

CITY OF SHEPHERD

16 N. Liberty Shepherd, TX 77371
PHONE: (936) 628-3305/FAX: (936) 628-6491

APPLICATION FOR WATER SERVICE

**ALL NEW CONSTRUCTION AND REMOLDING REQUIRE PERMITS
PRIOR TO STARTING CONSTRUCTION**

PERSONAL INFORMATION

Date: _____ Date Service Requested: _____ No. in Family _____

Customer Name [Last, First, Middle, (Maiden)] _____

S.S.# _____ D.L.# _____ Home Phone _____ Work Phone _____
(Copy required)

Billing Address [Street, City, State, Zip] _____

Present Employer: _____ How Long? _____

Previous Address: _____ How Long? _____

Spouse's Name [Last, First, Middle, (Maiden)] _____

S.S.# _____ D.L.# _____ Home Phone _____ Work Phone _____
Name and address of nearest relative not living with you: _____

ACCOUNT INFORMATION

Occupant of Property (if different): _____

Service Location: _____

Own Rent Landlord's Name: _____

Landlord's Address _____ Landlord's PH# _____

Have you ever had water service in Shepherd? Yes No

If yes, when? _____ Service Location: _____

I understand that full payment of my water/sewage bill is due on the 15th of each month. I further understand that late penalties will be assessed after the 15th and that my service will be disconnected if full payment is not received by 4:00 p.m. on the 25th of each month. I am aware that there is a \$60.00 reconnection fee if the service has been disconnected due to non-payment.

- ✓ THERE MUST BE A SHUT OFF VALVE ON THE CUSTOMER'S SIDE OF THE METER BEFORE THE WATER SERVICE CAN BE TURNED ON.
- ✓ CITY EMPLOYEES MUST HAVE ACCESS TO THE METER. YOU MAY NOT FENCE OR BLOCK THE METER.
- ✓ IT IS A CRIMINAL OFFENSE TO TAMPER WITH THE METER IN ANY WAY.
- ✓ You are encouraged to sign up for the Eye On Water app to monitor your usage. This app can also be programed to send an alert if a leak is detected. www.eyeonwater.com
- ✓ Credit Card payments can be made online at paytpg.com
- ✓ Please check the City's website at www.shepherdtx.org or the City of Shepherd Facebook page for public notices.

X _____

OFFICE USE ONLY

METER# _____ SEQ: _____ ROUTE: _____ RATE: _____ ACCT# _____
 BUSINESS DEP \$ _____ (based on
 meter size)
 POSTAL # _____ SEWER RATE: _____ DEPOSIT \$100.00 _____
 CONNECT FEE \$20.00 _____
 WATER TAP INSIDE CITY \$600.00 _____ OUTSIDE CITY \$600.00 _____ ROAD BORE: \$200.00
 CULVERT PERMIT \$660 minimum (price may increase due to amount of material required)

CITY OF SHEPHERD-SERVICE AGREEMENT

- I. **PURPOSE**, The City of Shepherd is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the City of Shepherd begins service. In addition, when service to an existing connection has been suspended or terminated the water system will not reestablish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS**. The following unacceptable plumbing practices are prohibited by State regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system airgap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT**. The following are the terms of the service agreement between the City of Shepherd and customer.
- A. The City of Shepherd will maintain a copy of the agreement as long as the Customer and/or the premises are connected to the water system.
 - B. The Customer shall allow his property to be inspected for possible cross-connections or other unacceptable plumbing practices. These inspections shall be conducted by the City of Shepherd or its designed agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the City of Shepherd's normal business hours.
 - C. The City of Shepherd shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City of Shepherd. Copies of all testing and maintenance records shall be provided to the City of Shepherd.
- IV. **ENFORCEMENT**. If the Customer fails to comply with the terms of the Service Agreement, The City of Shepherd shall, at its option, either terminate service or property install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Water service address

Account #

Customer's Signature

Date