

## StoneBridge Village Owners Survey 2016

1. Why did you decide to buy in StoneBridge Village?

See detailed answers below\*

2. Prior to buying, how did you hear about StoneBridge Village

See detailed answers below\*

3. Do you live in StoneBridge Village?

Yes	No
123	166
43%	57%

4. If you answered YES to question 3, what do you like/dislike about living in StoneBridge?

Like	See detailed answers below*
Dislike	See detailed answers below*

5. In general, how often do you use the following amenities? (select one for each line)

	Often	Regularly	Occasionally	Rarely	Never
The Golf Course	58	27	47	45	93
The Pro Shop	56	27	50	39	97
The Restaurant	54	45	85	62	31
The Pavilion	5	20	67	77	93
The Pavilion Pool	8	26	71	65	91
The Clubhouse Pool	11	18	61	69	102
The Playground(s)	6	17	44	62	129
The Tennis Court	2	4	20	43	187
Meeting/Banquet Space	6	4	33	63	149

6. How would you rate your experience with the following? (select one for each line)

	Extremely Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Extremely Dissatisfied	N/A
Buying a home in StoneBridge	62	81	18	9	7	75
The Golf Course	104	57	13	2	3	84
The Pro Shop	91	70	13	1	3	83
The Restaurant	80	123	21	2	4	36
The Pavilion	37	75	34	1	3	96
The Pavilion Pool	42	88	24	4	4	90
The Clubhouse Pool	38	90	29	1	3	91
The Playground(s)	22	74	29	1	3	117
The Tennis Court	14	53	26	1	3	149
Meeting/Banquet Space	20	66	34	1	3	124

7. With respect to the Golf Course how would you rate the following: (select one for each line)

	Excellent	Good	Fair	Poor	NA
Customer Service	84	59	10	2	92
Price	56	74	18	6	90
Aesthetics	79	64	12	1	87
Course Conditions	75	66	8	4	89
Cleanliness	87	62	9	1	85
Golf Carts	71	56	11	3	100
Pace of Play	39	90	17	6	91

8. Prior to this survey were you aware that, as an owner, you receive 20% off in the Pro Shop?

Yes	No
152 58%	108 42%

9. With respect to LedgeStone Grille how would you rate the following: (select one for each line)

	Excellent	Good	Fair	Poor	N/A
Service	93	111	14	4	45
Food Quality	79	131	13	3	44
Beverage Quality	76	129	10	3	52
Atmosphere	95	121	7	3	44
Price of Food	114	90	18	3	46
Price of Beverage	97	99	19	4	51

10. Prior to this survey did you know that LedgeStone Grille provides food service to the public?

Yes	No
220 77%	64 23%

11. Prior to this survey were you aware that, as an owner, you receive a 20% discount on f&b menu items?

Yes	No
164 61%	110 39%

12. With respect to the general maintenance in SBV how would you rate the following: (select one for each line)

	Excellent	Good	Fair	Poor	Unknown
Road Condition	63	161	31	7	18
Snow & Ice Removal	87	86	5	2	90
Parks	78	137	13	1	45
Street Corners	61	133	38	5	32
East Gate (Members Only) Appearance	45	114	43	21	39
West Gate Appearance	94	143	16	2	20

13. Do you own property for the purpose of nightly rental?

Yes	No
25 9%	246 91%

14. What company did you choose to manage your nightly rental?

StoneBridge = 17, Sunset = 6, Myself/VRBO = 6, Other = 4, NA = 6

15. How satisfied are you with your nightly rental manager in terms of the following? (select one for each line)

	Extremely Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Extremely Dissatisfied	N/A
Communication	7	16	4	3	4	84
Revenue Sharing	3	11	4	6	5	86
Housekeeping	7	17	4	2	2	86
Ease of booking	7	15	3	5	3	84
Advertising and Promotion	6	7	7	4	4	85

16. What would you like to see StoneBridge POA do differently in the future?

See detailed answers below\*