



Service Agreement

This agreement is by and between **The Dog Zone**, a California general partnership (hereinafter known as **TDZ**) and the **Owner** and/or guardian of record (hereinafter known as **Owner**) of the dog(s) as listed below:

Owner/Guardian Name (please print) _____

Dog Name(s): _____

1. The parties understand and acknowledge that **TDZ** agrees to provide day care services based upon the **Owner's** representation that their dog is healthy, has received all required and customary shots, and does not suffer from any disability, illness, behavioral characteristics or conditions which would potentially jeopardize or adversely affect other pets being cared for or by **TDZ**.
2. **Owner** represents that their dog(s) are in good health and have not been ill with any communicable diseases within a thirty (30) day period prior to check in, and that the dog(s) are current on all vaccinations as follows:
 - Bordatella (kennel cough) vaccine within the last six (6) months;
 - Distemper, Hepatitis, Parainfluenza, and Parvovirus (also known as DHPP or DA2PP) vaccine within the last year (or 3 years for a 3 year vaccine);
 - Rabies vaccine within the last year (or 3 years for a 3 year vaccine).
3. **Owner** represents that each time the dog(s) is brought to **TDZ**, **Owner** is recertifying that the dog(s) are in good health and have not had any communicable illness of any kind for a 30 day period prior to check in. **Owner** further agrees to provide **TDZ** with proof of required vaccinations prior to initial check in and as requested by **TDZ** thereafter.
4. While **TDZ** makes every effort to ensure the dog(s) visiting with us are healthy by requiring their **Owners** to affirmatively represent that all vaccines for their pet are current, **Owner** acknowledges and is aware that the employees of **TDZ** are not veterinarians, do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the pets that are in our care. **Owner** acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a pet. **Owner** also acknowledges and agrees that they are assuming all risk of illness, disease, harm or otherwise to their pet by allowing their pet to be at **TDZ**.
5. **Owner** represents that the dog(s) listed above is at least four (4) months of age. **Owner** agrees that in order for the dog(s) to attend day care at **TDZ**, the pet must be spayed or neutered by seven (7) months of age. If the dog(s) are older than seven (7) months of age, **Owner** represents that the dog(s) have already been spayed or neutered.
6. **Owner** understands and agrees that **TDZ** is a flea and tick-free environment and that their dog(s) must be void of fleas and/or ticks while at **TDZ**. In the event fleas and/or ticks are discovered on the dog(s) during check in or at any time during the dog(s) stay, **TDZ** will administer a flea bath and/or de-tick the pet at the **Owner's** expense.
7. **Owner** assures **TDZ** that the **Owner's** dog is not aggressive, has not, at any time, harmed or shown aggression or threatening behavior towards any person or pet, and there is no history of the dog(s) untoward behavior as a result of being confined in a small area. Notwithstanding such assurances, **Owner** agrees to be solely responsible for any and all acts or behavior of their dog(s) while in the care of **TDZ** - including bites, aggressive behavior, damage to other animals, or conduct of the animal, including payments of costs for injury to staff or other animals or damage to facilities caused by the dog(s). **TDZ** shall not be liable for the damage caused to the animal by injury or other episodes which may have been caused by or from another animal.

8. **Owner** further indemnifies **TDZ** against any claims made against **TDZ** or its owners, employees, agents or otherwise for losses or damages of any kind suffered by the **Owner** as a result of **Owner's** failure to inform **TDZ** of any pre-existing condition the pet may have; whether physical, social or psychological.
9. **Owner** assumes and understands that the dog(s) are in an environment where dogs interact and co-mingle and, at times, squirt water bottles or other methods of distraction may be necessary to control the playgroup(s). In extreme cases, dog(s) may be muzzled for their protection or the protection of other dogs and/or staff or for excessive barking.
10. **Owner** understands that the dog(s) may be removed from the day care area at **TDZ's** discretion if there is reasonable belief that the dog(s) may be in danger or may endanger other dog(s) by virtue of its conduct, behavior or aggressive propensities and not permitted to interact further with other dogs during the current or subsequent stays.
11. **TDZ** shall not be liable for any loss or damage to the animal by any cause whatsoever, including fire, theft, and escape of animal and **Owner** agrees to release **TDZ** and hold the owners, employees, agents or otherwise harmless from any and all loss, liability, claims, expenses, demands, causes of action, whether known or unknown, or relating in any way to the services provided by **TDZ**; including, without limitation, injury, death, illness, or damage **Owner's** dog(s) may suffer during or after their day care visit(s).
12. **Owner** understands that **TDZ** reserves the right to refuse or revoke admittance to any dog(s) that display behavior deemed by **TDZ** to be unsafe or inappropriate.
13. Your dog(s) health, safety and well-being are our primary concern and first responsibility while they are in our care. In the event your dog becomes ill or injured while at our facility, **TDZ** will immediately attempt to notify you and/or the emergency contact on file. However, if a situation exists in which **TDZ** deems medical care is important to the dog(s) health and/or requires immediate action, your pet will be transported to the closest available veterinary facility for treatment and you will be notified of its location. Our goal is to get your pet medical attention as quickly as possible and avoid any delays that may interfere with that process.
14. **Owner** grants **TDZ** full decision making power involving medical treatment of the dog(s) in its care and agrees that **Owners** are financially responsible for any medical treatment the dog(s) receives while at **TDZ**. **Owner** hereby grants permission to **TDZ**, its owners, employees, agents or otherwise to take any and all necessary action to insure the wellbeing of my dog(s) while in their care.
15. **Owner** agrees that photographs or any likeness of their pet may appear on **TDZ** website, advertising materials (printed or electronic), promotional videos, new programs and/or other press, magazine, radio, television and/or internet coverage.
16. **Owner** represents that they are the sole owner or agent of the owner of the pet(s) listed above and are authorized to sign enter into this contract as well as authorize services for the forenamed pet(s). **Owner** further agrees to adhere to **TDZ's** House Rules and any and all verbal or written instructions pertaining to **Owner's** pet(s). **Owner** hereby understands that all charges for services are due at the time the service is rendered and **Owner** is financially responsible for all costs and fees incurred for services. **Owner** also agrees to be financially responsible for any costs and fees incurred associated with the collection of monies owned.

By signing below, I acknowledge that I have read, understand and accept the terms outlined above and in **The Dog Zone's** House Rules, and accepts exclusive and sole responsibility for these and all other risks and release **The Dog Zone** of all liability, no matter the cause. **Owner** also acknowledges that all services, rates, policies and procedures are subject to change without notice.

Owner/Guardian

The Dog Zone

Printed Name

Owner/Representative

Signature

Signature

Date

Date