

Use of Technology in the Workers' Compensation Practice

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USES AND BENEFITS OF TECHNOLOGY IN THE WORKERS' COMPENSATION PRACTICE

- Technology versus a total “paper office”
- Use of technology from the inception of a claim through the attendance at hearings and follow-up
- New trends including e-signatures
- Statute of limitation reminders
- BWC/IC Forms
- Various correspondence via technology
- Social media and its impact on workers' compensation

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ATTITUDE TO CHANGES IN PRACTICE

“It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change.”

--Charles Darwin



“You don’t have to run faster than the bear to get away. You just have to run faster than the guy next to you.”



1971 First E-mail Sent

1985 First Domain Name Registered

1993 First AOL Instant Message Sent

1994 First Banner Ad

1995 First Item Sold on Ebay/Amazon

2003 First Skype

Who are we?



Clients!



What do we
want?



We don't know!



When do we want
it?

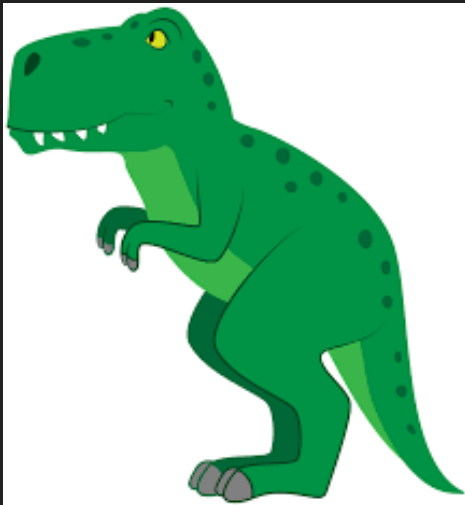


NOW!



Benefits To Using Technology Versus A Total “Paper Office.”

PAPER FILING SYSTEM PROS AND CONS



CLOUD BASED OR PAPERLESS SYSTEM PROS AND CONS

TECHNOLOGY



- Inception of the Client
 - New Claims
 - Tools like DocuSign, Facetime, Zoom
- Attendance at hearing – pros and cons of attending in person vs. attending by WebEx
- Client Communication
 - E-mail
 - Texts
 - Text Reminder Services

TECHNOLOGY



- Court Proceedings

- Depositions by zoom, been around since 2011, Spectrum Reporting
- Microsoft Teams Pre-Trials
- Scheduling Conferences by Conference Call or Zoom

- Faxes

- Why still use them? Least secure form of communication
- Fax R2s or any document to BWC to be filed

CARLEY'S CAMERA RECOMMENDATION

Have a computer without a webcam but want to do hearings or zoom meetings?



Webcam with Microphone, DEPSTECH 1080P HD Webcam with Auto Light Correction for Desktop/Laptop, Streaming Computer USB Web Camera for Video Conferencing, Teaching, Streaming, and Gaming

Camera:

https://www.amazon.com/gp/product/B088D3Y2YC/ref=pp_x_yo_dt_b_asin_title_o08_s00?ie=UTF8&psc=1

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New Trends Including E-Signatures

- DOCUSIGN

- J-SIGN

- ONLINE NOTARY

Statute of Limitation Reminders

- Communication to Client
- How to track
- Court SOL
- “Statutory Closure Date”



Ohio Bureau of Workers' Compensation

WORKER MENU EMPLOYER MENU PROVIDER MENU MCO MENU Rep

Claim status Results

Status	
Claim status ALLOW	Appeal to IC/Court NO
Active/Inactive status ACTIVE	Salary continuation indicator YES

Important dates	
Filing date 10/13/2009	Statutory closure date 07/31/2026
MMI date N/A	Medical settled date N/A
Compensation settled date N/A	Last paid date of service 06/28/2021
15K start date N/A	15K end date N/A
Active/Inactive date 08/22/2009	

Type	
Benefit type LOST TIME	Accident type ACCIDENT
Coverage type COVERAGE	Policy type PRIVATE EMPLOYER

Related links

[Enter New Claim Number](#) | [Issue Tracking](#) | [Claim Assignment](#) | [Claim Certification](#) | [Claim Documents](#) | [Claim Parties' Contact Info](#) | [Claim Status](#) | [Compensation Benefit Summary](#) | [Correspondence Information](#) | [Demographic Information](#) | [Exam Information](#) | [Injury/Illness Information](#) | [Diagnosis Info](#) | [Notes Information](#) | [Return to Work History](#)

BWC/IC Forms

- New Forms
- Revised Forms
- Updates from both



Various Correspondence Via Technology

- Communication with Clients
- Communication with Courts
- Communication with Opposing Counsel
- Communication with Staff/Co-counsel

How To Initiate A Facetime With An Android User



The way this works is that you can create and send a FaceTime link to share with friends on other platforms. You'll need to send that link and the other person has to enter and ask permission to join the FaceTime call.



- On your iPhone, open FaceTime.
- Tap on Create Link.
- Choose how you want to share your link. You can choose Telegram, Whatsapp, send it by email, or as a text message. Your choice.
- Send the invitation.
- Now it's the other person's turn to join the FaceTime call.

How To Answer A Facetime Call On Android

- On your Android phone, find the FaceTime link you received and open it.
- You'll be directed to the FaceTime website.
- Enter your name and then tap Continue.
- Tap on the Join button on the top of your screen.
- You'll need to wait until the person who sent you the link lets you in the FaceTime call.
- On the other end, the iPhone user will get a notification that you want to join, and they'll have to tap on the green checkmark.
- And you're in! You can start talking with the other people in the FaceTime call as if you had an iPhone.



SOCIAL MEDIA



- Social Media Warning to Clients
- Software that detects fraud
- Social Media for Firm Advertising
- Social Media for Communication with clients



**Thank you
Mindzak!**

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