not need to push any other buttons and doing so will likely mean it won't work.

From the blu-ray remote, press the power button to switch on. Then load in the bluray you would like to watch (there is a small selection in the cinema room itself or you can use your own) and then operate like any blu-ray player to play, pause, rewind etc. as you wish.

When you have finished watching, it's vital that you turn off the blu-ray, turn off the amplifier and most important turn off the projector by pressing the stand-by button then confirming by pushing again. Leaving the lamp on for more than a few hours at a time will cause it to overheat and burn out which means you will not be able to use it further during your stay and your damage deposit will be charged for a new lamp.

Nearby towns

Ashby de la Zouch

Ashby is a traditional market town, just 5 minute drive away. It has a wide range of shops including butchers, bakers, deli, Tesco supermarket, Somerfield supermarket, bookshops, craft shops, gift shops, pet shops, florists, news agents, jewellers, charity shops and much more. There are also the castle ruins to visit, just 5 minutes from the high street.

Leisure centre: Hood Park Leisure, North Street, Ashby-de-la-Zouch, LE65 1HS
Tel: 01530 412181. Swimming pool, fitness suite, astro-turf pitches.

Taxi: A1 Taxi – Tel: 01530 838383
Abbey Cars – Tel: 01530 411111

Swadlincote

Swadlincote is an old mining town, just 5 minute drive away. It has a wide range of shops including butchers, bakers, deli, Sainsburys supermarket, Morrisons supermarket, bookshops, craft shops, gift shops, pet shops, florists, news agents, jewellers, charity shops and much more.

Leisure centre: Green Bank Leisure Centre, Civic Way, Swadlincote DE11 0AD
Tel: 01283 216269. Swimming pool, fitness suite, sports hall, squash courts

Cinema: Odeon Cinema, Swadlincote, Derbyshire DE11 9FQ.
Tel: 0871 224 4007. www.odeon.co.uk/cinemas/swadlincote/185/

Taxi: Swad Cars – Tel: 01283 550070
Alpha Cars - Tel: 01283 551818

Burton upon Trent

Burton is a large town, just 15 minute drive away. It has a large shopping centre and a very wide selection of shops and supermarkets.

Leisure centre: Meadowside Leisure Centre, High Street, Burton upon Trent, DE14 1TL
Tel: 01283 508865. Swimming pool, fitness suite, sports hall, squash courts

Cinema: Cineworld, Middle Way Park, Guild St, Burton upon Trent. DE14 1NQ
Tel: 0871 200 2000. www.cineworld.co.uk/whatson?cinema=burton-upon-trent

Taxi: Horninglow Taxis – Tel: 01283 540540
Trent Cars - Tel: 01283 538588

Tamworth

Tamworth is a large town, just 15 minute drive away. It has a large shopping centre and a very wide selection of shops and supermarkets.

Leisure centre: Tamworth Snow Dome and Leisure Centre, Leisure Island, Riverdrive, Tamworth, Staffordshire B79 7ND
Tel: 0844 800 0011. Swimming pool, fitness suite, sports hall, squash courts but also an indoor ski slope, children's snow park, toboggan run and indoor ice rink (full equipment hire available).

Cinema: Odeon Cinema, 50 Bolebridge Street, Tamworth, Staffordshire B79 7PB
Tel: 0871 224 4007. www.odeon.co.uk/cinemas/tamworth/30

Taxi: Acorn Taxis – Tel: 01827 63333
Bennetts - Tel: 01827 54444

If you can't find what you need locally, then The Grange is in an excellent location, very close to the Midlands motorway network, which means you can reach Derby, Nottingham, Leicester and Birmingham within 30 minutes.

Activities and Places to visit

There are literally hundreds of different things to do within 30 minute drive of The Grange so it's only possible to include a small selection here.

Spa

The five star Chamneys Springs Spa is just 5 minute drive away. They offer full day spa facilities.
Gallows Lane, Swadlincote, DE12 7HD
Tel: 0843 316 2222
www.champneys.com/spa-resorts/champneys-springs
reservations@champneys.com.

Clay Pigeon, Rifle, Pistol shooting and Archery

Field Sport UK are based in Lount, just 10 minutes drive away. They have their own ranges, but activities can also be arranged by them onsite at The Grange for group bookings.
Melbourne Road, Lount, Ashby-De-La-Zouch, Leicestershire, LE65 1PL
Tel: 01283 763350
www.fieldsportuk.co.uk
info@fieldsportuk.co.uk

Horse Riding

Dunston Stables are in Curdworth, 20 minutes drive straight down the M42 motorway. They offer a wide range of horse riding experiences including lessons, relax trekking, pub trekking, water park trekking etc.
Dunton Stables, Marston Lane, Curdworth. B76 0DF
Tel: 01675 470330
www.duntonstables.co.uk

Golf

For the golf enthusiast there are three nearby courses (within 20 minutes) to choose from:

Branston Golf & Country Club, Burton Road, Branston, Burton On Trent, DE14 3DP
Tel: 01283 512211

The Craythorne, Craythorne Road, Rolleston on Dove, Staffordshire. DE13 0AZ.
Tel: 01283 564329

Longcliffe Golf Club, Snells Nook Lane, Nanpantan, Loughborough, LE11 3YA.
Tel: 01509 239129

Everything else

Paintball SAS 22, 20 minutes away, Cliffe Lane, Markfield. LE67 9TE. Tel: 07770 944 322
www.paintballsas22.co.uk - Email: info@paintballsas22.co.uk

Conkers, 120 Acre Indoor and outdoor activity centre, woodlands, indoor and outdoor play areas, restaurant, open 7 days a week, 5 minutes away, Rawdon Road, Swadlincote, S.Derbyshire DE12 6GA. Tel: 01283 216633 - www.visitconkers.com

Twycross Zoo, One of the midlands largest zoos, 150 different species, World Primate Centre, open 7 days a week, 10 minutes away, Burton Road, Atherstone, CV9 3PX. Tel: 0844 474 1777 - <http://twycrosszoo.org>

Swadlincote Dry Ski Slope, skiing, snowboarding, tobogganing, tubing, full equipment hire, open 7 days a week, 5 minutes away, Sir Herbert Wragg Way, Swadlincote, Derbyshire DE11 8LP Tel: 01283 217200 - <http://jnlswadlincote.co.uk/>

Hicks Lodge, part of the national forest offering miles of bike and walking trails, there is a café and adventure play area, and mountain bike hire available, open 7 days a week, 10 minutes away, Willesley Woodside, Swadlincote, Leicestershire DE12 6ED. Tel: 01530 274533 - www.forestry.gov.uk/forestry/englandderbyshirethenationalforesthickslodge

Drayton Manor, one of the UK's largest theme parks, open 7 days a week, 15 minutes away, Drayton Manor Drive, Tamworth. B78 3TW. Tel: 01827 285551 – www.draytonmanor.co.uk

Moira Furnace, blast furnace museum, canal, barge trips, craft village, country park and play areas, 5 minutes away, Furnace Lane, Moira, Swadlincote. DE12 6AT. Tel: 01283 224667

Rosliston Forestry Centre, part of the national forest, walking/cycle trails, fishing, cycle hire, falconry, outdoor laser games, childrens play areas, open 7 days a week, 10 minutes away, Burton Road, Rosliston, Swadlincote, Derbyshire. DE12 8JX. Tel: 01283 563483 - www.roslistonforestrycentre.co.uk

Tamworth Snow Dome, one of the few indoor real ski slopes in the UK, they also have a full ice rink, tubing, children's snow play area and do full equipment hire, there is even a gym and full size swimming pool, open 7 days a week, 15 minutes away, Leisure Island, Riverdrive, Tamworth, Staffordshire B79 7ND. Tel: 0844 800 0011.

Tropical Birdland, 6 acre tropical bird zoo with over 250 birds, many free flying, open 7 days a week, 20 minutes away, Lindridge Lane, Desford. LE9 9GN. Tel: 01455 824603 - www.tropicalbirdland.com

Snibston Discovery Museum, the museum features interactive exhibits, colliery tour, a train, a fashion gallery and more. The museum focuses on technology and design and how it affects everyday life, open 7 days a week, 15 minutes away, Ashby Road, Coalville. LE67 3LN Tel: 01530 278444 - www.snibston.com

Bosworth Battlefield, Heritage Centre, guided walks, open 7 days a week, 20 minutes away, Ambion Lane, Sutton Cheney, Nuneaton. CV13 0AD. Tel: 01455 290429 - www.bosworthbattlefield.com

Calke Abbey, Amazing country house and gardens, that declined in the early 20th century and has been preserved in the condition it was found when ownership passed to the National Trust. Check for opening times, 20 minutes away, Ticknall, Derby DE73 7LE. Tel: 01332 863822 - www.nationaltrust.org.uk/calke-abbey

Barton Marina, situated on the Trent & Mersey Canal, there is walks, shopping, restaurants, boat hire and fishing, open 7 days a week, 20 minutes away, Barton Under Needwood, Burton Upon Trent, DE13 8DZ 0- www.bartonmarina.co.uk

National Memorial Arboretum, remembering our armed forces, but also police, ambulance and fire services, 20 minutes away, Croxall Road, Alrewas, Burton-on-Trent. DE13 7BD. Tel: 01283 245100 - www.thenma.org.uk/

Claymills Victorian Pumping Station, Steam engine museum, Check for opening times, 20 minutes away, Meadow Lane, Burton upon Trent, Burton-on-Trent, DE13 0DB. Tel: 01283 509929 - www.claymills.org.uk

Donington Park, the areas leading race circuit, races scheduled throughout the year, but also they offer a wide range of track days/driving experiences, 20 minutes away, Donington Park Castle Donington, DE74 2RP. Tel: 01332 810048 - www.donington-park.co.uk

Bosworth Water Leisure Park, sailing, kayaking, windsurfing, fishing, equipment hire available, open 7 days a week, 20 minutes away, Wellesborough Rd, Market Bosworth, Nuneaton, Warwickshire CV13 6PD. Tel: 01455 291876 - www.bosworthwatertrust.co.uk

Plantasia, great for the kids, play areas, walks, UK's largest collection of mazes, interactive exhibition, open 7 days a week, 20 minutes away, Nuneaton Road, Mancetter, Nr Atherstone, Warwickshire, CV9 1RF. Tel: 01827 713438 - www.visitplantasia.co.uk

National Space Centre, one of the UK's leading visitor attractions that is devoted to space science and astronomy, perfect for the whole family, open Tuesday to Sundays, 40 minutes away, Exploration Drive, Leicester, LE4 5NS. Tel: 0116 261 0261 - www.spacecentre.co.uk

We are also on the doorstep of the Derbyshire Dales and Peak District where you can find hundreds of different places to visit and things to do including Chatsworth House, Dovedale, Heights of Abraham, Carsington Water, Blue John Cavern, Stanage Edge, Haddon Hall, Jacobs Ladder, Peak Cavern, Peveril Castle and many many more...

Pubs and Restaurants

This area is a haven of wonderful places to eat - Here are some of the highlights: Please be aware we cannot mention them all, there are hundreds more fantastic restaurants worth trying, please do let us know if you visit any and tell us what you think! Please remember to call ahead and book wherever possible to avoid disappointment.

Halfway House. Your local pub, just one minute walk away with a great list of local ales and an excellent menu. You can either dine in the pub or they have a restaurant. 65 Church Street, Donisthorpe, DE12 7PX. Tel: 01530 588783

The Masons Arms. Local pub, just five minutes walk away, specializing in carvery. 1 Church Street, Donisthorpe.

Cricketts Inn. Local pub, just ten minutes walk away, specializing in Game and British pub food. Burton Road, Acresford, DE12 8AP. Tel: 01283 760359

Zamanis, Mediterranean Restaurant, 5 minutes drive away, 11 Rushtons Yard, Market Street, Ashby-de-la-Zouch LE65 1AL. Tel: 01530 560719

The Beeches, Excellent pub and restaurant, 5 minutes drive away, 114 Burton Road, Ashby de la Zouch, LE65 2LP. Tel: 01530 415423

La Spezia, Pizza is their speciality, 5 minutes drive away, 3 Bakery Ct, Ashby-de-la-Zouch. LE65 1AN. Tel: 01530 417166

Rickshaw, highly recommended Indian restaurant, 5 minutes away, 48 Tamworth Road, Ashby-de-la-Zouch. LE65 2PR. Tel: 01530 560349

Link, very popular Chinese restaurant, 5 minutes away, 22 High Street, Measham, DE12 7HR. Tel: 01530 274268

Bombay Spice, another great Indian restaurant, 5 minutes away. 36a, High St, Swadlincote, DE11 7EA. Tel: 01283 550097

Wong Kwei, very popular Chinese restaurant, 5 minutes away, 9 Bath St, Ashby-De-La-Zouch, LE65 2FH. Tel: 01530 412394

The Mews Bar & Restaurant, modern British and French cooking, 5 minutes away, 8 Mill Lane Mews, Ashby de la Zouch, LE65 1HP. Tel: 01530 413222

Taste of Thai, 5 minutes away, 84-86, Market St, Ashby-De-La-Zouch, LE65 1AP. Tel: 01530 560404

The Mill Wheel. An AA Rosette restaurant, 10 minutes drive away. 29 Ticknall Road, Swadlincote, Hartshorne, DE11 7AS. Tel: 01283 550335

Gelsmoor Inn. Wonderful local steakhouse, 10 minutes drive away. Rempstone Rd Griffydam, Leicester LE67 8HP. Tel: 01530 222507

San Giovanni. An excellent Italian restaurant in a wonderful location overlooking a lake. 15 minutes away. Mill Lane, Sheepy Parva, CV9 3RL. Tel: 01827 881000

The Old Vicarage. Award winning gourmet restaurant serving English food with a French twist, 15 minutes away. 2 Main St, Branston, Burton-On-Trent, DE14 3EX. Tel: 01283 242382

99 Station Street, Michelin recommended restaurant, 15 minutes away, 99 Station St Burton-on-Trent. DE14 1BT. Tel: 01283516859

Three Horseshoes Inn, Michelin recommended pub, 15 minutes away, 44-46 Main St Breedon on the Hill DE73 8AN. Tel: 01332695129

The Bay Tree, if you fancy a trip up to the Derbyshire Dales, book yourself in here for an amazing meal, about 30 minutes away, 4 Potter Street, Melbourne, DE73 8HW. Tel: 01332 863358

Fast food and takeaway

There are a selection of menu's in this folder or you can call any of the following:

Indian

Bombay Spice, delivers to The Grange. Tel: 01283 550097

Moza HQ, delivers to The Grange. Tel: 01283 480454

Chinese

Michael Lee, delivers to The Grange. Tel: 01283 229388

Golden Dragon, delivers to The Grange. Tel: 01283 550511

Pizza

Dominos Pizza, delivers to The Grange. Tel: 01283 222214

La Spezia, delivers to The Grange. Tel: 01530 417166

Chicken

Mr Chicken, delivers to The Grange. Tel: 01530 411113

Fish & Chips, Kebabs, Burgers

Millennium Fish Bar, delivers to The Grange. Tel: 01283 552772

Midway Food Spot, delivers to The Grange. Tel: 01283 552888

Admiral Fish Bar, excellent fish and chips, does not deliver, but 5 minutes drive, 5 Main St, Overseal, DE12 6LG. Tel: 01283 763403

MacDonalds, if the kids need a fix, does not deliver but 5 minutes drive away and has both drive through and restaurant, Atherstone Rd, Appleby Magna, DE12 7AP

Emergencies

FIRE

A fire extinguisher and fire blanket are provided in the kitchen and there are several others throughout the house.

In the event of a fire proceed calmly to the nearest exit.

The holiday organiser should check that everyone is present.

Call the emergency services by dialling 999.

POWER FAILURE

In the event of a power failure, there are two sets of trip switches, the first set is in the boiler room near the main rear entrance hall, just make sure all switches are up, the second set is in the corner cupboard of the utility room, again just make sure all switches are up. If the switches won't reset, please call housekeeping.

FLOODING OR WATER PROBLEMS

In the event of flooding inside the house, please call housekeeping.

MEDICAL EMERGENCY

Details of Doctors, Dentists, Pharmacies and Hospital Casualty Departments are below.

POLICE

The Grange comes under Leicestershire Police. In an emergency dial 999. For all other queries telephone 101 or if you are deaf, deafened, hard of hearing or have a speech impairment a text phone is available on 180 01 101

Doctors (all within 5 minutes drive)

Measham Medical Unit, High St, Swadlincote. DE12 7HR. Tel: 01530 270667

Gresleydale Health Care Centre, 1 Glamorgan Way, Swadlincote, DE11 9JT. Tel: 01283 227870

Heartwood Medical Practice, Civic Way, Swadlincote, DE11 0AE. Tel: 01283 818100

Dentists (all within 5 minutes drive)

Alexandra Dental Care, 54 Alexandra Road, Swadlincote, DE11 9AZ. Tel: 01283 216347

Rotherholme Dental Practice, 68 Tamworth Road, Ashby-de-la-Zouch, LE65 2PT. Tel: 01530 412010

Market Street Dental Practice, 81 Market Street, Ashby-de-la-Zouch. LE65 1AH. Tel: 01530 415353

Swadlincote Dental Practice, Blueberry Way, Woodville, DE11 7GX. Tel: 01283 219221

Hospitals

The nearest hospital is Queen's Hospital in Burton Upon Trent which has a full Accident and Emergency department. It's about 20 minutes drive.

Queens Hospital, Belvedere Road, Burton-on-Trent, DE13 0RB. Tel: 01283 566333

Taking Care - all guests are advised to read the following sections

The House, Barns, Outbuildings and Grounds

Please take care around the house, barns, outbuildings and grounds. You should not enter any of the outbuildings or barns, however the stable (marked Black Beauty) is left open and available to you for storage of bikes or anything else you'd like to store there during your stay. Please do not enter any other barn or outbuilding. Children must be supervised at all times on the entire property particularly around the grounds, garden pond, hot-tub and kitchen. Please do not enter the fields that are to the rear of The Grange. They are used to graze sheep and goats and disturbing them can be harmful to their wellbeing as well potentially as causing particularly the goats to become aggressive. The field is also surrounded by an electric fence so please take care.

Hot Tub

The Grange has a 10 person hot tub/swim spa. You do not need to do anything regarding maintenance, it's all taken care of for you. Please take care when removing the covers, they are heavy and need two people to remove and replace. The controls are relatively simple, there are three jets you can turn on, there is also lights which each time you push them on will give you a different colour or sequence. Please try to avoid taking dirt into the hot tub on your feet as it will block the filters, and once you are finished, please replace the cover else it will simply go too cold to be used. Children below 16 must never use the hot tub unless they are supervised by adults.

Open Fires and Wood burners

The Grange has many open fires and also several wood burners, however they are **decorative only**, many of the chimneys have been blocked to improve insulation, or simply haven't been used for many many years. Under no circumstances should any of the fires/burners be lit, this will be an immediate hazard.

Fire prevention

Within the properties Fire extinguishers are situated on each floor and fire blankets near the cooking points. In the event of an emergency guests should dial the emergency services on 999 immediately.

Noise

Please also be respectful of neighbours, there must be no external noise from 11pm until 9am, but if you shut all the windows, then there should be no problem having fun inside the house at any time. If we get complaints from neighbours about noise between 11pm and 9am, then your stay will have to be stopped and you will immediately be asked to leave without refund and you will lose £500 from your damage deposit for each complaint received, so please do take care to keep to these hours.

Heating – VERY IMPORTANT

The Grange is a 330 year old Grade 2 listed building, this makes it a wonderful place to stay, full of character and history, but it also makes it a challenge to heat in the winter months due to all the single glazing and lack of any insulation.

When you arrive, we will already have fully set up the heating in the most efficient way possible. This will normally mean that between around 8am and 10.30pm the downstairs will be heated and the upstairs not, then from 10.30pm till 8am the upstairs will be heated and the downstairs not. This setting makes the most use of the heat that the boiler is able to produce.

Every room has an individual thermostat, however mostly these are locked and cannot be adjusted as otherwise other parts of the house get cold – The only ones that can be adjusted are

- Kitchen/Orangery
- Cinema Room
- Games Room
- Formal Dining Room

If you want to warm up one of these rooms when they are not warm, simply spin the grey knob to 21 degrees. Do not set it higher or you will make the rest of the house cold and be aware that if you set all of them to warm up, then the other rooms in the house will cool down as the boiler can only produce so much heat and it's up to you which rooms you direct it to.

If you want to warm up or add an extra boost of heat to a room, there are portable electric radiators provided for your use, simply plug one in and turn it on, but please remember they are very expensive to run, so when you finish using the room, please remember to turn them off.

Finally, each bathroom has a wall air heater which can be used to give a heat boost and very quickly room the bathroom up (take about 3 minutes). Just pull the cord to turn on and off (there is also a wall switch in the master bedroom). Again, these are very expensive to run, so when you finish using the room, please remember to turn them off.

If anything is not clear, do not touch the thermostats or boiler settings, simply call housekeeping so they can explain.

Cookers, Microwaves and Fridges

Cooker

On top of the cooker is an ceramic hob. It has five cooking zones, each one with its own control to set the power you wish to use.

- Ceramic hobs heat up things very quickly – take care until you are familiar with it.
- Even when the indicators go out, the hob surface may not have cooled completely.
- Never use a round bottomed Wok on the hob.
- If the cookware is too small for the cooking area it will not work.
- Always lift the pans off the hob to avoid scratching
- Do not put kitchen foil or plastic onto the cooking zones or within the ovens.
- Do not use the hob as a work surface.
- Do not place utensils on the hob surface.
- Do not sit or climb on the hob surface!
- Do not place empty cookware on the cooking zones
- Do not overheat fats and oils.

*****In case of a fire***** – Turn controls off. Smother a flaming pan on a surface unit by covering completely with a well-fitting lid or baking tray. If available use a multi-purpose dry chemical or foam type fire extinguisher

Left Hand Oven

Left hand oven – a conventional oven – Use the separate control to set the temperature you want. To remove the shelves – lift first in situ then slide out.

Right hand oven

Right hand oven – a multi-function oven – as well as the oven fan and fan element it has two extra heating elements, one visible at the top and the other under the oven base. To operate turn the function selector control to a cooking function and then use the separate control to set the temperature you want. To remove the shelves – lift first in situ then slide out.

Grill

There is a dedicated grill, we recommend you use power level 3 but then watch the things you grill very closely as once it warms up it's very powerful and fast, bread will toast in about 30 seconds. There is also a spare toaster provided.

Microwave

The microwave is in the upper cabinet to the right of the fridge/freezer. The simplest way to operate is simply to press the start button, each time you press you get 30 seconds of cooking time, keep pressing till you get the cooking time you want. Pressing the start button with the flat of your thumb is the easiest way to get consistent operation. You can stop the operation of the microwave at any time by opening the door.

Fridge/Freezer

There is no need for you to adjust or change any of the controls on the fridge freezer during your stay, with the exception of the ice function. On the freezer side there are two levers, the right one will provide filtered chilled water if you place a glass under it and push back, the left one will provide ice if you place a glass under it and push back (firmly). You can change the setting on the ice between cubed, crushed and off, by sliding your thumb across the curved control pad just above the ice dispenser.

In the utility room there is also a spare fridge freezer if you require them, but they are not left on so if you want to use them, remember to switch them on when you arrive.

What to do when you leave

On your checkout day, we ask that you put all dirty dishes etc. into the dishwashers and put them on, tidy up any mess, empty the fridge and put the rubbish out, so that all the housekeepers have to do to prepare for the next guests is a top to bottom clean and change of all the towels and linen. The housekeepers often only have 6 hours to prepare for the next guests, and that is only time for a thorough clean and linen change, not more. Please be aware that if you are not able to help with this and you leave the house untidy, there will be an additional cleaning charge to your deposit.

Please do fill in our feedback form that will have been left for you with any comments you have at all, we very much want to make The Grange a great place to stay and value all input you have.

Leave your keys in the kitchen if the housekeepers are not there to say goodbye, and pull all the windows and doors closed on your way out and we hope you have a very safe homeward journey.