GROWING today, transforming TOMORROW





Annual Report 2016
Building a Community of Hope



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OUR HISTORY:

Community Friendship, Inc. (CFI) is a nonprofit comprehensive provider of recovery-based mental health services assisting adults in Metropolitan Atlanta. Originating in 1962 as a drop-in social center for adults with chronic mental illnesses, CFI incorporated in 1970 and has grown to offer a comprehensive array of services in the psychiatric rehabilitation approach. For over 45 years, CFI has been committed to supporting an individual's recovery from mental illness so that each person can lead a contributing, integrated, and selfdirected life.

OUR MISSION:

The mission of Community Friendship, Inc. is to provide a supportive community for people whose mental illness prevents them from participating in community life, employment and relationships.

OUR VISION:

The vision of Community Friendship is full access to community life through achievement of one's potential and removal of barriers.



A LETTER from OUR CEO

Message from Leadership

For Community Friendship, 2016 was a year of reflection and gratitude. It was an incredible year for us—one we are proud to have ended with strong momentum. This year, we assisted 75 individuals with securing stable employment, connected over 150 homeless men and women to emergency and transitional housing and provided 400 consumers with daily and weekly transportation assistance to ensure they had continued access to recovery -based services.

While CFI has grown significantly since originating as a drop -in social center in 1962, we are still committed to our mission of being a supportive community for people living with mental illnesses. Since our inception, CFI has

proudly served thousands of consumers within our Residential, Work Opportunities, Homeless Outreach, Peer Support, Case Management and Day Services programs.

As we prepare for 2017, our hope is to have another successful year helping consumers achieve their personal & professional goals. We would like to personally thank our staff, donors, partners and volunteers for your ongoing support and dedication to CFI. Without you all, we would not be able to fulfill our mission. Most importantly, we would like to give a special thanks to our consumers for their confidence in Community Friendship on their journeys to recovery.



Jean Toole, President & CEO, Community Friendship, Inc.

BOARD of **DIRECTORS**

LEADERSHIP TEAM

Keith Wood – Board Chair

Emory University, School of Medicine Grady Psychiatric Services

John Watson-Vice Chair

Retired - Department of Behavioral Health and Developmental Disabilities

Bill Warren - Board Treasurer Pricewaterhouse Coopers

Robin Ratliff - Board Secretary Federal Reserve Bank of

Atlanta

Allison Hill

Peachtree Psychological Associates

Anno Hardage

Girls Incorporated of Greater Atlanta

Carole E. Galanty

Community Advocate

Donna Williams Lewis

Retired - The Atlanta Journal/ Constitution

Eve Byrd

The Carter Center, Mental Health Program

Jo Ann Haden-Miller

Cultural & Heritage Marketing Atlanta Convention & Visitors Bureau

Lei Ellingson

The Carter Center, Mental Health Program

Regina Cannon

Corporation for Supportive Housing

Sherry Jenkins Tucker

Georgia Mental Health Consumer Network

Weslee Knapp

Keller Knapp Realty

Willa Presmanes

MTM Services

Iean Toole

President/CEO

Rocile Cain

Chief Operating Officer

Debbie Henderson

Chief Financial Officer

Beth Boersma

Director of PSR Day Services

Carrie Vanzant

Director of O'Hern House

Christy Drummond

Director of Case Management and Homeless Outreach

Diane Clemons

Director of Human Resources

Donna Snellgrove

Director of Quality Assurance and Training

Jean Mevoli-Cannon

Director of Work Opportunities and Peer Support Services

Konswella Gilchrist

Director of Phoenix House/Presley Woods/Rosalynn Apartments

Lola Williams

Director of Access/Intake

Pamela Owunta

Director of Development and Communications

Shirley Estell

Director of Rehabilitative Housing





YEAR in REVIEW

DAY PROGRAM



100% of consumers enrolled in Day Program reported they were satisfied with CFI Services



99% of consumers reported that their quality of life has increased because of CFI services.

WORK OPPORTUNITIES



In FY 16, 60 consumers obtained new employment



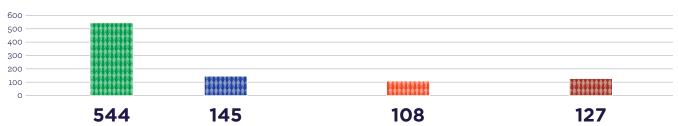
\$643 is the average monthly earned income

of employed consumers

68%

68% of consumers have been employed for over 180 days

HOMELESS OUTREACH

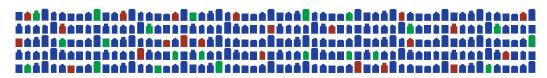


In FY 16, the CFI Homeless Outreach team provided 544 outreach assessments and enrolled **145 clients** into PATH case management.

108 clients were connected to mental health services

127 clients obtained housing (emergency, temporary, or permanent)

RESIDENTIAL SERVICES



Over 300 residents were served in CFI's residental programs.

DONORS

GOVERNMENT FUNDERS

Georgia Department of Behavioral Health and Developmental Disabilities

Georgia Vocational Rehabilitation

Department of Community Health

CORPORATE & FOUNDATION GIFTS

Bed, Bath & Beyond

Billie & Jim Ellis Foundation

Brooks McGinnis and Company

Catholic Foundation of North Georgia

Charity Plan-Federal Reserve Bank of

Atlanta

Coca- Cola Company

Community Foundation of Greater

Atlanta

CornerCap Investment Counsel

Coxe Curry & Associates

Francis Hollis Brain Foundation

Gould Family Foundation

H Foundation

Imlay Foundation

Sterling Risk Advisors

Wells Fargo Foundation

United Way of Greater Atlanta

LOCAL BUSINESS & FAITH-BASED **DONORS**

A1 Shedding & Recycling

Atlanta Tile & Masonary, Inc.

FirstBorn Group, LLC

Gordy Tire Howell Mill

Growth Options

HYE Park Holdings, LLC

Integrated Management Systems

Keller Knapp Realty

Longhouse Properties

Market Pharmacy

New Calvary Baptist Church

Nike Store at Sugarloaf

Williams Professional Cleaning Service

INDIVIDUAL DONORS

Alexis Hovind

Ann Hazzard

Anno Hardage

Arlene J Dean

Arnold Zipperman

Atiya Charles

Bill Warren

Bill & Susan Willson

Bonnie Beerman

Brooks & Elizabeth Barge

Brooks McGinnis

B. McDaniel

Carla Copeland

Carol Sandiford

Carole Galanty

Carole Nev

Christine Schneider

Claire Brown

C.Tallev Wells

Curtis Cain

Cyrus and Marjorie Mallard

D. Bedell, MD.

Dan Mahoney

Dave Lushbaugh

David and Abigail Doggett-Bordeaux

David Downs Jr.

Debbie Henderson

E.Thomas Andrews

Ethel Cain

Eugene Nevels

Eve Byrd

Evelyne Headden

Frank Alexander

G.Teller

Greg and Willa Presmanes

Harold McPheeters

Hannah Beaver

H.E. King

Jay and Angie Levin

Jean Toole

Jeannette and Scott DePoy

Jeffrey Wall Jr.

Jennifer Wootten

Jo Faddis

Jo Ann Haden Miller

Joyce Ballew

John and Gertrude Caruso

John and Mary Gates

John and Ann Watson

John Ladson

John and Shirley Reckling

Judy Fitzgerald

Karen Weyandt

Katherine and McKay Johnson

Kathy Redgate

Keith and Brenda Wood

Larry Walker

Lauren McDow

Lavonna Reed

Lei Ellingson

Leigh & Robert Goff

Mary Leslie

Michael Hall

Michele Miles

M. Crowe

P.G. and G.C. Rice

Pamela Owunta

Pat Clifford

Phyllis Lloyd

Rachel Waford

Randi Engel Schnell

Regina Cannon

Reverend G. Small

Richard Fields

Richard Shuey

Robert and Lisa Burnett

Robert Smulian Robin Ratliff

Rocile Cain

Ruth Coody

S. Shah

S.K. May

Scott Hayes

Scotty Hendricks Shelby Torbet

Sherry Jenkins Tucker

Shontell Washington

Stan Jones

Sterling Risk Advisors

Susan Culpepper

T.Blocker

T. Hawkins Tim Gould

Tom Mains

Tonia Lansing

V. Dermousehegian

V. Howard

Virginia Mooney

W. Segal

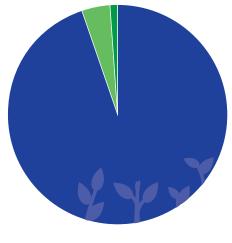
Walter Jospin

Weslee Knapp





FINANCIAL SUMMARY



REVENUE BREAKDOWN

Government contracts, fees and grants:

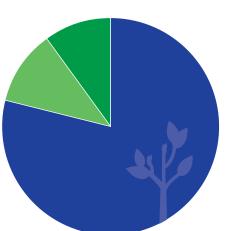
\$5,977,081 94%

Foundation, individual and in-kind contributions:

\$327,324 4%

Fees (non-government) and other income:

\$77,596 1%



EXPENSE BREAKDOWN

Direct Care Expenses (Client Benefits, Program Supplies, Transportation):

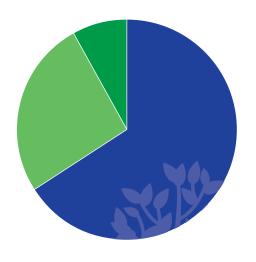
\$5,207,825 79%

Administration (Salaries, Benefits, Trainings):

\$749,447 11%

Operating Expenses (Rent, Utilities, Supplies):

\$640,220 10%



SOURCES OF CONTRIBUTIONS

In-Kind Donations:

\$215,033 66%

Corporate and Foundation Relations:

\$84,517

Individual Gifts:

\$27,784 8%



