

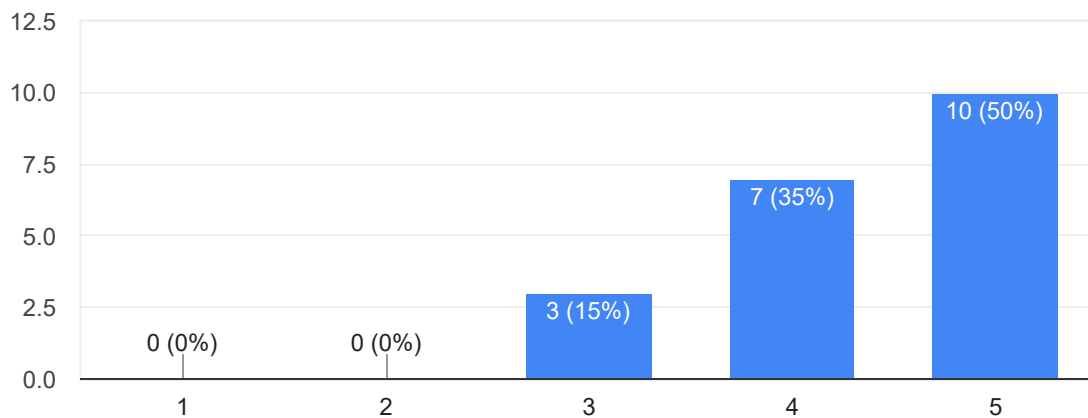
# Survey - Tour of the Holy Land

20 responses

## Sunway Bus Charters

Overall, how do you feel about your experience with Sunway Bus Charters?

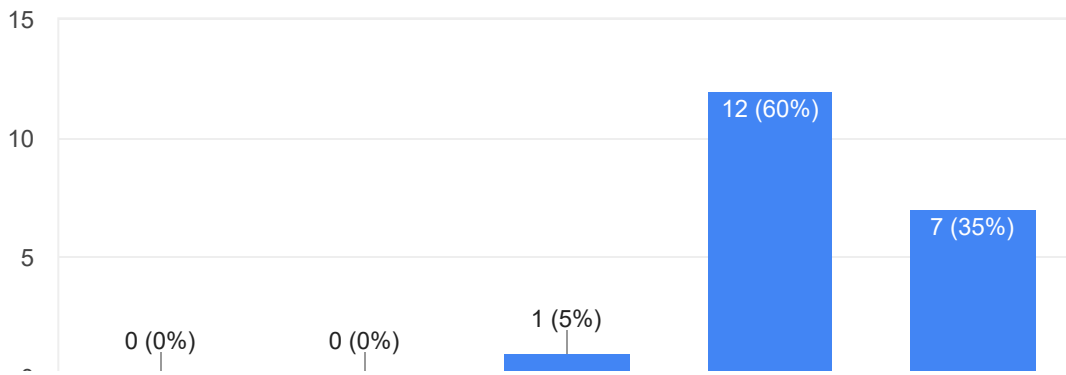
20 responses



## United Airlines

Overall, how do you feel about your experience flying United Airlines?

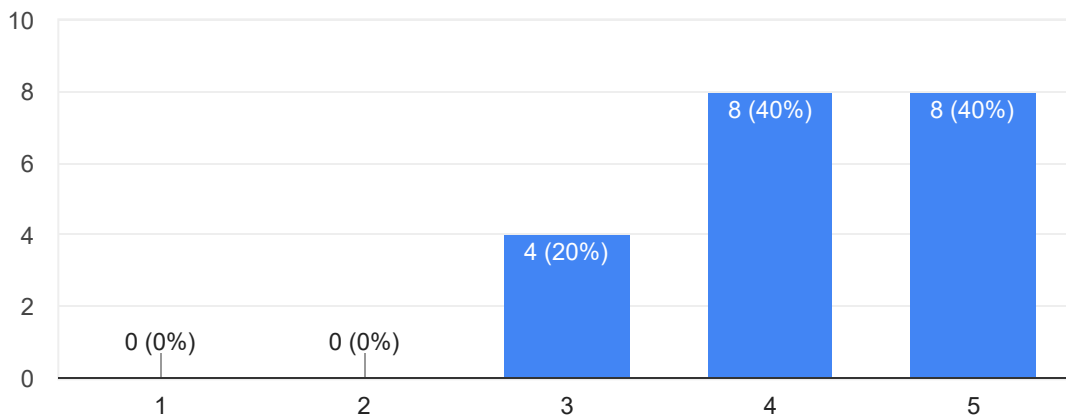
20 responses



## Hotels

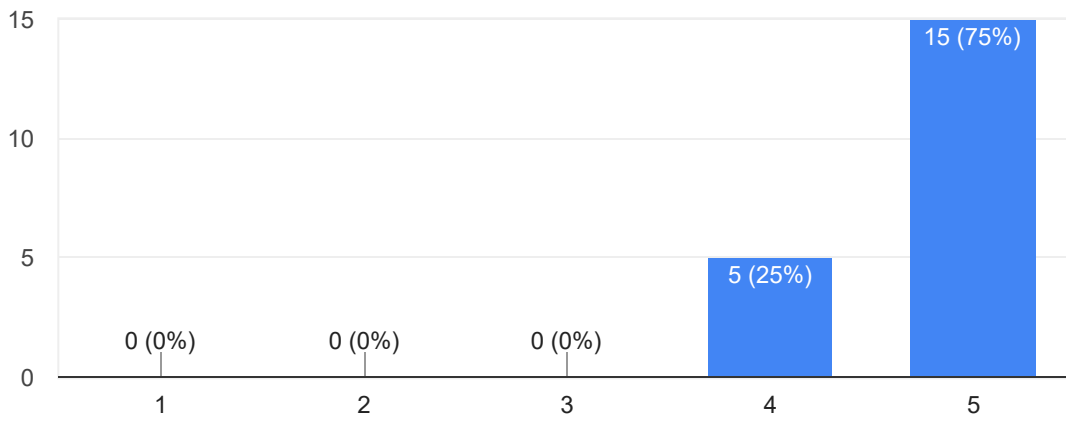
What do you think about your stay at the Ma'agan Eden Hotel near the Sea of Galilee?

20 responses



What do you think about your stay at the Prima Royale Hotel in Jerusalem?

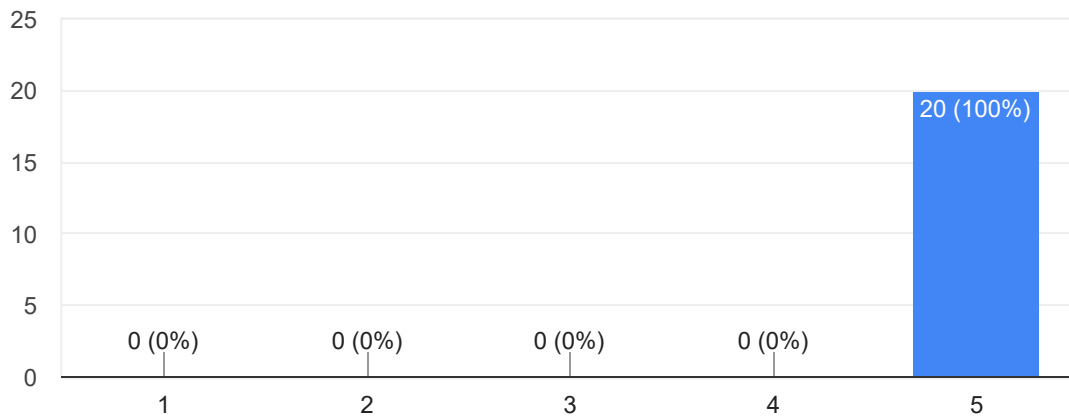
20 responses



## Your Staff

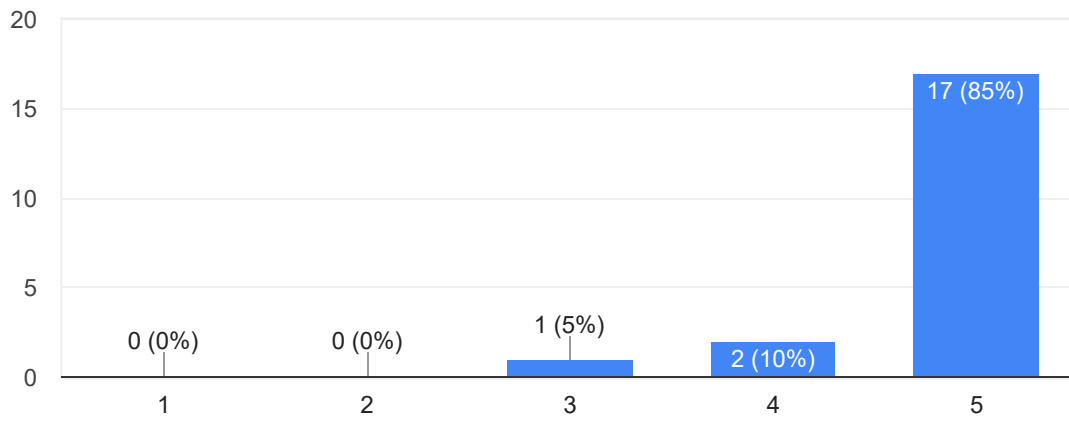
What do you think about your experience with the guide, Yuval?

20 responses



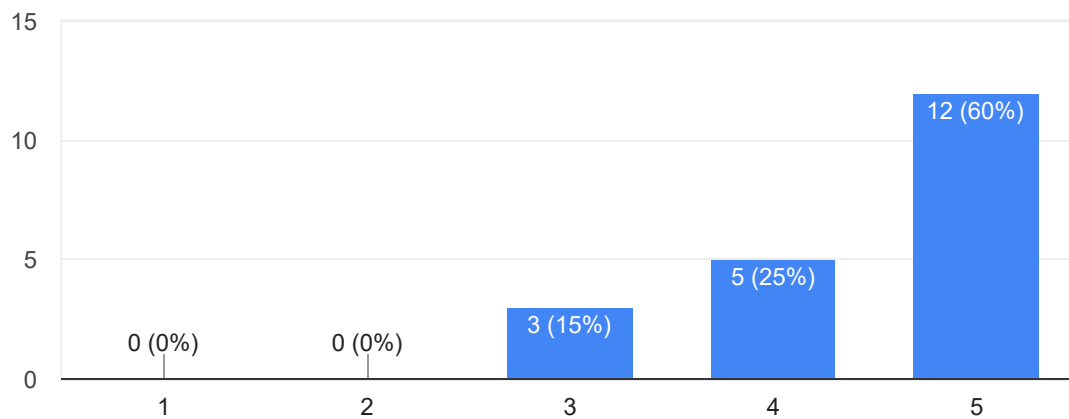
What do you think about your experience with the driver, Badi'a (Buddy)?

20 responses



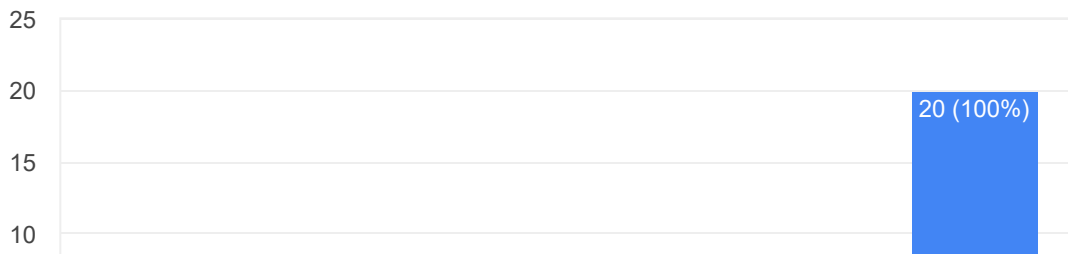
### What do you think about the quality of the bus from Cana Tours?

20 responses



### What do you think about your experience with the tour escort, Ophir?

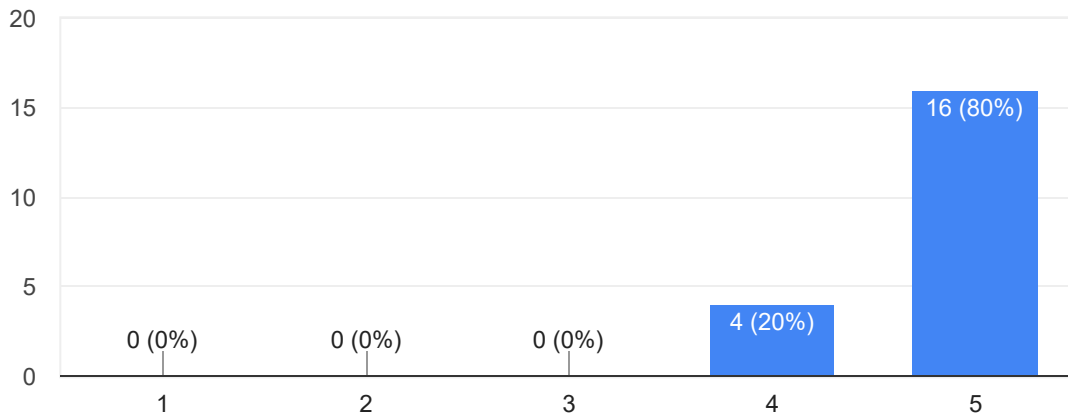
20 responses



### About the tour in general and Scopia LLC.

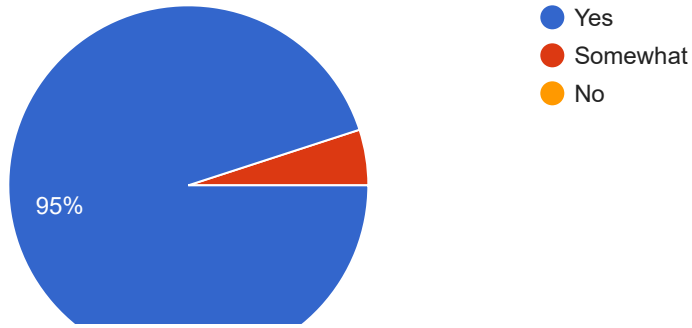
Overall, what did you think of the tour itinerary - considering all the sites and experiences included in the tour cost?

20 responses



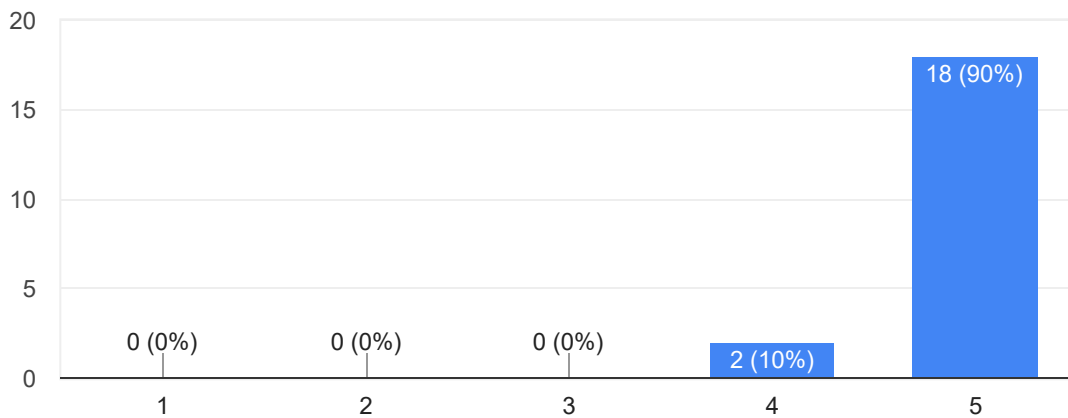
Overall, do you think you got good value for your money on this tour, considering everything that was included (flights, buses, insurance, touring, hotels, meals, sites and experiences)?

20 responses



Overall, how would you rate the services provided by Scopia LLC (from the day you signed up to the day you returned home)?

20 responses



Would you recommend Scopia LLC for tours of the Holy Land to your friends and family?

20 responses



- Yes
- Maybe
- No

Please use this area to write anything and everything you'd like about your experience.

If you'd like to add any comments, please do so here.

17 responses

The only reason Sunway Bus wasn't excellent was they did not meet expectations on our return. They were in the church parking lot by 6:30 am (we left at 7:30). But on the other end, they were not close by when we landed, as they had said.

Exceptional tour. Highly recommend Scopia with Ophir. The knowledge you gain from everyone is fantastic. I don't think you could find a better tour anywhere else. I rate them at the top of the list.

Everything in Israel was outstanding!

Amazing trip. Yuval was awesome. The Cana bus could use seat back pockets and cup holders and more reliable WiFi. Would recommend Scopia to friends.

I thoroughly enjoyed this experience and overall believe it was exceptional. With all that we saw I believe we could have added 1-2 days to the tour so we could have had a little more time (not so rushed) at some of the site. I didn't get a whole lot out of the Kotel Tunnels tour and would have been ok to eliminate that portion of our visit to the Western Wall. All other sites I wouldn't have wanted to miss. Thank you for a wonderful experience!

Yuval was awesome. Food at Prima was good but not great. Galilee hotel food was marginal at best.

Cana bus lost WiFi early on and was a big inconvenience.

Vegan restaurant last night of our trip was very good

Fish lunch in Galilee was slow.

Lunch at the Kibutz was great.

Ofir went out of his way to assist our fellow travelers in need and made sure everything was ready for us.

Love Love Ophir! Kind, caring and thoughtful !

I would just like to say that Ophir is by far the best, most thoughtful and accommodating tour escort I've ever had. He always goes out of his way to assist in every situation.

Appreciated immensely the awesome knowledge our guides had of the sites we visited. Yuval & the Bethlehem guide were excellent in every way.

You made us feel safe and well taken care of in every location no matter how busy & congested. Also, especially liked that the tour started in Galilee, giving us time to adjust to being in Israel.

The ratings can not express the excellence I experienced on every level. The planning was superior, the accommodations were superior, and the amount of personal care given at every step of the trip was exemplary.

I was upset by the trouble my roommate and I had getting the door to our room unlocked at Ma'agan Eden Hotel. It happened twice the first night and again the next day. Ophir's son graciously showed us how to pull on the door handle as we were turning the key. We certainly appreciated his help! One of the hotel employees(male) who came to help us was very rude! The rest of our Pilgrimage was amazing, inspirational, and we will never forget our time in Israel!!

I loved every aspect of the tour, except for Bethlehem. That was a little scary and depressing. Definitely don't think it should have ended the tour. Other than that, it was a packed trip and I'm so grateful for everything I experienced...even the hospital. Yuval was the best guide and I cannot imagine that experience without him. Definitely will recommend this to anyone.

The itinerary once we reached Jerusalem was a little strenuous. Otherwise it was a phenomenal trip.

I was surprised that I never felt unsafe on the tour. It was really nice of Ophir to bring up the rear in the congested areas to make sure no one was separated. I liked going to Galilee first to get used to the crowds of tourists and get background about the people, religions, and politics before going to Jerusalem.

WiFi on the bus only worked the first day or so. Would have been nice to have it throughout our trip.

Everyone we encountered was very helpful and friendly at the hotels.

Ophir was always around, especially when something was needed. He was able to make things happen and make sure all was taken care of quickly and to our satisfaction.

Buddy was a sweetheart and Yuval is a fantastic guide. He knows so much! Plus he made sure we got in to reaffirm our baptism when the woman told him it was too late.

All of the sites on our trip were amazing! Because we did so much, I did feel a bit rushed through some of the sites, but I so glad we did get to see so much.

I loved everything about this trip! Ophir and Yuval were fantastic - I always felt safe and relaxed with them in charge. I learned so much from Yuval - loved how he explained things from different perspectives and kept reinforcing the information and relating it to each stop we made. The pace of the trip was fast but so worth it to fit in everything we did. I thought the hotels were great and the amount and variety of foods throughout the trip were amazing. This trip exceeded my expectations in every way and I will definitely recommend it to others. Thank you for everything!!

This was an amazing experience for me. My eyes and mind have been opened in ways I never would have imagined. I don't know if you use multiple guides for your tours but I can't say enough about how great Yuval was for our group. He gave information, insight and perspective that was perfect. Book him as much as you can. Thank you so much for all you did for us. Tom Hemstreet.



# Google Forms