Frequently Asked Questions

Contacting PCA

We are available to take your calls during normal business hours Monday through Friday from 8:00am to 5:00pm.

- **How do I schedule an appointment with my cardiologist?**
Please allow our centralized scheduling team to call you to schedule your appointment. However, if you have not received a phone call from us or need to make a change to your scheduled appointment you may call **(877) 430-7337** and press option 2 to be connected to a Patient Care Coordinator (PCC). We also ask that you to save our number in your phone to ensure you ***do not miss a call*** from a Patient Care Coordinator trying to schedule your upcoming appointment.

- **How do I contact my physician or my physicians nurse?**
If you would like to speak to your physicians nurse please dial **(877) 430-7337** and press option 3 to be directed to the nurse hotline. You may also message your physicians' nurse through Patient Portal. Messages sent through Patient Portal are checked daily.

- **How do I contact my Anticoagulation Services RN?**
Please dial **(949) 325-0730** and listen to the prompt to be directed to your RN's extension.

- **How do I contact PCA's billing department?**
Please dial **(714) 445-0228**. If any change has occurred with your insurance or medical group please call our office as soon as possible.

- **How can I inform PCA about a change in my address or contact information?**
  Please dial **(877) 430-7337** and press 0 to have one of PCA Patient Care Coordinators assist you in updating your contact information.