



Thanks for your interest in becoming a PSTC Instructor. We are always searching for amazing Instructors. We also have some special projects that we are about to embark on that will require “subject matter experts”.

If you’ve never attended a PSTC class, here is a little bit about us: PSTC www.pstc911.com is owned and operated by 9-1-1 dispatchers. All of our Instructors are 9-1-1 professionals. We have been around a little over 15 years. We are based in Redwood City (between San Jose and San Francisco) California. Some of our Instructors are recently retired and others teach for us on their vacation days, comp days or regular days off.

We specialize in 1-day and 2-day in-service classes, 3 day CTO workshops, Supervisory workshops and dispatch related conferences. We also have private clients like OnStar, Disney, Airport Operations, the US Military and others.

We pay you well and treat you very well. We expect high morale and an ethical instructor that can both entertain and educate. We believe in GREAT attitudes. Complainers are not welcome here! We love fun and know that each class we teach offers us and our students the opportunity to “make a difference”. Though we do pay very well, if you are “in it” for only the money, you need to look elsewhere. We believe in a passion for the topics you train coupled with demonstrating a positive attitude. The pay is great and the journey is amazing.

PSTC is the owner of 911 CARES, it’s the heartbeat side of our business. www.911cares.com will tell you all that you need. We also operate a FREE site, www.jobsin911.com that connects applicants with agencies that are hiring.

NO other training provider has the commitment to our profession like PSTC and our family of companies. We have simple core values of “do the right thing”, “communicate” and “pay it forward”. We are well respected nationwide and we grow slowly to show our commitment to quality. We never sacrifice quality for profit. Our core values are listed here <http://www.pstc911.com/pstc-core-values-missions.html>

Now it’s time to get some information about you, your career, your teaching history and topics that you have a passion for. Please complete the next page and follow the instructions carefully. Attention to detail is a good thing! If you don’t complete the packet as requested it may be “screened out” so read it carefully.

If you have any questions, I split my time between the office and the road. Feel free to call or e-mail me. Kevin@pstc911.com or 650-591-7911 x102.

Please type or print the following. When you are finished, please e-mail it to Kevin@pstc911.com or fax it to 650-591-8911 or mail it to us. You can add as many lines of data that you wish. Just make sure each question is answered. Get it back to us within 14 days of receipt of this e-mail.

Name: (as it appears on your driver's license)

First name or nickname you prefer to be called by:

Home mailing address:

Home Phone:

Cel Phone:

Your agency name:

Agency city/state:

Give us a brief work history (agencies you've worked for, positions held)

Give us your teaching experience information (in-house, academy, etc)

What classes do you feel you are best suited to teach? (look at our web site www.pstc911.com for ideas but add topics we may not teach that you are great at)

Have you taught for any other 9-1-1 related training provider?

Why do you want to work for PSTC?

What are the 2 closest airports to your home? How far?

Example Denver International 1 hour from my home

What would you rate your PC computer skills at? (1-10, 10 being great)

Do you own a laptop or have access to one you can travel with?

How much experience do you have with Microsoft PowerPoint? (1-10)

Have you ever designed a class that you taught? If yes, tell us about it.

Have you ever attended a PSTC class?

Will it be difficult for you to get time off to teach? Most trips are 2-3 days depending on your location.

Do you have any travel fears or travel issues we should know about?

PSTC is also the owner of a special series of training DVDs. 911 on DVD project that allows us to video tape your presentation and agencies will buy them and use them for in-service training. In most cases, we pay for you to come to our offices and we tape you here. We pay your travel and you get paid per segment that we tape. It's a really cool idea and given our economy, we think agencies will love this added option for receiving great in-service training!

LAST, you are welcome to include a resume but it isn't necessary. **We also need you to e-mail or send us a picture. Nothing fancy, we just need to match a face to a name.** It can be a family picture or a quick cel phone picture. E-mail it to Kevin@pstc911.com or mail it. If you decide to mail the packet, send it to:

PSTC – Attn Kevin – PO 5508 – Redwood City – CA – 94063

See, that wasn't so hard! Again, if you have questions, please give me a buzz or e-mail. THANKS! Kevin and the team at PSTC

Get back to us soon, we have some very cool projects and classes ahead. Have a great week!