

Service	Traditional IT Delivery	it4flatfee Cloud Services Delivery
Desktop Support	<p>\$25/per Service call Monday - Friday 8am - 6pm Hardware/Software audits Performance/PM Reports</p> <p>Desktop Patch Whitelisted Service VIPRE AntiVirus Software on Desktops</p>	<p>Unlimited Remote Service Calls - 24 Hours x 7 days a week Hardware/Software Audits Performance/PM Reports</p> <p>Desktop Performance Monitoring VIPRE AntiVirus Software Malwarebytes Anti-Malware Pro Software AntiVirus Management MAC &amp; Mobile Support Virus &amp; Malware Removal Software Installations</p>
	<b>\$16 per workstation per month</b>	<b>\$30 per workstation per month</b>
Server Support	<p>Remote support of onsite server hardware Hardware/Software Audits Performance, Patch &amp; AntiVirus Reports LogMein Remote Control Access Multi-Vendor Antivirus Management Project Services Application, Performance &amp; Hardware Monitoring Intelligent (conditional) Alert Monitoring Remote Restart of Service and Reboot Routine Server Maintenance Schedule Server Health Issues Application Performance Issues</p>	<p>Cloud Servers hosted in Tier 1 Data Centers Remote Virtual File Servers No need for local computer room, power and environmental. Snapshot server copies available on demand Hardware/Software Audits Performance, Patch &amp; AntiVirus Reports LogMein Remote Control Access Multi-Vendor Antivirus Management Project Services Application, Performance &amp; Hardware Monitoring Intelligent (conditional) Alert Monitoring VMWare, HyperV, OpenStack support available Routine Server Maintenance Schedule 24x7 Technicians available Application Performance Issues</p>
	<b>\$125 per server per month</b>	<b>Plans starting at \$20 per month</b>
Application Support	<p>Email and Exchange management Web site and Web application management Other Applications upon request</p>	<p>Email and Exchange management Web site and Web application management Other Applications upon request</p>
	<b>Plans starting at \$5 per month</b>	<b>Plans starting at \$5 per month</b>
Network Management	<p>Firewall management Router management Switch management VPN management Load Balancers and Security Appliances WiFi Network management</p>	<p>Load Balancers and Security Appliances</p>
	<b>Plans starting at \$50 per month</b>	<b>Plans starting at \$50 per month</b>
Backup Services	<p>Remote backup of server data OnSite backup solutions Workstation backup services File restoration</p>	<p>Cloud Server backup and storage Cloud Server snapshot on demand Remote File Server automatic backup</p>
	<b>Plans starting at \$100 per month</b>	<b>Plans starting at \$20 per month</b>
Voice Services	<p>PBX Sales and Support Planning and Design services PRI, Copper telephony</p>	<p>Hosted VoIP Sales and Support Planning and Design Services</p>
	<b>Custom pricing available</b>	<b>Plans starting at \$20 per month</b>
Data and Internet Services	<p>LAN / WAN / MAN design and implementation Internet Access support Remote Monitoring and problem resolution</p>	<p>Tier 1 Data Center data storage and replication</p>
	<b>Custom pricing available</b>	<b>Custom pricing available</b>
Physical Infrastructure	<p>Copper and fiber optic cabling Cabinets and computer rooms</p>	<p>N / A</p>
	<b>Custom pricing available</b>	
OnSite Engineering	<p>Hourly rates as per contract price</p>	

\*Prices may vary based on clients need.