

Attention: Important Notice Regarding Your Recycling and Waste Service



To: City of Gervais
From: Republic Services
cc: KJ Lewis
Date: March 27, 2020
Re: COVID-19 Response

Republic Services is closely monitoring the COVID-19 situation to make sure we're doing the right thing for the health and safety of our employees, our customers, and the communities we serve. Our number one priority is safety, and that is at the forefront of every decision we make.

We provide an essential service to the country, and like the police and fire departments, it's our duty to help protect and serve the public, especially in times like these. While we are working hard to ensure the highest quality customer service and minimal service disruption, the recent surge in residential waste and unique challenges we face requires us to temporarily modify our service offerings to keep your community clean and safe. Please note the changes below:

- Trash will be collected in the cart or in closed bags beside the cart only. No loose waste at this time please. Bags cannot exceed 50 pounds.
- Recycling and Yard Waste must be in the cart only. Please do not pile material like cardboard on top or on the ground for now.
- Bulky Waste pick-ups have been temporarily suspended.
- Spring Clean-up Events have been postponed, to avoid direct interaction between employees and the public, and new dates will be posted as soon as this situation starts to turn.
- The Recycling Depot in Silverton will be closed beginning March 30. The Recycling Depot at 2215 N. Front Street in Woodburn and the Recycling Depot at 10295 SW Ridder Road in Wilsonville will remain open at this time. Call Republic Services at 503-981-1278 if you have any questions.

The Republic Services team remains committed to you throughout this crisis. We appreciate your business and wish you all the best during this difficult time.

For updates, visit [RepublicServices.com](https://www.RepublicServices.com)

