

South Dakota Diabetes Coalition

*Helping those affected by, or at risk for,
diabetes, in South Dakota.*

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South Dakota Medicaid FAQ Responses

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Can Diabetes Education be provided via Telehealth?

Diabetes Self-Management Education can be provided via telemedicine. It would need to be in compliance with the policies outlined in the Telemedicine Manual. The use of telemedicine needs to include an interactive HIPAA compliant technology that has both an audio and visual component. During the COVID-19 public health emergency some of these requirements are temporarily waived. Information about flexibilities related to COVID-19 can be found in the COVID Provider FAQ or the telemedicine manual.

Can a patient who has started a Diabetes Education class complete the class, even if they lose eligibility?

They can finish the course, but the provider can only submit Medicaid reimbursement for the education provided during the months that the recipient is eligible.

Does a patient need a referral to Diabetes Education?

Diabetes self-management training does require a referral when the service is not provided by a PCP or Health Home provider. Information about how to obtain a referral and when a referral is needed can be found in the referral manual.

Can the education be provided in individual or group settings?

Yes, the CPT codes for education allow for both individual and group services.

Is additional education covered for family members or foster parents?

In this situation the provider would submit documentation to DSS explaining why the recipient needed additional education and DSS would evaluate if the service could be covered again.