

# WARRANTY

Warranty is only for the original owner of the machine and is non transferable. For Distributors, all interactions must occur between Company and Distributor and cannot occur directly with the Distributor's customers.

(a) New Equipment Warranty - Company warrants to the original purchaser of Equipment that, for the Warranty Period of one year full warranty for parts and labor (excluding shipping), and limited lifetime warranty for parts (excluding shipping and labor) on all devices including the most recent technology of iRepair, Health Genius, Fitness Master, iReVive IELLIOS, Virtual Gym and Ion Magnum / Health Genius (8 channels). The warranty confirms that the equipment will be free from material defects in materials and workmanship.

(a) Shipping is the customer's responsibility, including any shipping liability, loss or theft during shipping. Although the company is facilitating the shipping by offering the shipping to be done via the company's authorized shipping agent, the customer is responsible for insuring the device with a private insurance agency for additional protection and to avoid any possible liability due to damage or loss of the device during shipping. Neither the full first year warranty nor the extended life warranty cover shipping or damage / loss of the device during shipping.

(b) Life Time Warranty - Company warrants to the original purchaser of the Life Warranty that after the 1st year when the New Equipment warranty has expired that the customer is not responsible for the replacement of internal parts which are handmade in the UK and can only be replaced by our authorized UK technicians. However, the customer is responsible for a minimum charge of \$375.00 for labor fees (one hour diagnostic labor) and the shipping charges for the device to be sent to and be returned from the UK repair center. If the repair requires more hours of work the labor charge will be according to the hours required to complete the repair.

(c) Equipment Repair / Upgrade Warranty - Company warrants to the original purchaser of Equipment that, for the Warranty Period of six months full warranty for parts and labor (excluding shipping) after the device has been upgraded or repaired in our authorized UK manufacturing center. The upgrade charge will be additional to the labor charge required for any repair. Upgraded parts and new technology is not covered by the life warranty.

(d) The foregoing warranties are made subject to the proper installation, operation and maintenance of the equipment in accordance with verbal or written installation instructions supplied to the Customer during training. Warranty claims must be made by the Customer in writing within thirty (30) days of the manifestation of a problem.

(e) The "Warranty Period" begins on the date the equipment is delivered.

(f) Any repairs under this warranty must be conducted by our authorized manufacturing facility in the UK where the machine was originally built. Attempting to repair one of our devices in an unauthorized facility voids the warranty, unless such activity is agreed with one of the Directors.

(g) Excluded from the warranty are repairs required due to natural disasters, floods, earthquakes, abuse, misuse, misapplication, damage during shipping due to the customer packaging the device in other than its original packaging or due to the customer's negligence to package the device properly resulting in the device being damaged during transport; other customer storage damage (e.g. stored in a place and there was a flood and the machine was drenched in water) or other such misfortune, negligence, or modification of the equipment or its components. Attempting to modify the equipment or its components voids the warranty.

(h) Loss of machine due to: accidents, theft, shipping, negligence, lending out the device or any other such situation or any situation that is not within the control of the company are also excluded from the warranty.

(i) Company does not authorize any person or party to assume or create for it any other obligation or liability in connection with Equipment except as set forth herein.

(j) Warranty is NOT transferable. In case of the involvement of a distributor, all repair communications must be made via the authorized distributor who holds the original warranty and not the distributor's customer. ALL repairs including those involving a distributor's devices must be done in our United Kingdom Authorized Facility.

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INTERNATIONAL

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Directors

IREVIVE  
IELLIOS

VIRTUAL GYM  
UNIQUE

