



Applying proven engineering methods and tools to health care...



## Cadence

Health is a focused consulting firm that specializes in applying proven engineering tools to performance improvement in healthcare. Our engineers have extensive experience adapting well-established Industrial Engineering methods to healthcare processes and staff.

## Methodology

The concept is simple:  
Process standardization  
reduces variation and  
improves quality.



## WHAT WE DO

Cadence Health has a wide base of hospital operations knowledge and can assist with many types of projects such as the following:

*Patient Throughput, Admit/Discharge Process*

*Current to Future State process re-design*

*Theory of Constraints, Lean, & Six Sigma*

*Revenue Cycle*

*Dashboards and Metrics, Data Analysis*

*IT Implementation & New Process Integration*

*Operating Room Efficiency*

*Emergency Department Efficiency*

*Training, Benchmarking, & Productivity*

### Adrienne Dickerson, BIE, MSHS

Adrienne has extensive experience in hospital operations including patient throughput, managed care contracting, revenue cycle, IT implementation, and facility-wide process improvement for her clients. She also spent 5 years as Director of Operations Improvement for VHA Georgia and was responsible for leading improvement efforts at over 40 member hospitals.

Adrienne graduated with honors from the Georgia Institute of Technology with a Bachelor's of Industrial Engineering and a Master's of Science in Health Systems. She has published in "Industrial Engineer," the national publication for IIE (Institute of Industrial Engineers), and is a senior member of the Institute for Industrial Engineers (IIE) where she teaches Lean, Six Sigma, and other classes for both industry and healthcare.

### The Process

We work with your process experts – from executives to front-line staff – to map out the current state processes.

By taking the *evolved* current state and turning it into a *designed* future state, you can make your processes work for you rather than the other way around.



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