

HOSPITAL PHONE NUMBERS AND ADDRESSES:

Florida Hospital Celebration Health 400 Celebration Place Celebration, FL 34747 (407) 303-4000	Dr. P. Phillips Hospital (formerly Sand Lake Hospital) 9400 Turkey Lake Road Orlando, FL 32819-9001 (407) 351-8500
Lake Buena Vista II Centra Care (Lake Buena Vista Walk In) 12500 Apopka-Vineland Road Lake Buena Vista, FL 32836 (407) 934-2273	East Coast Medical Network Hotel "House Calls" – 24 Hour Service Doctors can come right to your hotel room Orlando: (407) 648-5252

WALT DISNEY WORLD FIRST AID INFORMATION:

Groups can ensure timely communication about any medical situations that arise by utilizing any of the First Aid locations throughout the Theme Parks. There is a convenient automated system in place that allows for groups to call in, rather than walk in to check if they have any ill students.

These steps can assist any group visiting the Theme Parks.

1. One chaperone checks in at First Aid when group arrives (every day at every different Theme Park).
2. Chaperone may leave any medical release forms or medications at the First Aid locations.
3. At least once every hour, chaperones should call the automated line from any house phone to find out if any of their students are at a First Aid location.
4. Phone numbers – if at the Magic Kingdom Park using a house phone: 4989; if at another Theme Park using a house phone: 8-273-4989 or if from a pay phone: (407) 824-4989.

Please note:

- No minors can be treated without the chaperone present, unless it's an emergency serious enough to warrant a 911 call.
- A chaperone must be present if the child is going to stay at First Aid for any length of time.
- Groups must check in at every First Aid location in every park they visit, every day.

DISNEY First Aid Stations:

- **Magic Kingdom** - Located adjacent to the Crystal Palace Restaurant off Main Street USA (407-824-6706).
- **Epcot** - Located at the Odyssey Center near bridge between Future World area & World Showcase area (407-560-7008).
- **Disney Hollywood Studios** - Adjacent to Guest Relations building west of Main Entrance on Hollywood Blvd (407-560-4439).
- **Disney's Animal Kingdom** - Located behind Creature Comforts & near Pizzafari in Discovery Island area (407-938-2289).
- **Disney's Typhoon Lagoon Water Park** - Located behind Leaning Palms quick-service restaurant (407) 560-4044.
- **Disney's Blizzard Beach Water Park** – Between Lottawatta Lodge and Beach Haus Shop (407) 560-3738.
- **Disney Springs® area** - There is no First Aid station at Disney Springs.

Wheelchair Rentals*:

For the convenience of Guests with disabilities, wheelchairs and Electric Convenience Vehicles (ECV) are available for rent at a variety of locations throughout Disney Theme Parks, Water Parks, Hotels & the Disney Springs® Area. Wheelchairs are also available for rent in Disney Resort locations, but ECVs are not. The wheelchair rental fee is \$12.00 per day. The ECV rental fee is \$50.00 per day plus a \$20.00 refundable security deposit for Theme Parks. The ECV rental fee of \$50.00 per day plus a \$100 refundable credit card deposit is required per unit rented for Disney Springs®. The rented unit must be returned to the original rental location to receive a credit card deposit refund. Quantities are limited & subject to availability. For Guests who require a wheelchair rental for multiple days, we offer a Length of Stay rental ticket where you make a one-time payment transaction for as many days of rental that you will need. Wheelchairs are available for \$10.00 per day. Upon visiting a Theme Park, show your receipt at the stroller rental location & you will be expedited through the queue with little or no wait time.

Magic Kingdom® Park: Rentals are available at the Stroller Shop inside the Park entrance. Ask for the Guidebook for Guests with Disabilities at City Hall.	Disney's Animal Kingdom® Theme Park®: Rentals are available at Garden Gate Gifts. Ask for the Guidebook for Guests with Disabilities at Guest Relations.
Epcot®: Rentals are available on the east side of the Entrance Plaza and at the International Gateway. Ask for the Guidebook for Guests with Disabilities at Guest Relations on the east side Spaceship Earth.	Disney Springs® area: Rentals are available at Disney's Wonderful World of Memories at Disney Springs Marketplace and at DisneyQuest Emporium at Disney Springs West Side.
Disney's Hollywood Studios®: Rentals are available at Oscar's Super Service just inside the Main Entrance. Replacement wheelchairs are available at the In Character Costume Shop. Ask for the Guidebook for Guests with Disabilities at Guest Relations.	Disney's Typhoon Lagoon Water Park®: Wheelchairs are welcome at Disney's Typhoon Lagoon ; however they are not available for rent. Disney's Blizzard Beach Water Park®: Wheelchairs are welcome at Disney's Blizzard Beach ; however they are not available for rent.
Walt Disney World® Resort Hotels: A limited number of wheelchairs are available at each Resort for Walt Disney World® Resort Guests. Contact Guest Services or the Front Desk for assistance. A \$315 deposit will be held on the Guest room account, charged only if the wheelchair is not returned. Guests wishing to guarantee the use of a wheelchair throughout their stay should contact local area rental companies to make arrangements. We suggest Walker Medical & Mobility at 888-726-6837 or visit www.walkermobility.com	

Locker Rentals*:

For your convenience, lockers may be rented for a small fee to store items during your visits to the Theme Parks, Water Parks and Disney Springs® area.

Magic Kingdom® Park: Lockers are located inside the park adjacent to the Wheelchair and ECV rental location.	Disney's Animal Kingdom® Theme Park: Lockers are located just inside and outside the Park entrance.
Epcot®: Lockers are located near the west side of Spaceship Earth. Or try the unattended lockers at the International Gateway or the oversized lockers at Bus Information.	Disney's Typhoon Lagoon Water Park: Lockers are located adjacent to the main dressing room and Hammerhead Fred's Dive Shop.
Disney-MGM Studios: Lockers are located near Oscar's Classic Car Souvenirs at the Main Entrance.	Disney's Blizzard Beach Water Park: Lockers are located at Snowless Joe's.
Disney Springs® area: Lockers are located at Disney Springs® Marketplace on the dock near the marina rental window and Cap'n Jack's Restaurant.	

UNIVERSAL STUDIOS AND ISLANDS OF ADVENTURE FIRST AID INFORMATION:

- Calling before 407-363-8000, dial 0 and ask to be transferred to the Main Health Service area.
- Upon arrival to the Park, the group leader or chaperone should stop at the Main Health Service Office to check in and fill out a form. You can also leave any medical forms for the group at the Health Service office for the day. You can leave them any cell numbers at that time also. They will also give you a specific number to call for your group. If going to both parks, someone CAN check in at both parks (although not mandatory).

Location of the Health Service Office:

- **Universal Studios** - Located at Family Services, located near the Studio Audience Center. The main Health Services station is located on Canal St. between the New York St. Set & the San Francisco St. Set, across from Beetlejuice's Graveyard Revue (407-363-8310).
- **Islands of Adventure** - Located inside the Guest Svcs Lobby, to right of main entrance turnstiles. The main Health Services station is in Sindbad's Village in The Lost Continent. Look for the Red Cross across from Oasis Coolers. (407-224-4228).

Wheelchair Rentals:

Guests can rent strollers, wheelchairs and Electric Convenience Vehicles upon entrance to both parks and to the left side of each park's entrance. Manual wheelchairs are also available at the Rotunda area of the parking structure. ECV Rentals are on a first-come, first-served basis. We suggest you place a request at least 1 week prior to your arrival in advance through Guest Services as a limited number of ECV's are available at each park, each day. Requests can be made by calling (407) 224-4233.

The rental fees are:

- Wheelchairs: \$12.00 per day tax inclusive (+ \$50.00 deposit & signed rental contract required)
- Electronic Convenience Vehicles: \$50.00 per day tax inclusive (+ \$50.00 deposit & signed rental contract required)

Locker Rentals:

Lockers are available within each of the theme parks for guest rental for \$8.00 per day, with family size lockers available at Universal Studios Florida for \$10.00 per day. Guests have unlimited access to these lockers during the course of the day. Additional lockers are available at Islands of Adventure for \$2.00 per hour, with a \$14.00 per day maximum. **These lockers are available at the entrance of the following attractions:** Incredible Hulk Coaster®, Dueling Dragons®, Jurassic Park River Adventure®, Revenge of the Mummy® and Men in Black®. NOTE: The lockers at the Incredible Hulk Coaster and Dueling Dragons are free for at least the first 45 minutes (time may vary - check with the individual attractions for specific length of time).

BUSCH GARDENS FIRST AID STATION: The main station is located on the right (west) side of the Desert Grill restaurant near the Scorpion roller coaster in Timbuktu. Skyride First Aid is located in the Skyride building near the restrooms, directly to the left of the Edge of Africa entrance.	SEAWORLD FIRST AID STATION: Located behind Sting Ray Lagoon (1 st) & in Shamu's Happy Harbor (2 nd). (407-363-2180).
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LOST & FOUND (ALL VENUES):

Yesterday or before at ALL DISNEY PARKS (407) 824-4245	DISNEY'S ALL-STAR SPORTS (407) 939-5000
Today at MAGIC KINGDOM (407) 824-4245	DISNEY'S ALL-STAR MUSIC (407) 939-6000
Today at EPCOT (407) 560-7500	DISNEY'S ALL-STAR MOVIES (407) 939-7000
Today at HOLLYWOOD STUDIOS (407) 560-3764	MEARS TRANSPORTATION CO (407) 423-5566
Today at ANIMAL KINGDOM (407) 938-2265	UNIVERSAL STUDIOS (407) 224-4244
Today at BLIZZARD BEACH (407) 560-5408	ORLANDO INTERNATIONAL AIRPORT (407) 825-2111
DISNEY'S MAGICAL EXPRESS (407) 599-0951	PHILADELPHIA INTERNATIONAL AIRPORT (215) 937-6888

*All prices are subject to change without notice.