

# Online Policyholder Services

For fast and easy instant access to BerkleyNet services, go to [www.berkley.net.com](http://www.berkley.net.com) and set up a secure user ID and password.

Here's what you'll find:

## ONLINE PAYMENTS

Get full access to your billing and payment history, including copies of all invoices and policy notices.

Schedule payments using a credit card or bank withdrawal. Online payments are credited the same business day.

## CLAIMS REPORTING

One the easiest and fastest ways to report claims, our online portal is available 24 hours a day, 7 days a week.

## PAPERLESS BILLING

Ask to be set up for paperless service and we'll email your invoice and other policy notices rather than mailing.

## DOCTOR AND PHARMACY LOCATIONS

Our "Find A Doctor" tool can help you locate doctors within our network — searchable by city, ZIP, physician type and more.

## 24/7 POLICY SERVICES

Our website is available day or night, allowing you self-service options.

## ONLINE SUPPORT

Talk with our policy services center during normal business hours on Live Chat, featured in the secure area of [www.berkley.net.com](http://www.berkley.net.com).