

Message from Lifetouch Sports

Dear Tracy Youth Soccer League Families and Staff,

On behalf of Lifetouch Sports, I would like to sincerely apologize for the performance of this years team and individual portrait photography. There have been many mistakes in areas such as execution and delivery of which are not part of our normal operations or practices.

Not only have we fallen short in providing our services, but I as a department representative, I have failed to insure that the families of TYSL feel the exact same love, care and passion that I feel so dearly about what we do.

I would like to assure families and staff that at this time, we are working diligently to fix any and all issues that we know of. We have set a designated customer service representative to assist TYSL only, on all customer service inquiries. These issues will be followed closely by myself and the board of TYSL to insure that all problems are resolved.

If you have already emailed or called in with your issue, please avoid following up for at least 24hours. This will also help us to avoid duplicates as we work to get everyone taken care.

Tracy Youth Soccer League
Customer Service Rep: Vanessa Rodrigues
Email: vrodrigues@lifetouch.com
Phone: 916-844-1205

Sincerely,
Eric Owens
Sports Sales Professional