

Clampco Clips January 2020

Happy New Year!

Don't forget that you can recycle your Electronics in the Container under the stairs near the Shipping area

Acceptable E-Waste

Hard Drives, Tablets, External USB Drives, Tablets, Cell Phones w/o battery, Used LCD computer Monitors, Power supplies, Cables, Wires, Computers, Laptops, Digital Cameras, Video Recorders, music cables

Not Acceptable E-Waste

Circuit Boards, Cathode Ray Tubes, Items Containing Batteries, Items Containing Mercury, Items Containing PCB's (Polychlorinated Biphenyls), Lightbulbs, Smoke Detectors, Televisions (we would have to pay them to take these items)

U.S. Safety Gear Steel Toed Shoe Bus Arrives at Clampco

Date: **January 30th**

Time: **Noon – 6:30 PM**



Come and check out the Steel Toed Footwear they have to offer!! Ian will have more details in the Safety Meeting

WHO'S WHO AT CLAMPCO

NAME: Rich Bobey

DEPARTMENT/SHIFT: Plant Manager



NORMAL DAY CONSISTS OF: I review production performance so that we can manage people & equipment resources to stay on time with our customer deliveries. I review new parts to make sure that things are routed through the work centers correctly. I assist in the setup and management of the new employee training using the Moodle software, setup & manage workflows for specific teams in SmartSheets, and assist in managing data entry and preventive maintenance setup in Maintenance Care. I also conduct general problem resolution.

FAVORITE PART OF MY JOB: That there is something new to learn, or a part I haven't seen made every day.

MY HOBBIES: I have been involved with coaching and administration of youth sports in Medina (fastpitch softball, girls' basketball, and travel baseball) for about 12 years. I am currently an assistant coach with Premier Ohio Baseball for the 17U travel team. When I have free time from that, I enjoy reading mystery and history books (I'm currently reading "Sacred Duty" by Senator Tom Cotton about the Old Guard & Arlington Cemetery) as well as just hanging out with my family.

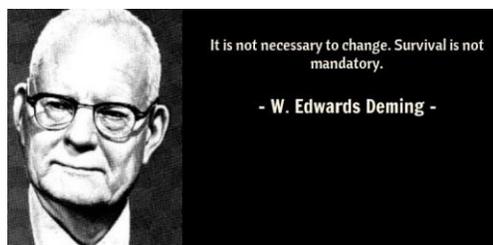
A Note from the desk of: Dale Ptak, Quality Assurance Manager

HAPPY NEW YEAR...Wow, 2020! I can still remember as a kid in the 60's, Agent 86 had a shoe phone (if you're not old like me, Google the television show "Get Smart"), and 2020 seemed like a period of time out of a sci-fi movie. And now here we are, with seemingly everyone over 10 years old having their own cell phone with much more capability than Maxwell Smart's shoe phone ever had! Things have certainly progressed—seemingly at lightning speed—but change is inevitable; and in manufacturing, change is absolutely necessary.

One of the pioneers and "gurus" of the Quality Evolution was Dr. W. Edwards Deming, who was born in 1900 and remained active in his work until the time of his death at the age of 93. He was an American Engineer, Statistician, Author, Lecturer, and Management Consultant. His accomplishments in the Quality and Management fields are too long to list here, but he is likely best known for his work in Japan after WWII with the leaders of Japanese industry. He made significant contributions to Japan's reputation for innovative, high-quality products, and is credited with helping transform them into an economic power. Having big egos and seeing no need for change at that time, U.S. manufacturing leaders wouldn't listen to him, and it wasn't until he was featured in a 1980 TV documentary titled "If Japan can...Why can't we?" that U.S. industry started demanding his services. Dr. Deming unapologetically preached change, and those who adopted his management philosophy prospered.

Change can be tough, I know. We get comfortable with the status quo and question why it's necessary to do things differently when what we've been doing for so long has worked so well—that's human nature to some extent. But today's quality and productivity expectations are more demanding than ever before. Our large contract-business Customers as well as many of our other Customers (and the list is growing) don't want to receive a single defective product...not one. So, to address their needs and provide them with the level of quality they expect, we've made changes over recent years. We've built new cells with error-proofing (a.k.a. Poka-Yoke) and error-detection mechanisms in them and have installed similar devices around the shop. We've purchased new equipment, modified processes, expanded technology, built new dies and fixtures, implemented process controls measures, and added inspection and verification steps to routings. These type changes and improvements are necessary and have proven beneficial, so they will continue into 2020 and beyond...they simply must if we want to improve, stay competitive, and grow.

We have an outstanding reputation as a leader in our field, and we should all take extreme pride in that; however, complacency and resistance to change are killers to industry. Customers can be fickle, and if a supplier can't provide them with what they want, they will simply find another supplier who can. Dr. W. Edwards Deming certainly understood this...



So, let's all head into 2020 with an attitude of embracing change...even though it's hard sometimes. Not just to survive, but to learn, grow, prosper, and become the absolute best and most Customer focused supplier we can be!