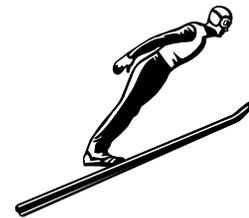
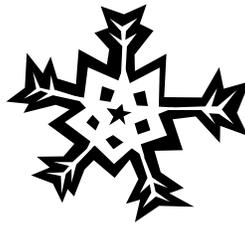


Place Stamp Here

Monthly Dinner Meeting: January 16, 2013
Mobile Devices and Solutions
 Good Days Restaurant
 Bridgewater, MA



ASQ Olde Colony Section 0111 has Achieved QMP Gold and Total Quality Levels for 2010-2011!



The Quality Management Process (QMP) is a Quality management model that has been developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

Quality Excellence is one of the highest levels of achievement in QMP, and the only one determined by section members. Sections that reached any level of Quality Excellence proved their dedication and commitment to providing quality programs and services. The section is awarded with Gold Excellence by meeting or exceeding the Society's objectives in satisfaction and loyalty and by meeting or exceeding their retention rate from the previous membership year.



Total Quality is one of the highest levels of achievement in QMP. Sections that reached Total Quality proved their dedication and commitment by developing a business plan that provides valuable quality programs and services to their members and achieved at least 75 percent of these set objectives.

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.



MONTHLY DINNER MEETING

Wednesday January 16, 2013 - 6:00 P.M.
Good Days Restaurant - West Bridgewater, MA

About the Topic:

Around the world, mobile devices are now the primary way that people interact with electronic information. The expectation is that people can access any information or services they desire on any mobile device, from any location, at any time. This huge demand creates significant challenges to healthcare service providers who have to contend with providing mobile services across multiple platforms, operating systems and markets, all within a highly regulated environment. In the 21st century, healthcare providers who do not rise to this challenge risk becoming uncompetitive, irrelevant or both.

Yet, mobile devices are not like PC's. They bring their own unique advantages and challenges to the healthcare industry. Internationally, regulators are beginning to recognize this fact and are rapidly enacting new regulations and enhancing enforcement to govern the mobility space.

This session is designed to educate businesses that wish to deploy mobile solutions on the new regulatory environment, the differences between the PC world and the mobile world, and provide guidance on how to develop compliant solutions in this new technology arena.

About the Speaker:

Sameer Jaiswal is currently senior partner at Health Mobility Solutions, a consultancy dedicated to helping healthcare organizations design, implement and support cost effective, compliant mobile solutions both for themselves and their customers. Sameer started his career in the UK in the banking and financial services industry before moving to the US in 1993 to attend the University of Illinois where he completed a BS in Accounting and an MS in MIS. He was subsequently recruited by Abbott Laboratories where he spent the next eleven years in increasingly senior positions in IS both at the divisional and corporate level.

During his tenure at Abbott Labs, some of the projects he managed included helping develop and implement a corporate wide SDLC in response to the 2001 consent decree, improving the international supply chain process, implementing cutting edge electronic lab notebook and electronic records systems, and taking global responsibility for several of Abbott's core software systems.

In 2008, Sameer became manager of Enterprise Software Quality Assurance, Over the next four years, Sameer developed a world class, global organization responsible for the regulatory compliance of over 250 enterprise non-profit, quality systems as well as providing training, consulting and support to BSC site software quality assurance departments around the world. During this time, Sameer was responsible for developing the regulatory compliance model supporting BSC's deployment of 3000 iOS and Android devices and over 200 mobile assets to its sales forces around the world.

DINNER MEETING DETAILS

Date:	Wednesday Jan 16, 2013	Reservations:	programs@asqoldecolony.org
Time:	6:00 P.M. Registration 6:15 P.M. Dinner 7:00 P.M. Program		Register online using PayPal at: www.asqoldecolony.org
Location:	Good Days Restaurant 99 South Main Street (Rte 28) West Bridgewater, MA		(Please bring the paypal printout with you to the meeting. Thanks!)
Cost:	\$25.00 (Discount to retired/ unemployed ASQ Members.)	Menu:	We've opened it up to other choices.
		Directions:	Rte 24 to Rte 106 East (Exit 16). Good Days is approximately 200 yards south of the intersection of Rte 106 and Rte 28 on Rte 28.



Each dinner meeting you attend awards you 0.3 RUs. That's 2.7 credits for the year and 8.1 credits for the 3 year certification period!



Webinars & Online Course Offerings



Online Certified Quality Auditor Refresher Course

The next COA certification exam takes place on Saturday June 1, 2013. To help you pass on the first try, ASQ Olde Colony is offering an online refresher course with instructor **Anthony DeMarinis** - ASQ Fellow, Certified Manager of Quality/Organizational Excellence, Certified Quality Auditor-Biomedical and Certified Six Sigma Black Belt. Tony has over 15 years experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits. Come join Tony for 10, 1.5 hour Tuesday evening sessions and have your certification by June 2013!

ASQ Olde Colony discounted member price is \$330. For more information please contact our Education Chair, Rochelle Jones, at education@asqoldecolony.org



WE WANT TO HEAR FROM YOU!

What are you passionate about? Have a subject you want more info on? If you have a topic you would like to learn more about, we want to help.

Olde Colony wants to offer 1 hour webinars on a variety of subjects, such as resume writing, surviving your first ISO audit, how to introduce SPC into the workplace, best practices on writing work instructions, getting your customers to fill out those pesky survey forms you send out each year, and other topics you might be interested in.

Depending on the subject matter, we can offer these in the early evening or at lunchtime, at a cost that would be minimal to you, our customers.

We will supply the speaker if you can supply the topic!

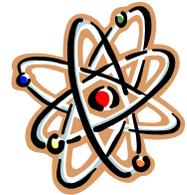
So send us an email at education@asqoldecolony.org.



Have you ever wanted to tour the Pilgrim Nuclear Plant?

The Olde Colony Section ASQ is working on setting up a tour of the Pilgrim Nuclear Station as part of our Spring 2012 program season. The tour will include several plant features located in the Protected Area of the plant. Therefore it will be necessary for us to submit badge request forms about one week before the tour. The form will require at a minimum your full name, address and Social Security Number, **and you must bring a Photo ID with you.** Due to the limitations of their escort staff, this tour will be limited to ten people from the Section.

Stay tuned for more information to follow in upcoming newsletters.



Chair Message

Welcome back everyone! The Olde Colony eboard has worked long into the wee hours of the night to put together some great presentations, webinars and tours for the upcoming year. Hope to see and hear from more of you as the year progresses.

As a manager, I have been enlisted from time to time to take part in training new (and in some cases, seasoned) employees. And I've always felt being a parent helps in the whole training experience. As your children grow, you find yourself expanding on tasks already taught to fine tune the outcome for your child. You go from showing them how to determine which shoe goes on which foot to giving instruction on how to tie those shoes. And showing them how to turn the car on, to actually being able to parallel park, or even get it between those silly yellow and white lines that the government insists on painting on the roads.

But of course there are always those tasks that you forget to explain, leave out of the training completely, or just assume they know it by osmosis or common sense. And these are the ones that come back to haunt you!

My daughter lives at college during the week, but likes to come home to visit about every other weekend. As most college students do, she delays the ride back to school until the very last minute. So one Sunday evening, she didn't actually get on the road until well after 9 pm. Unbeknownst to us, she still had to get gas. How many of us have gone through the exercise of showing our teenagers how to put gas in the car? (and of course we always presume they will have the money for said gas!) At 10:30 we received a frantic call from our daughter telling us she left her school ID at home. This ID is everything to the college student. It is their meal pass, their dorm key, etc. So she told us she was on her way back home to pick up the ID that night. So we waited for her to arrive. At 12 am we received a call from her telling us she was at the gas station the next town over, but the gas machine had taken her ATM card, she couldn't get gas and she couldn't get the card back. On further questioning, we found out the station was closed when she arrived., doors locked, lights out. Who would have thought we should have included in our instruction, and by the way, if the station is closed, you won't be able to get gas? She ended up coming home and going back to school the next day.

And the moral of this tale? If you think you have given someone every detail, think again!

Conferences:

Conference	Date	Organization
FDA Inspection	January 17, 2013	ASQ Boston http://www.asqboston.org
Successes using lean 6s	February 21, 2013	ASQ Rhode Island http://www.riasq.org
BOSCON	April 23-24, 2013	ASQ Boston http://www.asqboston.org

CERTIFICATION / RECERTIFICATION

Need to Certify/Recertify?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at <http://www.asq.org/certification/downloadable-apps.html>.

Or you can register and pay on-line at <http://www.asq.org/certification/apply.html>

EXAMS GIVEN FOR:	EXAM DATE	APPLICATION DEADLINE
CBA, CHA, CQI, CQT, CRE, SSBB, CMQ/OE, 6SBB	March 2, 2013	January 11, 2013
CQA, CQE, CCT, CSQE, CQIA, CQPA, SSGB, CPGP	June 1, 2013	April 12, 2013

As a service to its members, ASQ Olde Colony Section hosts the exams given in March, June, October, and December. Exams are held at the John Joseph Moakley Center at Bridgewater State University.

WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

**Gerry Quinn
12 King Road
Holbrook, MA 02343
Attn: ASQ RECERT.**



YOUR 2012-2013 EXECUTIVE BOARD / LEADERSHIP TEAM

Section Chair Jean Patton jeanmwpatton@mac.com	NEQC Rep Ron Field ron.field@bhienergy.com	Education Chair Rochelle Jones education@asqoldecolony.org
Chair Elect Monica Morrissey m.morrissey11@comcast.net	Treasurer Aaron Jones asq@aaronjones.net	Secretary Joe Hanley thehanleys2@verizon.net
Membership Aaron Jones asq@aaronjones.net	Arrangements Ron Field arrangements@asqoldecolony.org	Newsletter Jean Patton jeanmwpatton@mac.com
Auditing Denise Robitaille 781-582-0088 derobitail@cs.com	Internet Website / Database Dave Gaugler jandaveg@comcast.net	Region I Director Jim Shore Jim.shore@dynisco.com
Certification / Recertification Gerry Quinn 781-767-2107 absrsg@comcast.net	Scholarship Gerry Quinn 781-767-2107 absrsg@comcast.net	Region 1 Deputy Director Guimor Andrade 781-939-0940
Immediate Past Chair Joe Hanley 401-431-1620 thehanleys2@verizon.net	Historian Monica Morrissey m.morrissey11@comcast.net	UMass Dartmouth Students Bharatendra Rai brai@umassd.edu 508-910-6434
Voice of the Customer Marcia Weeden QESisQualitysBest@msn.com		Open: Programs

The Olde Colony Executive Board meets the 1st **Wednesday** of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs— education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 pm to 8:00 pm at the Good Days Restaurant in West Bridgewater, MA. For more information, contact one of your executive board members. Everyone is welcome.

The Executive Board is looking for volunteers! Can you help?

Volunteering does not require devoting tons of time; we are all very busy between work and personal commitments. Aside from the experience you gain, you also get 1.5 RU credits per year !

If you think you may be interested in volunteering, contact Jean Patton, Chair, at jeanmwpatton@mac.com. Volunteering can be very rewarding and enjoyable. Come to one of our executive board dinner meetings to see what's involved. We meet the first Wednesday of every month from 6-8 pm at the Good Days in West Bridgewater, MA.

