

Terms and Conditions

The following Terms and Conditions apply to the use of this Web site as well as all transactions conducted through the site.

Return Policy

For Sanitary reasons, Bralief is a NON-REFUNDABLE item.

Defective Product: Replacements will be processed for Defective Product within 30 days of purchase. The Company reserves the right to approve any and all replacements. Product with any obvious wear or use will not be accepted. Defective product must be shipped in the original packaging and returned to sender below with your receipt/proof of purchase using the address. Once received, the Company will replace the product and ship it to the customer with no additional shipping charges.

Bralief - 625 W Southern Blvd, Ste E * Mesa, AZ 85210

Order Error Exceptions: If the customer receives a different order other than what was requested in the original order invoice, the company will replace the product within 15 days after the customer's order shows a "shipped" status. This does not include the customer's decision to change the color choice. Product with any obvious wear or use will not be accepted. These orders should be shipped in the original packaging and returned to sender. Once received, the Company will replace the product and ship corrected order to the customer with no additional shipping charges.

Customer Order Change Request: If after the customer has received the order, she/he decides to change to a different color choice than what was requested in the original order invoice, the customer must pay to mail the product back to the Company within 15 days after the customer's order shows a "shipped" status. The customer must also include a processing fee of \$3.00 for the product to be replaced then returned to them. Product with any obvious wear or use will not be accepted. Once received, the Company will notify the customer and process the replacement within 3 weeks.

Shipping & Delivery

All U.S. orders will be shipped via First Class Mail with delivery tracking. Please allow 1-2 weeks for your order arrival. There maybe a 2-4 week wait for your order arrival during certain holiday seasons.

At this time, merchandise is shipped to locations within the United States and U.S. territories, including Alaska, Hawaii, Puerto Rico, Guam, and the US Virgin Islands. Additionally, merchandise ships to Canada (additional fees may apply), but not to other international locations without prior authorization.

International Orders: All CANADA orders are shipped using a flat rate. All other international orders and certain APO orders require additional postage cost for shipment and tracking. We ship these orders via global, priority international mail or Fedex. The cost will depend on the weight & destination of the order. Please contact us for a rate quote at contactus@bralief.com.

Rush Orders: Rush Orders require an additional \$4 charge. Rush order are mailed out within 2 business days of receipt. These orders are mailed using USPS Priority mail. If an order needs to be shipped overnight, the charge is a base rate of \$25.00 with additional charges depending on the weight. Overnight orders are shipped via USPS Express mail. Please contact us for a

Risk/Loss: The risk of loss and title for all merchandise ordered on this Web site pass to you when the merchandise is confirmed to have shipped via confirmation email. We are not responsible for orders unclaimed after shipment from our facility. If an order is returned to us for unknown or wrong address provided by the Customer, the Customer will be contacted via email to make other shipping arrangements. Additional shipping charges may apply.

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The Bralief Online Store and its owners

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Privacy Policy

The Bralief Store use of personal information that you may submit to The Bralief Store through this Web site is governed by the The Bralief Store Privacy Policy below.

What information do we collect?

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

We collect information from you when you register on our site or place an order.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously.

You may purchase merchandise from this Web site by using any one of the payment options listed in (link to Payment Options). The Bralief Online Store reserves the right to change its payment procedures at any time without prior notice to you.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To personalize your experience

(your information helps us to better respond to your individual needs)

- To improve our website
(we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve customer service
(your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

- To send periodic emails

The email address you provide for order processing, will only be used to send you information and updates pertaining to your order.

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be kept on file for more than 60 days.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to understand and save your preferences for future visits.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Privacy Protection Compliance

You must be at least "18" years old and/or have the consent of a legal guardian in order to provide personal and payment information on this web site. By placing an order on this site, you are certifying that you are at least "18" years of age and/or have the consent of a legal guardian.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our online privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

Email: contactus@bralief.com

Fax: 888-314-1697

Warranties

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Miscellaneous

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GOVERNING LAW: In the event of litigation both parties agree that the Laws of Florida shall apply and both parties shall consent to the jurisdiction of said State's courts, or in the event of diversity of citizenship, the United States District Court for the (District). Both parties expressly waive a trial by jury.

MISCELLANEOUS: The Terms and Conditions constitute the entire agreement between you and The Bralief Online Store with respect to this Web site. The Terms and Conditions supercede all prior or contemporaneous communications and proposals, whether electronic, oral or written between you and The Bralief Online Store with respect to this Web site. No modification of the Terms and Conditions shall be effective unless it is authorized by The Bralief Online Store owners. If any provision of the Terms and Conditions is found to be contrary to law, then such provision(s) shall be constructed in a manner to closely reflect, as much as possible, the intentions of the parties, with the other provisions remaining in full force and effect.