



## Testimonials

### Hospital Leader Certificate Program

"I have been through many, many, leadership programs, classes, and books in my life and this program was hands down the best. The classes presented healthcare providers with best practice, evidence and case studies - EXACTLY what we wanted. And the case studies were relevant and usable, which in itself is unusual. This program is the reason we were able to change our department culture after several years of being stuck."

Lori Pearlmutter, PT, MPH  
Director, Therapy Services

"I believe the Hospital Leadership Program has definitely helped me become a stronger leader; it brought forth some really structured information that I didn't have before."

Mary Ann Lovendahl, RN, BSN  
Clinical Manager, Labor & Delivery

"I felt these classes better equipped me for effectively leading my staff. Every one of the classes held great information and influenced the development of my leadership style."

Jennifer Loveless, RN, BSP  
Clinical Manager, 3 South Telemetry

"Even with some managerial experience already under my belt, these programs were so helpful in supporting my current methods of practice and in showing me ways that I could improve it. Both novice and experienced leaders can benefit from these programs."

Robbin Boadway, RN, BSN  
Clinical Manager, Women and Infants

"This Leadership Program has helped me become much more reflective about how I do things. It's given me a broader perspective, a bigger picture than my own world, and that's been great for me."

Sheila Schill, PT  
Director, Children's Health Center

"I really liked the scenarios and open discussion about practical things. It helps you understand the real-life issues and how to resolve them."

Jeanine Drake  
Director, Nutrition Services

## Positive Interaction Classes

(The following comments were taken from anonymous class evaluations.)

"Information was interesting, useful and original. Great course. I think it will help make the organization a better place!"

"Outstanding content & delivery! Thank you!"

"One of the most useful classes I have ever attended."

"Great class! Thank you! Honestly didn't look forward to it; delightfully surprised!"

"Great class. Well-presented and interesting information. Engaging instructor. Fun as well."

"Thank you! I loved this class and agree that it can change our organization!"

"You just knocked it out of the park in my humble opinion. Thanks! Very worthwhile!"

"The facilitator was excellent. The class is excellent. I liked all aspects of this class. It was very well done and most beneficial."

"He was an awesome, knowledgeable teacher. Probably the best class I've ever taken here at the hospital, and the topic is good for helping us move forward."

"Simple, to the point.....and no role playing---yeah! But lots of tools to use in 'real' life. Thank you for providing these tools."

"I loved that he gave situations that were inclusive of all levels of employees."

"The facilitator is a great public speaker! Energetic, knew the material very well, and is enjoyable to listen to. I was pleasantly surprised by how engaged he kept me in the class."

*For more information about our services, please call (847) 423-6041 or e-mail [Lyle.Kay@Hospli.com](mailto:Lyle.Kay@Hospli.com).*

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