

Dispatcher Training Class

Leadership Concepts and Ethical Decision-Making for Public Safety Dispatchers

Location: Marina Village Conference Center
1936 Quivera Way, RM #TBD
San Diego, CA 92109,

When: November 15, 2019 from 8:00 am - 5:00 pm

The goal of this course is to provide an understanding of leadership roles, concepts, and practices within a public safety communications environment. Ethical issues faced by public safety dispatchers will be examined and analyzed using contemporary ethical decision-making models. The course will employ interactive, learner-centered activities to cause students to think critically regarding ethical dilemmas, leadership opportunities, and the formulation defensible and professional response strategies to workplace and personal challenges. Students will leave the course with the skill and knowledge needed to enable ethical decision-making, along with the ability to surface strategies for personally exemplifying leadership within a public safety communications operation.

Instructor: Bonnie Stauffer, Oceanside Police Department
POST Plan IV
POST Course Control #1107-31039-19001

For additional information or questions contact Melissa Lotero at training@sdapsd.org or by calling 619-342-7344.

Classes presented by the San Diego Association of Public Safety Dispatchers are certified by the California Commission on Peace Officer Standards and Training and meet the continuing professional training requirements for California public safety dispatchers.

The San Diego Association of Public Safety Dispatchers considers requests from agencies who wish to host a presentation of any class. For more information on hosting please email training@sdapsd.org.

