

Merrimack Valley Section 0102 American Society for Quality

John Kulungian
December 3, 2015

December 3, 2015

- * Agenda
 - * Welcome & membership updates
 - * Announcements & recognitions
 - * Training / educational updates, certification exam
 - * Member / leader volunteer opportunities
 - * December program
 - * Adjourn



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Welcome New Members

- * Carol Messer
- * Aaron Jones
- * David Krawczyk
- * Jeffrey Oigny
- * Samuel Wade
- * Umair Masud
- * David Merritt
- * Matt Nugent
- * Amanda Silva
- * Jeffrey Freedman
- * Matthew Doherty
- * Donald Williams
- * Collin Delano
- * Elizabeth Ruland
- * Olga Kazatchenko
- * Lynne Wilcox
- * Kevin Moran
- * Kevin Cote

Membership Report: DEC 2015
Total Members: 521
New: 18
Renewed: 18
Unpaid: 87

Long Standing Members

November

- *Michael Malcos (35 years)
- *Richard Biagiotti (20 years)
- *Inga Mass (15 years)
- *Joseph Bruqueta (10 years)
- *Daniel D'Amelio (5 years)

December

- *Robert Radowicz (25 years)
- *Lynn Dutton (25 years)
- *Paul Baizman (20 years)
- *Gregory Pietroczyński (20 years)
- *Jesus Mangual PhD (15 years)
- *Robert Burke (10 years)
- *Carl Singelais (10 years)
- *Guangyu Wu (10 years)
- *Terri Faucher (10 years)
- *Bridget Desroches (5 years)
- *Nila Doyle (5 years)
- *Frank Mccarthy (5 years)
- *Piyush Shah (5 years)



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Long Standing –NOV, DEC

Membership Lead: Raj Vayyavur

ASQ 2020

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ASQ®

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2020 Vision

CULTURE

Operational Excellence

Integration

Standardization

Innovation

Efficiency

Training

Development



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Culture of Quality

Accelerating Growth and Performance in the Enterprise

- * A successful culture of quality starts with a common language that an organization uses to talk about meeting the needs of its customers to ensure their satisfaction. A strong culture of quality is a key component to an organization's success.
- * To further understand the importance of culture of quality and its impact worldwide, ASQ has partnered with Forbes Insights – the research arm of Forbes Media – to investigate ways organizations can strengthen quality and the bond between the formal and the informal – between what is said and what is done.

www.cultureofquality.org



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Our Difference... our people

ASQ Performance Award Recognition



- * Merrimack Valley Section, 0102 has received:
- * **Silver award recognition for 2014.**
- * This level was achieved by meeting the good standing requirements as well as meeting or exceeding the Member Value and Retention & Growth metrics.



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2014 Performance Award
Section Membership

Our Difference... our people

ASQ Performance Award Recognition



- * Congratulations! Merrimack Valley section has been bestowed:
- * **Honorable Mention award recognition for 2014 in recognition of the application "Engage Section Membership Through Brainstorming."**



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2014 Innovation Award

November Program

Network with Professional Organizations

- * Please join the American Society for Quality of the Merrimack Valley for networking and education with several prominent professional associations: The event will include a short presentation from each organization highlighting their mission, objectives, programs and benefits followed by a Q&A round table.
- * **The Association for Manufacturing Excellence (AME)**
Presented by Dave Hess, AME NE Board Member
- * **The American Society of Mechanical Engineers (ASME)**
Presented by Joe Poirier, ASME Section Chair for 2015-1016
- * **The Project Management Institute (PMI), Mass Bay Chapter**
Presented by Dave Kinney, PMP, VP, Business Development and Outreach, PMI Mass Bay Chapter
- * **ASQ (American Society for Quality) Merrimack Valley Section**
Presented by John Kulungian, Chairman, ASQ Merrimack Valley Section

Thank you AME, ASME, PPI



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Programs
Lead: Bill Hoose

December Program

ASQ 2020 Strategic Planning

- * **Presented by ASQMV member / leaders Merrimack Valley Section**
- * **ASQ Vision 2020 has been released with a new set of strategies and key success factors to enable each section with the knowledge and tools for planning.**
- * **To accomplish this we will review the ASQ: mission, vision, strategies, objectives and key success factors (KSI's) to develop actions and measures to successfully implement the quality strategies.**
- * **Strategic planning will help us align goals, methods, and resources throughout our organization around a clearly understood vision.**
- * **The key deliverable is to provide and update the 2016 Strategic Quality & Business Plan Deployment for Merrimack Valley. The section member / leaders will facilitate these sessions.**

Education Update

* **Quality Engineering Statistics I Class**

- * **Location:** EMD Millipore, Billerica, MA
- * **Dates:** Sept 9, - December 2, Wednesday (12 classes + 1 rain date)
- * **Time:** 5:30pm-8:30pm
- * **Instructor:** Arthur Mawson
- * **Cost:** \$795 (textbook included)
- * **Textbook:** Introductory Statistics, 9th Edition, by Neil A. Weiss, a la carte edition (ISBN-13: 978-0321697943).

Course in progress

Fall Course

: www.asqmv.org



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Lead: Gary Belt

Education Update

* **Certified Quality Auditor (CQA) Exam Prep**

- * **Location:** : Lake Region Medical, 100 Fordham Road Building C, Wilmington, MA
- * **Dates:** October 6, - November 17, 2015 Tuesday (7 weeks in duration)
- * **Time:** 6pm -9pm
- * **Instructor:** Theresa McCarthy
- * **Cost:** \$495
- * **Textbook:** ASQ Quality Auditor Handbook by J.P. Russell (current edition)

Course in progress

Fall Course

: www.asqmv.org

December 5th Exams

Exam Location:

Courtyard Marriott Billerica, MA

270 Concord Rd, Billerica, MA 01821

Phone:(978) 670-7500

Exit 27, Concord Road, off Rt. 3

Saturday, December 5, 2015

7:00 Registration, Exams start promptly@ 8:00am



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Register by OCT 16 at ASQ.org

Lead: Kirit Patel

Why not consider...

- * Lead a section project or programs
- * Participate on the section leadership team
- * Take advantage of education, and certification
- * Bring new & different topics, methods
- * Engage and volunteer !

Engage & increase value of your membership!



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Section Leadership 2015

Officers for Jan-Dec 2015: **Elected Officers**

* John Kulungian	Chair	* Charlie Muzzey	Recertification
* Bill Hoose	Vice Chair	* Open	Programs*
* Maura Zigmont	Secretary	* Deborah Akmakjian	Auditing
* Barbara Morin	Treasurer	* Maura Zigmont	NEQC Liaison
* Gary Belt	Education	* Alison Von Iderstine	Historian
* Raj Vayyavur	Membership	* Jeff Johns	Voice of Customer
* Melissa MacIntosh	Arrangements(*)	* Kirit Patel	Certification
* Jodi Sutherland	Communications		

(*) Acting, position is open.

Section Leadership 2016

Officers for Jan-Dec 2016: **Elected Officers**

* Bill Hoose	Chair	* Charlie Muzzey	Recertification
* John Kulungian	Vice Chair	* Andy Moysenko	Programs
* Barbara Morin	Treasurer	* Deborah Akmakjian	Auditing
* Maura Zigmont	Secretary	* Alison Von Iderstine	NEQC Liaison
* Gary Belt	Education	* Alison Von Iderstine	Historian
* Raj Vayyavur	Membership	* (Open)	VoC
* (Open)	Arrangements	* Kirit Patel	Certification
* Jodi Sutherland	Communications		

(*) Acting, position is open.

Program Chair –Andy Moysenko

* Specific Duties and Responsibilities

- * Work with section leadership team to set goals/metrics to support the section's management process as they relate to programs and activities development.
- * Communicate/report to the section committee activities performed, status of performance against goals/metric set, etc. for section program and activities development.
- * Solicit speakers to match topics.
- * Work with arrangements chair, if applicable, to coordinate speaker.
- * Work with newsletter editor to publish events in a timely manner.

* Qualifications

- * Must be an ASQ member in good standing.
- * Should possess strong organizational and communication skills.
- * Preferably will have understanding of needs assessment tools.
- * Preferably will have some event planning experience.

Time Commitment

Approximately 2-3 hours per month (outside of member unit and executive committee meetings).

Interested?

Please contact the Section Chair at this email: chair@asqmv.org, or reach out to any of the SLT members .

New member / leader



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Arrangements Chair –Open

* **General Description & Responsibilities**

- * Oversees arrangements for all regular meetings of the division and other special programs and conferences as assigned by the Division Leadership Committee (DLC) or other committee chairs.
- * Work with DLC to set goals/metrics to support the division's management process as they relate to events arrangements.
- * Communicate/report to the DLC activities performed, status of performance against goals/metric set, etc. for events arrangements.
- * Arrange all meeting facilities including hotel, seating, room size, etc.
- * Establish menu, negotiate fees, provide newsletter editor with location and menu information, and arrange for speaker equipment. Submit budget to treasurer for fiscal year.
- * Attend DLC and general membership meetings.

* **Qualifications**

- * Must be an ASQ member in good standing. Strong organization, communication, and negotiation skills.

* **Time Commitment**

- * Approximately 2 – 3 hours per month (outside of division and executive committee meetings).



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VoC Chair –Open

* **General Description & Responsibilities**

- * Work with the member unit leadership to set goals/metrics to support the business plan as they relate to voice of the customer data collection and analysis.
- * Communicate/report to the leadership activities performed, status of performance against goals/metric set, etc. for voice of the customer data collection and analysis. Be an advocate for member value, satisfaction, and loyalty.
- * Work with leadership to collect and utilize voice of the customer data to recommend appropriate programs and services.
- * Ensure that all members are being communicated to regularly and in accordance with their preferences.
- * Receive updates from the Society Voice of the Customer Committee regarding survey tool and voice of the customer initiatives; facilitate member unit participation in collaborative surveys.

* **Qualifications**

- * Must be an ASQ member in good standing and a member of the member unit for which you are serving.
- * Preferably will have served as a committee chair or other position within the member unit.
- * Knowledge and experience in market research and statistical analysis helpful and desired.
- * Preferably will have strong written and verbal communication skills.

* **Time Commitment**

- * Approximately 3 hours per month (outside of leadership committee meetings).



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Why not consider...

- * The team is also seeking expertise in digital/social networking, section arrangements, and programs.
- * If you are interested or know of anyone that may be interested, please send us a message at the email below.
- * Please email chair@asqmv.org with interest or any questions

Engage & increase value of your membership!



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2015 Save the Date

Section Meetings

2015

- ✓ 7 January
- ✓ 4 February
- ✓ 5 March
- ✓ 2 April
- ✓ 7 May
- ✓ 4 June
- ✓ 10 September
- ✓ 8 October
- ✓ 5 November
- ✓ **3 December**



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