

The On It Foundation Computers

90 Day Warranty through 3R Technology (www.3rtechnology.com)



We guarantee that the computer you purchase will be free from defects in materials or workmanship under normal use during the warranty period. Our standard warranty period is 90 days from the date of purchase. We will first attempt to troubleshoot the issue. If at any point it is deemed that your product requires repair or replacement and is within the 90-day warranty period, we will provide an RMA number with further instructions.

Warranty Conditions

- All returns require a Return Merchandise Authorization (RMA) number.
- All warranty repairs are covered only within 90-day from the invoice date.
- Unauthorized returns without a RMA number may be delayed or returned to purchaser, as well as susceptible to a restocking fee.

Warranty Exclusions

This Limited Warranty does not extend to:

Batteries: WE DO NOT WARRANTY OR GUARANTEE LAPTOP BATTERIES. Your refurbished machine will contain a used battery. By their nature batteries do not typically have long lives. We test batteries to ensure they hold a charge but we do not guarantee the duration of that charge. We guarantee the laptop will function utilizing the AC adapter included with your laptop purchase.

Warranty excludes these products:

- A product with a serial number that has been removed or altered.
- Swapping internal components in computer system, unless specifically instructed by our technicians.
- Software related issues of any kind.
- Damage or non-functionality as a result from accident, misuse, neglect, or actions beyond normal use.
- Damage or non-functionality due to modification or unauthorized repair

Data recovery is not included under this Warranty, and we are not responsible for data that may be lost or damaged during transit or repair.

Contact Charles Brennick charles@3rtechnology.com or 206-413-8071 for any issues or warranty question.