



**\*New Client Form\***

**Owner's Information:**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

—  
Email: \_\_\_\_\_

**Dog's Information:**

Dog's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Age: \_\_\_\_\_ DOB: \_\_\_\_\_ Sex: M\_\_F\_\_ Neutered/Spayed: Y\_\_N\_\_

Weight: \_\_\_\_\_ Color: \_\_\_\_\_ Concerns: \_\_\_\_\_

**Vetrinarian's Information:**

Vetrinarian: \_\_\_\_\_ Phone: \_\_\_\_\_

Vaccination Expiration Dates: *Please Provide OIDS with a copy of vaccine records.*

Rabies Exp.: \_\_\_/\_\_\_/\_\_\_ Bordetella: \_\_\_/\_\_\_/\_\_\_ D/H/L/P -Distemper: \_\_\_/\_\_\_/\_\_\_

**How did you hear about Orchid Island Dog Spa?**

- Facebook     Hometown News     32963     Vero Beach News     Yelp
- Google     Instagram     Dog Park     VeroBeach.Com     Flyer
- Almanac     Chamber of Commerce     Care.com     Walk In
- Friend \_\_\_\_\_     Referral \_\_\_\_\_
- Other \_\_\_\_\_

# Orchid Island Dog Spa *pampering in paradise*



## Dog Boarding Registration

### Dog's Information:

Name: \_\_\_\_\_ Age: \_\_\_\_\_

Breed: \_\_\_\_\_ Weight: \_\_\_\_\_ Color/Markings:  
\_\_\_\_\_

### Pet History:

Veterinarian: \_\_\_\_\_ Vet

Phone: \_\_\_\_\_

Please check that your dog is current on:

Rabies  Distemper  Bordetella

\*Please bring a copy or email a scan of proof of vaccines and negative fecal before the first day of boarding.

Has your dog ever bitten or attacked a person?  Yes  No

Has your dog ever been bitten or attacked by another pet?  Yes  No

Are there any specific behaviors or requirements we need to be aware of (ie. eats from a raised feeder, nervous around men, etc.)?  Yes  No

Please describe:  
\_\_\_\_\_

Has your dog ever been boarded before?  Yes  No

Has your dog ever played with dogs at a Dog Park or Doggie Day Care? Circle

Does your dog protect his/her food or toys?  Yes  No

What level(s) of training has your dog done?  Puppy  Beginner  Intermediate  Advanced

**Pet Medical History:** Has your pet been diagnosed with any medical condition, such as:

Heart Condition  Yes  No

Thyroid Disease  Yes  No

Allergies  Yes  No

Seizures  Yes  No

Physical Limitations (arthritis, missing limb, blind, deaf, etc.)  Yes  No



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- Spa Dog Food \$3 per night -10 minute nightly

Bush or

Medication Distribution \$5.00

Comb out (De-Mating not  
included) \$3.00 per night

## Feedings

Name of Food: \_\_\_\_\_

Amount to Feed: \_\_\_\_\_ Time to Feed: AM Noon PM Type: Dry

Can Dehydrated

## Medications\*

**\*Please ask the office to provide a Medication Form to fill out\***

## Rules, Regulations & Waiver

**INJURIES & ILLNESS:** At Orchid Island Dog Spa & Resort, we strive to provide your dog with excellent care and a fun experience during their stay. Although animals are supervised at all times, injuries can still occur while dogs are playing together such as scratches, cuts or sprained joints. Such injuries are rare, but they happen at all doggie daycares. In addition, while infrequent, dogs can get into fights, even under close supervision. Common areas for bites as a result of these fights are the snout, ears, tuft of the neck and paws. At Orchid Island Dog Spa & Resort, we have procedures to screen dogs for aggressive behavior and we do not allow aggressive dogs to play with other dogs. However, even the friendliest of dogs can get into fights with very little or no warning. In addition to injuries, it is possible for dogs to transfer illness such as upper respiratory infections and kennel cough, even with the required vaccinations and boosters. This is just like at a daycare for children where illness such as pink eye and the flu can be transferred from one child to another. Such illnesses do not occur often and all dogs must have the necessary vaccinations to check-in.

**AGE & GENDER:** Dogs of all ages are allowed at Orchid Island Dog Spa & Resort as long as they meet the facility's criteria of vaccinations. All dogs participating in doggie daycare must be spayed or neutered if over 6 months of age.

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**ABANDONMENT OF ANIMALS:** I understand if I do not pick up my dog by 5 days after the agreed upon pick up date, a certified letter will be sent regarding the animals abandonment. Should the animal not be removed within the specified time I, the client, hereby relinquish all claims to my animal, but shall not relieve me of my contractual liability of any treatment, boarding or care furnished.

**PHOTOGRAPHS:** I understand that photographs, video or digital recordings are taken of the facility, pets, customers and staff on a regular basis for, among other things, use in advertising by Orchid Island Dog Spa & Resort. I acknowledge that all such images, together with prints and copyrights, therein are the property of Orchid Island Dog Spa & Resort. I give Orchid Island Dog Spa & Resort my consent, permission, and authorization, without compensation to me, to use, reproduce, and alter the images, in print and electronic format (including the internet), either alone or in combination with other texts and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images.

1. I agree that Orchid Island Dog Spa & Resort will not be liable for any claims of injury, illness, damage or death to my dog during its stay and that under no circumstances will Orchid Island Dog Spa & Resort be liable for consequential damages.
2. I certify that I have informed Orchid Island Dog Spa & Resort of all dog and human aggression. I agree that I am responsible for any harm caused by my dog while in the care of Orchid Island Dog Spa & Resort. I shall indemnify Orchid Island Dog Spa & Resort against any claims made against it or for losses or damages suffered by Orchid Island Dog Spa & Resort as a result of my dog.
3. I understand that, in the event my dog appears to be ill or at significant risk of experiencing a medical problem, Orchid Island Dog Spa & Resort will attempt to contact me for instructions prior to seeking veterinary care. If I cannot be reached, I agree that Orchid Island Dog Spa & Resort may use its reasonable discretion in seeking veterinary care on my behalf and I will be responsible for all related expenses. I understand that Orchid Island Dog Spa & Resort will attempt to use my preferred veterinarian, but if my preferred veterinarian is unavailable or other circumstances mandate, I authorize Orchid Island Dog Spa & Resort to use the veterinarians of its choice. I agree that Orchid Island Dog Spa & Resort will not be liable for the actions and decisions of the veterinarian. I also agree to be responsible for any reasonable fees assessed by Orchid Island Dog Spa & Resort for emergency care and transportation.
4. I authorize my veterinarian to share the medical records of my dog with Orchid Island Dog Spa & Resort and other veterinarians. I assume full responsibility for payment of all veterinary services rendered, including, but not limited to, diagnosis, treatment, necessary grooming, medical supplies, transportation and boarding. I agree to make such payments directly to the attending veterinarian or reimburse Orchid Island Dog Spa & Resort if direct payment cannot be made.

Statement of Consent

# Orchid Island Dog Spa *pampering in paradise*



This agreement and waiver is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Orchid Island Dog Spa & Resort cares for one or more of my dogs.

I have read and agree to the Orchid Island Dog Spa & Resort's Dog Boarding Agreement and verify that all information, including current veterinarian, is complete and accurate. If there has been any changes in my address, telephone number, veterinarian, or other information, I have made the kennel aware of such changes. I have noted business hours and am aware of the charges for the services that my pet(s) will incur during this stay.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_



## Canine Temperament Evaluation

Dogs must be on a slip lead at all times during the assessment process.

Behavior / Reactivity			
<p><b>Kennel Approach</b></p> <p>Approach kennel - wait - observe. Open gate, turn sideways and crouch. Talk to the dog in a calm voice. Observe dog's behaviors.</p>	<p><input type="checkbox"/> Approaches in a friendly manner.</p> <p><input type="checkbox"/> Soft/friendly. <input type="checkbox"/> Relaxed, playful, aloof.</p>	<p><input type="checkbox"/> Excitable response to presence.</p> <p><input type="checkbox"/> Fearful regression with no aggression cautious/tense/still.</p> <p><input type="checkbox"/> Defensive reactions: lunging and regressing.</p>	<p><input type="checkbox"/> Lunges to attack: baring teeth, hackles up, stiff posture, eyes glaring.</p>
<p><b>Possession</b></p> <p>Use a toy or ball with a rope attached to one end.</p> <p>Once dog is engaged, attempt to remove toy by use of the rope.</p> <p>Offer the dog a treat in exchange for the toy.</p>	<p><input type="checkbox"/> Gives up easily, overall playful attitude.</p> <p><input type="checkbox"/> Slight resistance to toy removal, but gives in with slight correction / shows no interest in toy.</p> <p><input type="checkbox"/> Dog takes toy and hides / plays keep away.</p>	<p><input type="checkbox"/> Possessive over toy / strong resistance / no aggression.</p> <p><input type="checkbox"/> Threatens to retain-nofollow through. <input type="checkbox"/> Playful growling / engaging</p>	<p><input type="checkbox"/> Growls, freezes, snaps when approaching. Becomes aggressive with follow through-injurious</p>
<p><b>Touch / Handling</b></p> <p>Gently touch head &amp; body.</p> <p>Touch backside &amp; underneath dog - front and back. Apply slight pressure to shoulders, back &amp; hips. Stroke tail for a brief moment. Rub ears &amp; cover one eye.</p> <p>Approach dog from the rear.</p>	<p><input type="checkbox"/> Softens with petting engages tester. Licks, nuzzles, seeks attention, rolls onto back. <input type="checkbox"/> Moves away in a neutral manner.</p> <p><input type="checkbox"/> Accepts but does not seek additional contact.</p>	<p><input type="checkbox"/> Over stimulated, gets mouthy - follows hand. <input type="checkbox"/> Skittish, avoidant / hind quarter / tail sensitivity.</p> <p><input type="checkbox"/> Actively avoidant / extremely stiff of overly jumpy when touched.</p>	<p><input type="checkbox"/> Aggresses with follow through- injurious</p>

<p><b>Food</b></p> <p>Offer dog a treat (3-6" jerky strip), allow dog to take it. Offer another treat, as he begins to gently remove/pull bite, treat. Drop a treat on ground, when dog sees it cover it with your foot. When dog is eating treat begin some mild general handling.</p>	<p><input type="checkbox"/> Indifferent or friendly.</p> <p><input type="checkbox"/> Confused (looks up at you). <input type="checkbox"/> Dog is assertive (digs at the treat), gets pushy / with focus.</p>	<p><input type="checkbox"/> Growsl</p> <p><input type="checkbox"/> Hoards/stills</p> <p><input type="checkbox"/> Threatens to retain- no follow through.</p>	<p><input type="checkbox"/> Aggresses with follow through- injurious</p>
<p><b>Correction</b></p> <p>Walk dog near other people and distractions. Let him sniff or become interested in something for a few moments and then give a slight tug on the leash and a verbal re- direction.</p>	<p><input type="checkbox"/> Easily redirects to handler / compliant</p> <p><input type="checkbox"/> Slow to correct, but follows. Needs second or multiple correction(s).</p> <p><input type="checkbox"/> Ignores handler &amp; correction and continues.</p>	<p><input type="checkbox"/> Drops in fear, defensive posture.</p> <p><input type="checkbox"/> Becomes unresponsive. <input type="checkbox"/> Fights against correction &amp; becomes stubborn to comply.</p>	<p><input type="checkbox"/> Redirects aggressively towards handler and attempts to or does bite.</p>

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<p><b>Dominance</b></p> <p>Push down on a dog's shoulders using hands and/or forearm. Maintain pressure for a moment.</p>	<p><input type="checkbox"/> Melts under slight pressure / submissive.</p> <p><input type="checkbox"/> Remains neutral.</p> <p><input type="checkbox"/> Unresponsive.</p>	<p><input type="checkbox"/> Stiffens up in reaction. <input type="checkbox"/> Turns in strong way toward handler.</p> <p><input type="checkbox"/> Feels uncomfortable with situation</p>	<p><input type="checkbox"/> Growsl/snaps at handler in a dominant manner. Aggresses with follow through- injurious.</p>
<p><b>Dog to Dog Intro</b></p> <p>Start test through fence or at a distance. Walk dog being tested by a neutral dog a few times (giving praise/reward for good behavior)</p>	<p><input type="checkbox"/> Interested/social toward other dog / body.</p> <p><input type="checkbox"/> Approaches neutral or playfully (play bow).</p> <p><input type="checkbox"/> Uninterested in an aloof</p>	<p><input type="checkbox"/> Rude interaction, posturing, vocal.</p> <p><input type="checkbox"/> Does not read cut off signals / slight lunging, hackles up.</p>	<p><input type="checkbox"/> Offensive or injurious to handler or other dog.</p>



<p>4 then allow him to go and greet the other dog. Keep leash loose. Allow sniffing for 3-seconds, then separate and reintroduce.</p>	<p>way / remains indifferent doesn't engage other dog.</p>	<p><input type="checkbox"/> Aggresses with any interaction but controllable with correction(s).</p>	
<p><b>Dog to Dog Food Issues</b> Introduce another dog into the immediate (but not reachable) vicinity of test dog: Offer other dog treat while ignoring test dog. Bring dogs close together and drop treats for one dog and for other dog.</p>	<p><input type="checkbox"/> Ignores treats while dog eats. <input type="checkbox"/> Does not interfere when other dog is eating. <input type="checkbox"/> Take treats at same time from ground, not forceful.</p>	<p><input type="checkbox"/> Threatens to retain &amp; pushes other dog for his treats. <input type="checkbox"/> Aggresses to retain/obtain, growls, postures. <input type="checkbox"/> Leaves treat to aggress, or guards in a dominant aggressive manner.</p>	<p><input type="checkbox"/> Aggresses toward handler. Pursues aggression - injurious.</p>
<p><b>Overall Behavior</b> General overall observations. This is a general picture of your experience with the dog during your entire interaction with him/her.</p>	<p><input type="checkbox"/> Relaxed, friendly, easy to handle, playful. <input type="checkbox"/> No signs of kennel stress. <input type="checkbox"/> Not seeking attention / neutral / cautious, slow to engage, calm.</p>	<p><input type="checkbox"/> Signs of kennel stress / spinning/pacing. <input type="checkbox"/> Jumps on handler / mouthy. <input type="checkbox"/> Checked out / shaking/hiding / avoids interaction / fearful.</p>	<p><input type="checkbox"/> Aggressively interacts, aggresses toward handler, pursues handler aggressively.</p>

Date: \_\_\_\_\_

Animal ID#: \_\_\_\_\_ Assessor: \_\_\_\_\_

Notes (continue on back if necessary):

- The utmost care should be taken by employees and staff to assure their safety at all times during interaction. If at anytime the situation shows signs of danger, the assessment should be stopped and resumed at a later time with another assessor present.
- There is no pass or fail for Orchid Island Dog Spa. This form is designed to be used as an assessment tool to best determine whether or not the dog can handle their stay at Orchid Island Dog Spa.

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