

# Amy Michelle Ice

MA, CRC, CDMS, IPEC

2830 Tifton Street S

Gulfport, Florida 33711

Phone: (352) 222-5899 • Email: amyvocationalconcepts@gmail.com

## EDUCATION

### **Master of Arts in Rehabilitation and Mental Health Counseling**

*University of South Florida, Tampa, FL - December 2010*

### **Bachelor of Arts in Health Science, Focus in Rehabilitation Counseling**

*University of Florida, Gainesville, FL - May 2006*

## CREDENTIALS

**Certified Rehabilitation Counselor: # 00114057. 2016-2021**

**Certified Disability Management Specialist: #00119372. 2019-2024**

**International Psychometric Evaluation Certification: #40117 – 2019-2020**

## PROFESSIONAL EXPERIENCE

### ***Vocational Evaluator –Vocational Concepts, St. Petersburg***

05/16 – Present

- Conduct Comprehensive Vocational Evaluations and Worksite Evaluations for individuals with disabilities
- Provide Vocational Evaluation services for marital dissolution and personal injury cases
- Conduct Labor Market Surveys
- Administer Vocational Testing to evaluate suitability for vocational training/employment
- Medical and Psychological Records Review
- Job Skills Evaluation and Training
- Create Reemployment / Rehabilitation Plans for the purposes of employment
- Provide community resource recommendations for employability purposes
- Recommend workplace accommodations

### ***Vocational Evaluator –England & Associates, St. Petersburg***

04/13 – 05/16

- Conduct Comprehensive Vocational Evaluations for the Division of Vocational Rehabilitation, Marital Dissolution, and Personal Injury cases
- Provide Reemployment Services, including Labor Market Survey and Job Placement
- Comprehensive Medical File Review
- Conduct on-site and computer-generated Job Analyses
- Interviewing Skills Training and Resume Building with Clients
- Administration of Vocational Testing: CareerScope, COPES, COPS, PTI-ODT, Purdue Pegboard, TABE, KBIT-2, Mavis Beacon Typing Test

### ***Therapist –Pediatric Health Choice, Tampa***

7/12 – 04/13

- Provide direct mental health counseling and play therapy to children and adolescents in the foster care system
- Develop and implement treatment plans according to child/adolescent's specific needs

- Advocate for clients' best interest when considered for reunification with biological family
- Family Therapy / Parent Reunification Counseling

**Quality Assurance Coordinator/Human Resources - Pediatric Health Choice, Tampa** 9/11- 7/12

- Conduct initial intake appointments and write in depth assessments for referral of services
- Directly responsible for ensuring all documentation is up to Medicaid standards
- Checking client eligibility and tracking service authorizations to ensure consistent coverage for services
- Employee provider credentialing for commercial insurance
- Responsible for all HR duties including interviewing eligible candidates, new hire paperwork, acquiring background checks and drug screens, conducting employee trainings to ensure certifications stay current, payroll, and expense reports
- Distribution of needed client reports and documentation to the Local Review Committee and commercial insurance companies for continuation of services
- Responsible for all billing duties

**Neurofeedback Therapist - CNS Wellness, Tampa** 7/10 - 7/11

- Administered neurofeedback treatment while simultaneously counseling individuals with anxiety, depression, ADHD, and Autism
- Conducted Quantitative Electroencephalographs (EEG's)
- Administered Personality Assessment Inventory, Continuous Placement Test, and CNS Vital Signs
- Behavior modification training

**Career Counselor - Division of Vocational Rehabilitation, St. Petersburg** 1/10 - 5/10

- Individual career counseling
- Conducted labor market surveys
- Conducted orientation for new or potential VR clients

**Program Clinician - Eckerd Youth Alternatives, Brooksville** 5/09 - 8/09

- Provided individual and group therapy for adolescent girls with anger management and substance abuse issues
- Facilitated family counseling through parent visits and phone calls
- Wrote and revised treatment plans and discharge summaries
- Organized therapeutic extracurricular group activities

**PROFESSIONAL AFFILIATIONS:**

**Secretary - Florida Chapter - International Association of Rehabilitation Professionals. 2014 - 2016**  
**West Coast Regional Case Management Association (WCRCMA) 2013 – 2015 Professional Member.**  
**Sarasota Bradenton Claims Association (SBCA). 2014 - 2016. Professional Member.**  
**Workers' Compensation Claims Professionals Association. 2014 - 2015 Professional Member.**

**ADDITIONAL TRAINING**

**CPR/First Aid Certified**  
**Children's Functional Assessment Rating Scale Certified (CFARS)**  
**Zero Tolerance/Health and Safety Training**  
**Incident Reporting Training**  
**Medicaid Documentation Training**

## HIPPA Certified

### PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

- Chronic Care in the Elderly Population. Lisa Manfra, RN, CMC. June 2013.
- 68<sup>th</sup> Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2013.
- Traumatic Brain Injury: A Pragmatic Approach to Evidence Based Cognitive Rehabilitation Practices and Influential Patient Factors in Post-Acute Treatment. Pritesh Parbhoo, MD. September 2013.
- Putting Your Best Case Forward. Ann L. Robbins, Senior Assistant County Attorney. October 2013.
- Hearing Loss: Prevention, Testing and Treatment. Melodie Maerz, Au.D. October 2013.
- Low Back Pain. Center for Bone & Joint Disease. Kirrill Ilalov, M.D. November 2013.
- 15<sup>th</sup> Annual SE Florida WC Claims Conference, Sunrise, Florida. Legislative & Case Law Changes, RTW Programs and Pain Management. November 2013.
- Private Sector Vocational Rehabilitation. University of South Florida. December 5, 2013. Presenters: Amy M. Ice, MA, CRC, Devon I Willette, MA, CRC. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Tales From the Dark Side: My Life as a Claimant's Attorney. January 08, 2014. Deborah Eldridge, Esquire. Sarasota Bradenton Claims Association.
- Mind Meld: How Code Systems Help to Find Occupations Quicker. January 23, 2014. Jeff Truthan, MS, CVE, President Skill *TRAN* LLC.
- Hearing Loss: Prevention, Testing and Treatment. Tampa, Florida. March 3, 2014. West Coast Regional Case Management Association (WCRCMA).
- Returning to Work: Challenges & Solutions - University of South Florida, St. Petersburg. SW District of IARP - Florida Rehabilitation Evaluation, Services, DWC Resources & Provider Ethics. March 28, 2014.
- Trial Practice: Use of Vocational Experts. Orlando, Florida. The Florida Bar W.C. Forum. Speaker: Bill R. England, MS, CRC. April 10, 2014.
- Private Sector Vocational Rehabilitation. University of South Florida. April 16, 2014. Presenters: Amy M. Ice, MA, CRC, Devon I Willette, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Rehabilitation and Wellness Northeast Florida IARP Disability Management Forum. Brooks Rehabilitation Hospital. Jacksonville, Florida. April 30, 2014.

- Common Causes of Hand Pain. St. Petersburg, Florida. St. Petersburg Bar Office. Daniel Penello, M.D., MBA. May 30, 2014.

## **PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING**

- Private Sector Vocational Rehabilitation. University of South Florida. July 10, 2014. Presenters: Amy M. Ice, MA, CRC, Daniel R. Giles, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- 69<sup>th</sup> Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2014.
- Ethics in Case Management. Frank Lewis, Ph.D. Neurorestorative. September 11, 2014. Case Management Society of America (CMSA) – Tampa Bay Chapter: Monthly Meeting
- Avoid Malpractice While Dividing Retirement Plans. Matthew L. Lundy, Esquire. Marital & Family Law Section. Hillsborough County Bar Association. September 17, 2014. Tampa, Florida
- Presentation - NLRB General Counsel and Region 12 Director. Richard F. Griffin, Jr. The Florida Bar Labor & Employment Law Section. Hillsborough County Bar Association. Tampa, Florida. September 29, 2014.
- Westphal & Castellano Presentation / Discussion: Michael Weiner, Esquire & Jason Fox, Esquire. St. Petersburg Bar Association. October 14, 2014.
- 16th Annual IARP Southeast Florida Worker's Compensation Claims Conference, Sunrise, Florida. November 7, 2014.
- Vocational Evaluations - Private Sector. Bill England & Daniel Giles. CMSA Tampa Bay Chapter. January 8, 2014.
- Vocational Evaluations - Private Sector. Bill England, Daniel Giles and Amy Ice. Harris & Hunt, P.A. February 26, 2015
- Trial Practice: Use of Vocational Experts. Orlando, Florida. The Florida Bar W.C. Forum. Speaker: Bill R. England, MS, CRC. April 09, 2015.
- Rehabilitation and Wellness Disability Forum. Brooks Rehabilitation. Jacksonville, Florida. April 21, 2015
- Private Sector Vocational Rehabilitation. University of South Florida. April 22, 2015. Presenters: Amy M. Ice, MA, CRC, CDMS & Daniel R. Giles, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Vocational Evaluations - Private Sector. Bill England. WCRCMA Tampa Bay Chapter. May 5, 2015.

- Vocational Evaluations - Private Sector. Bill England & Daniel Giles. Sarasota Bradenton Claims Association. May 13, 2015.
- 70<sup>th</sup> Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2015.

**PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING**

- 17<sup>th</sup> Annual IARP Southeast Florida Worker's Compensation Claims Conference, Sunrise, Florida. November 13, 2015.
- Private Sector Vocational Rehabilitation. University of South Florida. December 3, 2015. Presenters: Amy M. Ice, MA, CRC, CDMS & Traci Babcock, MA, CRC. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Complementary and Alternative Medicine in Rehab – Body Oriented Therapies & Mind/Body Therapies. January 6, 2016.
- Complementary and Alternative Medicine in Rehab – Energy-Based Therapies & Emergent Approaches. January 15, 2016.
- Dual Relationships Exploring the Limits. January 15, 2016
- The Confluence of Poverty and Disability. January 19, 2016.
- Rehabilitation and Wellness Disability Forum. Brooks Rehabilitation Center. April 19, 2016.
- SSVE Training and Fundamentals: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 26, 2018
- SSVE Intermediate Training: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 26, 2018.
- Building Blocks of Transition Services: Vocational Evaluations of Special Education Students. 2018 IARP National Conference. October 26, 2018.
- Vocational Assessment in the 21<sup>st</sup> Century: Assessing Transferable Knowledge and Skills. 2018 IARP National Conference. October 26, 2018.
- SSVE Advanced Training: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 27, 2018.
- Ethics, Empathy, and Encouragement. 2018 IARP National Conference. October 27, 2018.
- Preserving Our Workforce: Organizational Strategies for the Prevention and Management of a Burnout. 2018 IARP National Conference. October 27, 2018.
- Transferable Skills Analysis: A Vital Skill Set for SSVE's in the OIS Future. 2018 IARP National Conference. October 27, 2018.