

# 2018 PSTC CLASS SCHEDULE

**We are booking dates for all of 2018-2019  
now!**

E-mail [Kevin@pstc911.com](mailto:Kevin@pstc911.com) now to get the ball rolling.

Or call PSTC at 800-348-8911

[www.pstc911.com](http://www.pstc911.com)

| <b>SEPTEMBER, 2018</b>                           |  |   |
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| <b>September 6, 2018</b><br>Whittier, California | <u><a href="#">Active Shooter Situations</a></u><br>Hosted by the<br>Whittier Police Department  | \$129 for this class<br>thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30911-18-001</b>   |
| <b>September 7, 2018</b><br>Whittier, California | <u><a href="#">Crisis Communications</a></u><br><u><a href="#">(suicide intervention)</a></u><br>Hosted by the<br>Whittier Police Department | \$129 for this class<br>thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30873-18-001</b>   |
| <b>September 10, 2018</b><br>Athens, Tennessee   | <u><a href="#">Providing Exceptional Service</a></u><br><u><a href="#">What if it Were Family?</a></u><br>Hosted by McMinn County            | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>September 11, 2018</b><br>Athens, Tennessee   | <u><a href="#">Providing Exceptional Service</a></u><br><u><a href="#">What if it Were Family?</a></u><br>Hosted by McMinn County            | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>September 19-21, 2018</b><br>Bowie, Maryland  | <u><a href="#">Communications Training</a></u><br><u><a href="#">Officer Workshop</a></u><br>Hosted by Prince George<br>County 9-1-1         | <b>FREE TO MARYLAND PSAPS</b><br>Make your reservations with<br>PSTC, we will send you a<br>confirmation letter.<br><u><a href="#">Register Online</a></u><br>Out of state agencies, you are<br>welcome to attend. The cost is<br>\$399 for the 3-day workshop. |

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|   |  | <a href="#">Register Online</a><br>or call 800-348-8911 for<br>reservations or questions.  |
| <b>September 24, 2018</b><br>Pittsburg, Kansas<br><br><b>THIS CLASS IS FULL<br/>WITH A WAITING LIST</b> | <a href="#">Active Shooter Situations</a><br>Hosted by the<br>Pittsburg Police Department<br><b>THIS CLASS IS FULL WITH A<br/>WAITING LIST</b> | \$189<br><a href="#">Register Online</a><br>or call 800-348-8911<br><b>THIS CLASS IS FULL WITH A<br/>WAITING LIST</b>                            |
| <b>September 25-27, 2018</b><br>Pittsburg, Kansas   | <a href="#">Communications Training<br/>Officer Workshop</a><br>Hosted by the Pittsburg Police<br>Department                                   | \$399 (3-day workshop)<br><a href="#">Register Online</a><br>or call 800-348-8911  |
| <b>September 26, 2018</b><br>Northridge, California   | <a href="#">Providing Exceptional Service<br/>What if it Were Family?</a><br>Hosted by CSU Northridge Police                                   | \$129 for the course<br>thanks to POST<br><a href="#">Register Online</a><br>or call 800-348-8911<br><b>POST Control #<br/>1042-30857-18-001</b> |
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| <b>OCTOBER, 2018</b>                             |   |  |
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| <b>October 2, 2018</b><br>Worthington, Minnesota | <a href="#">Crisis Communications<br/>(suicide intervention)</a><br>Hosted by the Worthington<br>Police Department        | \$189<br><a href="#">Register Online</a><br>or call 800-348-8911 |
| <b>October 3, 2018</b><br>Worthington, Minnesota | <a href="#">HIGH RISK</a><br>Hosted by the Worthington<br>Police Department   | \$189<br><a href="#">Register Online</a><br>or call 800-348-8911 |
| <b>October 3, 2018</b><br>Anchorage, Alaska      | <a href="#">Providing Exceptional Service<br/>What if it Were Family?</a><br>Hosted by the<br>Anchorage Police Department | \$199<br><a href="#">Register Online</a><br>or call 800-348-8911 |
| <b>October 4, 2018</b><br>Anchorage, Alaska      | <a href="#">Providing Exceptional Service<br/>What if it Were Family?</a><br>Hosted by the<br>Anchorage Police Department | \$199<br><a href="#">Register Online</a><br>or call 800-348-8911 |
| <b>October 5, 2018</b><br>Anchorage, Alaska      | <a href="#">Providing Exceptional Service<br/>What if it Were Family?</a><br>Hosted by the<br>Anchorage Police Department | \$199<br><a href="#">Register Online</a><br>or call 800-348-8911 |

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| <b>October 8, 2018</b><br>Davis, California       | <a href="#"><u>Customer Service the 9-1-1 Way</u></a><br>Hosted by the Davis Police Department                             | \$129 for the course thanks to POST<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30874-18-001</b> |
| <b>October 9, 2018</b><br>Davis, California       | <a href="#"><u>Providing Exceptional Service What if it Were Family?</u></a><br>Hosted by the Davis Police Department      | \$129 for the course thanks to POST<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30857-18-002</b> |
| <b>October 8, 2018</b><br>Dickinson, North Dakota | <a href="#"><u>Active Shooter Situations</u></a><br>Hosted by the Dickinson Police Department                              | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 9, 2018</b><br>Dickinson, North Dakota | <a href="#"><u>Providing Exceptional Service What if it Were Family?</u></a><br>Hosted by the Dickinson Police Department  | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 15, 2018</b><br>Janesville, Wisconsin  | <a href="#"><u>Customer Service the 9-1-1 Way</u></a><br>Hosted by the Rock County Communications Center                   | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 16, 2018</b><br>Janesville, Wisconsin  | <a href="#"><u>Active Shooter Situations</u></a><br>Hosted by the Rock County Communications Center                        | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 17, 2018</b><br>Janesville, Wisconsin  | <a href="#"><u>Customer Service the 9-1-1 Way</u></a><br>Hosted by the Rock County Communications Center                   | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 18, 2018</b><br>Janesville, Wisconsin  | <a href="#"><u>Customer Service the 9-1-1 Way</u></a><br>Hosted by the Rock County Communications Center                   | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 23, 2018</b><br>Shakopee, Minnesota    | <a href="#"><u>Active Shooter Situations</u></a><br>Hosted by the Scott County Sheriff's Office                            | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 24, 2018</b><br>Shakopee, Minnesota    | <a href="#"><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></a><br>Hosted by the Scott County Sheriff's Office | \$189<br><a href="#"><u>Register Online</u></a><br>or call 800-348-8911  |
| <b>October 22, 2018</b><br>Ft Myers, Florida      | <a href="#"><u>Complacency, Cannibalism &amp; Critical Thinking</u></a><br>Hosted by the Lee County 9-1-1 Center           | <b>FREE to agencies within Lee County</b> but you must make reservations below.  |

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|  |   | <p><b>Outside agencies</b>, there are limited spaces available, make your reservation below.</p> <p><b>\$189</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p>  |
| <p><b>October 23, 2018</b><br/>Ft Myers, Florida</p> | <p><a href="#">School Violence Lessons Learned</a><br/>Hosted by the Lee County 9-1-1 Center</p>                  | <p><b>FREE to agencies within Lee County</b> but you must make reservations below.</p> <p><b>Outside agencies</b>, there are limited spaces available, make your reservation below.</p> <p><b>\$189</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p> |
| <p><b>October 24, 2018</b><br/>Ft Myers, Florida</p> | <p><a href="#">Complacency, Cannibalism &amp; Critical Thinking</a><br/>Hosted by the Lee County 9-1-1 Center</p> | <p><b>FREE to agencies within Lee County</b> but you must make reservations below.</p> <p><b>Outside agencies</b>, there are limited spaces available, make your reservation below.</p> <p><b>\$189</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p> |
| <p><b>October 25, 2018</b><br/>Ft Myers, Florida</p> | <p><a href="#">School Violence Lessons Learned</a><br/>Hosted by the Lee County 9-1-1 Center</p>                  | <p><b>FREE to agencies within Lee County</b> but you must make reservations below.</p> <p><b>Outside agencies</b>, there are limited spaces available, make your reservation below.</p> <p><b>\$189</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p> |
| <p><b>October 26, 2018</b><br/>Ft Myers, Florida</p> | <p><a href="#">HIGH RISK</a><br/>Hosted by the Lee County 9-1-1 Center</p>  | <p><b>FREE to agencies within Lee County</b> but you must make reservations below.</p> <p><b>Outside agencies</b>, there are limited spaces available, make your reservation below.</p> <p><b>\$189</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p> |
| <p><b>October 29, 2018</b><br/>Davis, California</p> | <p><a href="#">Complacency, Cannibalism &amp; Critical Thinking</a><br/>Hosted by the Davis Police Department</p> | <p><b>\$129 for the course thanks to POST</b></p> <p><a href="#">Register Online</a><br/>or call 800-348-8911</p>   |

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|  |   | <b>POST Control #</b><br><b>1042-31021-18-001</b>  |
| <b>October 30, 2018</b><br>Davis, California   | <u><a href="#">Being the Best!</a></u><br>Hosted by the Davis Police Department   | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30887-18-001</b> |
| <b>October 29-30-31, 2018</b><br>Columbia, Missouri  | <u><a href="#">Communications Training Officer Workshop</a></u><br>Hosted by Boone County Joint Communications  | \$399 (3-day workshop)<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>Going to the CTO class above? Stay November 1 for a great customer service and attitude in the workplace class!</b> | <u><a href="#">Providing Exceptional Service</a></u><br><u><a href="#">What if it Were Family?</a></u><br>Hosted by Boone County Joint Communications | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911  |
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| <b>NOVEMBER, 2018</b>                                      |   |   |
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| <b>November 1, 2018</b><br>Columbia, Missouri              | <u><a href="#">Providing Exceptional Service</a></u><br><u><a href="#">What if it Were Family?</a></u><br>Hosted by Boone County Joint Communications | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>November 5, 2018</b><br>Kingsport, Tennessee            | <u><a href="#">It's Your Ship Leadership</a></u><br>Hosted by Kingsport ECD 911   | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>November 6, 2018</b><br>South San Francisco, California | <u><a href="#">HIGH RISK</a></u><br>Hosted by the South San Francisco Police Department   | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-LISTED SOON</b> |
| <b>November 7, 2018</b><br>South San Francisco, California | <u><a href="#">Crisis Communications (suicide intervention)</a></u><br>Hosted by the South San Francisco Police Department                            | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |

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|   |  | <b>POST Control #</b><br><b>1042-LISTED SOON</b>   |
| <b>November 6, 2018</b><br>Kingsport, Tennessee       | <b><u>Building Your 911 Liability Shield</u></b><br>Hosted by Kingsport<br>ECD 911                               | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 7, 2018</b><br>Kingsport, Tennessee       | <b><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></b><br>Hosted by Kingsport<br>ECD 911             | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 9, 2018</b><br>Belleville, Illinois       | <b><u>HIGH RISK</u></b><br>Hosted by MTU 14  | Free to PSAPS within the<br>MTU 14 service area.<br><b><u>E-mail Dave for details</u></b>  |
| <b>November 13, 2018</b><br>Shakopee, Minnesota       | <b><u>Domestic Violence</u></b><br>Hosted by the Scott County<br>Sheriff's Office                                | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 14, 2018</b><br>Shakopee, Minnesota       | <b><u>In-Progress</u></b><br>Hosted by the Scott County<br>Sheriff's Office                                      | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 13, 2018</b><br>Gonzales, Louisiana       | <b><u>Active Shooter Situations</u></b><br>Hosted by the Ascension<br>Parish Sheriff's Office                    | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 14, 2018</b><br>Gonzales, Louisiana       | <b><u>People First Leadership</u></b><br>Hosted by the Ascension<br>Parish Sheriff's Office                      | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 15, 2018</b><br>Gonzales, Louisiana       | <b><u>Active Shooter Situations</u></b><br>Hosted by the Ascension<br>Parish Sheriff's Office                    | \$189<br><b><u>Register Online</u></b><br>or call 800-348-8911   |
| <b>November 14, 2018</b><br>Castro Valley, California | <b><u>Complacency, Cannibalism &amp; Critical Thinking</u></b><br>Hosted by the East Bay<br>Regional Park Police | \$129 for the course<br>thanks to POST<br><b><u>Register Online</u></b><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-LISTED SOON</b>  |
| <b>November 19, 2018</b><br>Ventura, California       | <b><u>Active Shooter Situations</u></b><br>Hosted by the Ventura Police<br>Department                            | \$129 for the course<br>thanks to POST<br><b><u>Register Online</u></b><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-30911-18-002</b> |

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| <b>November 20, 2018</b><br>Ventura, California | <u><a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a></u><br>Hosted by the Ventura Police Department | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-12433-18-001</b>   |
| <b>November 27, 2018</b><br>Salisbury, Maryland | <u><a href="#">Active Shooter Situations</a></u><br>Hosted by Wicomico County Department of Emergency Services         | <b>FREE TO MARYLAND PSAPS</b><br>Make your reservations with PSTC, we will send you a confirmation letter.<br><u><a href="#">Register Online</a></u><br>Out of state agencies, you are welcome to attend.<br>The cost is \$189.<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911 for reservations or questions. |
| <b>November 29, 2018</b><br>Salisbury, Maryland | <u><a href="#">Active Shooter Situations</a></u><br>Hosted by Wicomico County Department of Emergency Services         | <b>FREE TO MARYLAND PSAPS</b><br>Make your reservations with PSTC, we will send you a confirmation letter.<br><u><a href="#">Register Online</a></u><br>Out of state agencies, you are welcome to attend.<br>The cost is \$189.<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911 for reservations or questions. |
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| <b>DECEMBER, 2018</b>                                |  |  |
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| <b>December 3, 2018</b><br>Davis, California         | <u><a href="#">Defeating Workplace Drama for Peak 9-1-1 Performance</a></u><br>Hosted by the Davis Police Department | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #</b><br><b>1042-12433-18-002</b> |
| <b>December 3, 2018</b><br>Castro Valley, California | <u><a href="#">You Just Never Know Mental Preparedness</a></u><br>Hosted by the East Bay Regional Park Police        | \$129 for the course thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911  |

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|  |   | <b>POST Control #<br/>1042-LISTED SOON</b>  |
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| <b>December 12, 2018</b><br>South San Francisco,<br>California | <u><a href="#">Defeating Workplace Drama<br/>for Peak 9-1-1 Performance</a></u><br>Hosted by the South San<br>Francisco Police Department | \$129 for the course<br>thanks to POST<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911<br><b>POST Control #<br/>1042-12433-18-003</b> |
| <b>December 13, 2018</b><br>Columbia, Missouri                 | <u><a href="#">Surviving Dispatch Stress</a></u><br>Hosted by Boone County Joint<br>Communications  | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>December 14, 2018</b><br>Columbia, Missouri                 | <u><a href="#">Surviving Dispatch Stress</a></u><br>Hosted by Boone County Joint<br>Communications  | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
| <b>December 17, 2018</b><br>Columbia, Missouri                 | <u><a href="#">Surviving Dispatch Stress</a></u><br>Hosted by Boone County Joint<br>Communications  | \$189<br><u><a href="#">Register Online</a></u><br>or call 800-348-8911   |
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**Schedule updated Friday, September 14 2018 @ 1315 pst**