Provider	Area Served	Types of Service	Website	Additional Information
Public Transportation – No fixed route bus in the Town of Berlin				
CT transit The New Britain Transportation Company	CTTransit Hartford Division Serves Avon, Berlin, Bloomfield, Bristol, Burlington, Canton, East Granby, East Hartford, East Windsor, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester, Marlborough, New Britain, Newington, Plainville, Rocky Hill, Simsbury, South Windsor, Southington, Suffield, West Hartford, Wethersfield, Windsor Locks and Windsor New Britain / Bristol Division Serves: Berlin, Bristol, Cromwell, Farmington, Meriden, New Britain, Newington and Plainville	Fixed Route Bus Service	www.cttransit.com Click Here To see an instructional video on "How to Ride the Bus" Google Trip Planner Click here to get detailed public transportation directions Click here for an instructional video on how to use Google Transit Trip Planner Travel Training for persons who are apprehensive about using public transportation is provided by the Kennedy Center	**Bus Routes** • 512 Berlin Turnpike (formally BK & TPK) (weekdays) (weekends) (Map) Route 512 – Berlin Tpke. operates between downtown New Britain and Berlin Turnpike (Newington Walmart, Price Chopper, Stew Leonard's) via Berlin Railroad Station and Webster Square in Kensington. Variations of Route 512: • 512C – Berlin Turnpike via Cromwell - Trip also serves Cromwell Walmart en route to the Berlin Turnpike. • 512W – Webster Square - Trip ends at Webster Square and does not serve the Berlin Turnpike. **Park & Ride Lot** CTDOT Berlin Turnpike, Route 15, Newington **Customer Service** (860) 525-9181 (860) 727-8196 TTY/TDD Mon.- Sat. 6:30 AM to 6:30 PM; Sunday 7:00 AM to 6:00 PM Holidays 7:00 AM to 6:00 PM

Provider	Area Served	Types of Service	Website	Additional Information
Dial-A-Ride Service				
BERLIN SENIOR BUS	Berlin & New Britain only for medical appointments. Berlin only for banks, pharmacies, post office, hair and nail salons in Berlin and any town buildings.	Curb-To-Curb Wheelchair Accessible Dial-A-Ride for Berlin residents age 60 or older or persons with a disability, age 18 or older.	www.town.berlin.ct.us/topic/subtopic.php?topicid=116#sthash.m6plTpI3.dpuf	(860) 828-7006 Mon – Fri 8:30 AM to 3:30 PM Service is "curb to curb" & riders that may require assistance getting to or from the curb should be accompanied by a companion who can provide such assistance. The driver may use his/her discretion to determine whether or not transportation will be provided in the event that safety is a factor. Bus Shopping and Schedule Information: Reservations call (860) 828-7006. For ride home from a scheduled appointment call (860) 250-0510 Medical appointments- Berlin and New Britain only. All Medical appointments should be scheduled between 9:00 AM and 1:15 PM. Regular appointments- (Banks, pharmacies, post office, hair and nail salons in Berlin and any town buildings). Reservations MUST BE MADE AT LEAST 48 HOURS IN ADVANCE for all MEDICAL appointments and must be made during regular business hours. Reservations cannot be made over voicemail. You will also need to register your name, address, phone # and emergency contact with the center before scheduling transportation. Cost – Free to residents 60 or older and/or disabled.

Provider	Area Served	Types of Service	Website	Additional Information
Alternative Transportation				
AIDS Connecticut	Hartford, Tolland and Middlesex Counties	Bus Passes for Medical Appointments	www.aids-ct.org www.aids-ct.org/pdf/assistance/haf-caf.pdf	(860) 547-1771 Ryan White Part A & B Transportation Programs are used to enable PWHIV/AIDS to access medical or support services. Cab fare will be provided only for clients who live East of the river. Clients who are on Medicaid are not eligible for this program. Cost – Free
	Statewide	Transportation to and from treatment for people who are receiving treatment ALS with dual cancer diagnosis	http://webct.alsa.org/site/PageServer?pagename=CT_homepage	(877) 257-2281 ALS Association (Amyotrophic Lateral Sclerosis) Cost - Free
ROAD TO RECOVERY	Greater Hartford area, parts of Tolland and Middlesex Counties	Transportation to and from treatment for people who are receiving treatment for cancer related diseases and are unable to drive.	www.cancer.org/treatment/supportprogramsservices/road-to-recovery	(800) 227-2345 Patients must be able to get in and out of a car under their own power, and be able to walk unassisted to and from the vehicle, their residence, and the treatment facility. Three business days (72 hours) advance notice is requested for all rides. Subject to the availability of volunteers. Cost – Free
	Greater Hartford area, parts of Tolland and Middlesex Counties	Eligible individuals can have access to van or GHTD Ambassador Wheel Chair Services	http://lcs-ct.org/index.php/en/services	(860) 296-6400, Ext. 225 Serving all people living with HIV/AIDS. Transportation for clients to access primary medical care and/or psychosocial support services for clients who access Ryan White services. Cost - Free

Provider	Area Served	Types of Service	Website	Additional Information
Alternative Transportation Continued				
CT Chapter National Multiple Sclerosis Society	Statewide	Financial Assistance for Medical Transportation related to MS Medical Only	www.nationalmssociety.org	(800) 344-4867, Option 1 Monday-Friday (7am-5pm MT), or email them at contactusnmss@nmss.org Will provide financial assistance for up to one ride per fiscal year. Chapter will arrange transportation. Two weeks advance notice is required and must utilize public/paratransit transportation options first.
RELIGIOUS ORGANIZATIONS	Varies	Varies		Call your church, temple, mosque or other religious organization as members will sometimes provide rides to other members.
COMMUNITY RENEWAL TEAM	Berlin Southington	Volunteer Driving Program	www.crtct.org/en/need-help/senior-services/senior-volunteers	(860) 760-3077 Volunteer driver program that supplements what the Berlin's Dial-A-Ride service cannot accommodate. Service is limited to volunteer drivers and one weeks advanced notice is required. Cost – Free
SENIOR TRANSPORTATION SERVICES, INC.	Berlin, New Britain, Meriden and Southington	Volunteer Driving Program for those age 55 or older for medical appointments or to visit care families to visit loved ones. in New Britain, Berlin, Meriden and Southington in need of a ride.	Email: seniortransportationservices@yahoo.com	(860) 224-7117 7:00 AM – 3:00 PM Mon. – Fri. Five working days notice required. Cost – Annual Fee $20.00 single $30.00 per couple 1-6 mi. $4.00, 7-12 mi. $8.00 13-18 mi. $10.00, 19-24 mi. $12,00 Over 24 miles is $0.50 mi.

Provider	Area Served	Types of Service	Website	Additional Information
Paratransit				
Greater Hartford Transit District	All of East Hartford and Hartford, in addition to portions of; Avon, Berlin, Bloomfield, Bristol, Cromwell, Ellington, Farmington, Glastonbury, Kensington, Manchester, Meriden, Middletown, New Britain, Newington, Plainville, Rocky Hill, South Windsor, Tolland, Vernon, West Hartford, Wethersfield, Windsor, and Windsor Locks	Facilitator of ADA Paratransit Services	www.hartfordtransit.org/adaservice.html Click below for an online application https://www.ctada.com/	(860) 247-5329 ext.3043 Paratransit Services Personal Care Attendants (PCA) rides free. Companions may accompany ADA riders but must pay the appropriate fare. If you have already qualified for the service and wish to book a ride call (800) 997-0700 for Dattco Cost - $3.00 for each one-way trip or $24.00 for a 10-ticket book.
Veterans Transportation				
DAV® **DISABLED AMERICAN VETERANS (DAV-CT) TRANSPORTATION NETWORK**	New Britain to the Newington VA. Shuttle from Newington VA to West Haven VA	Transportation to and from VA medical facilities for treatment.	www.dav.org/veterans/i-need-a-ride	(860) 667-6759 Newington VA Medical Center 555 Willard Ave, Newington, CT DAV volunteers drive disabled veterans. A five day lead time is necessary. Rides from 7 a.m. – 1 p.m. Last ride leaves Newington at 1 p.m. Cost – Free
U.S. Department of Veterans Affairs **VA TRANSPORTATION**	Newington VA Shuttle Bus	Transportation from VA Newington to other VA locations	www.va.gov	(860) 667-6769 Afternoon schedule to return No fee & first come, first served Cost - Free

Provider	Area Served	Types of Service	Website	Additional Information
Veterans Transportation Continued				
U.S. Department of Veterans Affairs **TRAVEL REIMBURSEMENT**	National Program	Travel Reimbursement	www.va.gov/HEALTHBENEFITS/vtp/beneficiary_travel.asp Click below to apply www.va.gov/vaforms/medical/pdf/vha-10-3542-fill.pdf	The Beneficiary Travel program provides eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated, "special mode" (ambulance, wheelchair van) transport for travel to and from VA health care, or VA authorized non-VA health care for which the Veteran is eligible. A Veteran may be eligible for Beneficiary travel services if the following criteria are met: You have a service-connected (SC) rating of 30 percent or more, or you are traveling for treatment of a SC condition, or you receive a VA pension, or your income does not exceed the maximum annual VA pension rate, or your income does not exceed the maximum annual VA pension rate, or you are traveling for a scheduled compensation or pension You qualify for special mode transportation (Ambulance, Wheelchair Van, etc.) if you meet one of the eligibility criteria listed above, and your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician, and the travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health)

Provider	Area Served	Types of Service	Website	Additional Information
Medicaid Transportation				
LogistiCare **MED CAB**	Statewide	Non-Emergency Medical Transportation for Medicaid recipients covered by HUSKY A, C or D Insurance	www.logisticare.com Click here to schedule or cancel a pick up online	(888) 248-9895 Hours Mon-Fri. 8:00 AM-5 PM **For Medicaid members only**. Advance reservations are required and mileage restrictions apply.
Commuter Services				
vRide	Statewide	Ride Share Program	www.vride.com	(800) 826-7433 Service may not be available in Berlin at this time; however you can call to find out if others from your town are looking to set up a ride share program or see if you can participate in one from an adjacent town. VRide (formally easystreet) is a commuter van service intended to help people who live or work close to each other to get to work easily by offering passenger vans for car/vanpool commuting. Fares are per seat.
CT rides Free commuter services from the Connecticut DOT	Statewide	Commuter Resource	www.ctrides.com www.nuride.com	(877) CTRIDES CTRides is a commuter resource from the CT DOT. Information is available for carpooling, vanpooling, buses, trains, biking, walking and telecommuting. nuride Join NuRide and get rewards when you walk, bike, telecommute, carpool, vanpool, take the train, or bus.

Provider	Area Served	Types of Service	Website	Additional Information
Online Trip Planners				
Google Maps Transit	Nationwide	Online Trip Planner	www.google.com/transit	Google will use all available public transportation schedules and information (provided by participating transit agencies) to provide up to three suggested trip plans.
Rome2rio	Worldwide	Transportation Trip Planner	www.rome2rio.com	Discover how to get anywhere by searching plane, train, bus, car and ferry routes.
wanderu		Private Bus Transportation Planner	www.wanderu.com	Website searches Amtrak, Greyhound, Megabus, and hundreds of other bus and train companies to find the best deals and schedules. They also have a smartphone app available.
Smartphone Apps				
BLINDSQUARE	Nationwide	GPS app developed for the blind and visually impaired	www.blindsquare.com	App describes the environment, announces points of interest and street intersections as you travel. In conjunction with free, third-party navigation apps it is a powerful solution providing most of the information blind and visually impaired people need to travel independently. Cost - $29.99
TRANSIT APP	Over 100 Cities including CTTransit lines in Hartford, New Haven, Waterbury, New Britain, Meriden		https://itunes.apple.com/app/the-transit-app/id498151501?ls=1&mt=8 https://play.google.com/store/apps/details?id=com.thetransitapp.droid&hl=en	IPhone and Android Phone App for getting upcoming departure times for all nearby transit lines. Plan your trip, set reminders and get notifications about disruptions.

Provider	Area Served	Type of Service	Website	Additional Information
Smartphone Apps Continued				
ROADIFY	Over 70 Cities including CTTransit lines in Hartford, New Haven and Waterbury		https://itunes.apple.com/us/app/roadify-transit-buses-subway/id395111132?mt=8 https://play.google.com/store/apps/details?id=com.roadify.android	Roadify is an IPhone and Android phone app that provides real-time arrivals, schedules, maps and service alerts from official agency sources and other riders.
Informational Transportation Resources				
Connecticut 2-1-1	Statewide	Free information and referral service	www.211ct.org	2-1-1 Dial 2-1-1 and callers can reach knowledgeable, multilingual staff and get information, referrals or seek help in a crisis. TDD access is available.
TransitNet Transit Network for Connecticut	Statewide	Free information and Referral Service	www.transitnet.info	Website for people with disabilities, older adults, caregivers, & providers who want to learn more about what transportation options are available for them in CT by providing transportation links, instructions on how to use those links, and contact information leading directly to individuals who can offer further assistance.
Public Transportation Travel Training				
THE KENNEDY CENTER	Statewide	Travel Training	www.thekennedycenterinc.org/what-we-do/programs-services/mobility-services/travel-training.html See a video on the benefits of Travel Training	(203) 365-8522 Nationally acclaimed program that teaches people with disabilities and seniors how to properly and safely use the local bus and rail system on a one-to-one basis.

Provider	Area Served	Types of Service	Website	Additional Information
Private Rail & Bus Service				
AMTRAK	Nationwide	Passenger Train Service	www.amtrak.com Click here for information on senior, veteran's and persons with disabilities discounts tickets	(800) USA-RAIL These stations are Wheelchair Accessible: Kensington/Berlin Station (BER) 51 Depot Road Kensington, CT or Meriden Station (MDN) 60 State Street Meriden, CT or Hartford Station (HFD) One Union Place Hartford, CT
Greyhound	To more than 2,400 service locations in North America	Wheelchair Lift Accessible Coach Buses	www.greyhound.com 5% discount for seniors 20% discount for veterans	(800) 231-2222 or Website Closest Stations to Berlin located: Jimmy's Smoke Shop 64 W Main St (860) 229-2074 New Britain, CT or Bus stop located at the Park & Ride Lot at: 12 Batterson Park Rd Farmington, CT (860) 677-5466 or Union Station (Hub) One Union Place Hartford, CT
megabus.com	Rides from Hartford to Amherst, MA Boston, MA Burlington, VT New Haven, CT New York, NY	Wheelchair Life Accessible Coach Buses	http://us.megabus.com/	(877) 462-6342 Customers with special requirements can now make reservations through the Megabus website. Just select yes when asked if there are any passengers travelling with special requirements and answer a few questions.

Provider	Area Served	Types of Service	Website	Additional Information
Peter Pan	Serves parts of Connecticut, Delaware, Maryland, Massachusetts, New Hampshire, New York, Pennsylvania, Rhode Island and Washington, DC.	Wheelchair Lift Accessible Coach Buses	www.peterpanbus.com 5% discount for seniors 10% discount for veterans	(800) 343-9999 Closest Stations located at: Jimmy's Smoke Shop 65 W Main Street New Britian, CT or Union Station (Hub) One Union Place Hartford, CT
Special Needs Registry for Disaster Assistance				
SPECIAL NEEDS REGISTRY	Berlin	Special Needs Emergency Registry	www.town.berlin.ct.us/egov/documents/7221e394_b70b_c2ac_25c0_6ead788aa56a.pdf	(860) 828-7080 Voluntary program which allows Berlin residents to make police, fire and EMS aware of any special needs or disabilities they may have in case of emergency, evacuation or an extended time period without utilities. The information on the registry is only used for emergency notification purposes and kept confidential.
Department of Motor Vehicles				
DMV	Statewide	CT Dept. of Motor Vehicles	www.ct.gov/dmv	(860) 263-5700 Closest DMV to Berlin is located in New Britain 85 North Mountain Road New Britain, CT (Limited Svc) or 60 State Street (Hub) Wethersfield, CT 06161 Tue, Wed, Fri. – 7:45 AM - 4 PM Thurs. – 9:15 AM- 5:30 PM Sat. – 8 AM -12:30 PM

Provider	Area Served	Type of Service	Website	Additional Information
Taxi/Livery Service				
AmRide – We Drive You In Your Car	Statewide	Personal Driver Service using your vehicle	www.amride.com	(855) 426-7433 Cost: $30.95 per hour (mention Way To Go CT for this special pricing)
VALLEY CAB COMPANY	Service to/from Berlin for towns in North Central CT	Private Taxi Service – No Wheelchair Service Available	No Website	(860) 673-4250
The Yellow Cab Company – Since 1898	Greater Hartford Area	Wheelchair accessible transportation if necessary	www.theyellowcab.com	(860) 666-6666
EXECUTIVE 2000 TAXI	Greater Middletown Area	Wheelchair accessible transportation if necessary	www.mytaxicoupon.com/home.html www.mytaxicoupon.com/coupons.html	(860) 888-8888 Berlin, Cromwell, Durham, East Hampton, Haddam, New Britain, Newington, Middlefield, Middletown, Portland, Rocky Hill & Wethersfield
Taxi Voucher Program – ½ Price Fares				
The Yellow Cab Company Freedom Ride – GHTD	Each trip must either BEGIN or END in one of the following towns: Berlin, East Hartford, Bloomfield, Farmington, East Windsor, Enfield Hartford, Manchester, New Britain, Newington, Rocky Hill, Simsbury, South Windsor, Vernon, West Hartford, Wethersfield, Windsor and Windsor Locks	Taxi Service with 50 % Discount for pre-qualified ADA eligible passengers with pre-paid vouchers – Wheelchair accessible if necessary	www.theyellowcab.com/freedom-ride-program	(860) 666-6666

Provider	Area Served	Types of Service	Website	Additional Information
Taxi Voucher Program – ½ Price Fares Continued				
	Each trip must either BEGIN or END in one of the following towns Berlin, Cromwell, Durham, East Hampton, Haddam , Middlefield, Middletown, New Britain, Newington, Portland, Rocky Hill and Wethersfield	Taxi Service with 50 % Discount for pre-qualified ADA eligible passengers with pre-paid vouchers - Wheelchair accessible if necessary	http://hartfordtransit.org/pdfs/Exec_application.pdf	(860) 888-8888
Vehicle Rentals				
		Wheelchair Accessible Vehicle Rentals	www.advancedwheels.com	(860) 653-8064 33 Bradley Park Road East Granby, CT 06026
		Wheelchair Accessible Rentals – Hand control vans are available	www.newenglandpremiervanrental.com	(866) 744-8267 Vehicle Delivery is available
		Hand Control Vehicle Rentals available with advance notice	www.avis.com	Closest to Berlin (860) 666-4349 2594 Berlin Turnpike Newington, CT
		Hand Control Vehicle Rentals available with advance notice	www.hertz.com	1211 So Broad St (203) 265-0324 Meriden, CT or Amtrak Station (203) 379-5004 60 State Street Meriden, CT
		Hand Control Vehicle Rentals available with advance notice	www.enterprise.com	275 So. Main St. (860) 827-1295 New Britain, CT or 2434 Berlin Tpke (860) 665-1422 Newington, CT