

# Risk Prevention in the Workplace Panel



## EMPLOYMENT PROCESS



- Hiring
  - Applications
  - Job Descriptions
- Emphasis on Safety
  - Importance of Safety Programs
  - Post Offer Employment Tests
  - Drugs and Alcohol in the Workplace

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## SAFETY TRAINING

- Safety Training Orientation
  - Employees
  - Supervisors
- Safety Committees
- Investigation
  - Written Plan
  - Policy
- Corrective Action



## INJURY PREVENTION

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- Ergonomic Assessments
- Essential Function Testing
- Work Hardening/Conditioning
- Keeping Minor Injuries Minor



## CLAIMS HANDLING POINTERS

- There Is an Injury. What Now?
  - First 30 Minutes
  - First 48 Hours
- Promises Made, Promises Kept?
- Employee Dialogue
  - Avoiding Blame
  - Expressing Care
- Return to Work: Employer Essentials
- Claims Handling Pitfalls
- Reasons Why We Get Sued

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## LITIGATION...NOW WHAT?

- Understanding the Petition
- Compensable?
- Employer Communication
- Adjustor's Role
- Resolution Plans/Settlements

