

8.14.09 (Full Time - Laid off 8.12.09)

To Whom It May Concern:

As manager of the copy editing/proofreading team at Leo Burnett, I worked with Pam Magnuson for several years, first when she was freelancing for the company and later when she was hired full-time. Pam was dedicated to the work, always on top of things, always able and willing to answer questions, and always cooperative, reliable and organized. She scheduled her work well and took my team's workload into account when she came to us, always doing her best to allow us enough time to do our job properly. Working with her was a very positive experience, and I wish her the best in the future.

Sincerely,

Phyllis Eisenstein

Managing Copy Editor

Leo Burnett/Arc Production

35 W. Wacker Dr.

Chicago, IL 60601

(312) 220-4497