

MARCH Chef, Manager, Resident Meeting

Maintenance – High priority items always move to the top of the list. Some examples of High priority items include lights, clogged toilet etc. An example of a low priority item is Wifi.

*Electrical & plumbing will always be the priority

Spectrum- 3/28 Once management realized internet was down local support team was called and arrived at 2p.m. Everything looked good on their end but not so good on the Spectrum end. While our Tech guys were checking their side of the possible problem they saw that Spectrum was working up at Mauka. Resident Stanley Yon shared that he was on the phone with Spectrum for a long period of the day and if he would have known he would not have spent all that time on the phone with them. Michael shared that Spectrum did not inform Holiday/Hawaii Kai about their work that day. Holiday Hawaii Kai has a huge account with them and have made the proper communication with the proper authority figures within Spectrum.

*Please come to us first before going to Spectrum. We've established the proper avenue to report the necessary assistance with Spectrum if need be.

Easter Buffet- \$20 buffet \$10 for children *chef went over the menu with residents.

Resident Dottie expressed her concern that the food was being served cold and suggested metal covers to help keep warmth in.

Chef Jordan shared that they are working on getting new heating lamp so it warms up both sides of holder. He also suggested that servers may be taking out too many table's foods at once and that that has been a problem that he will address with servers. As for the metal covers it would be a hazard to the server. The metal covers would heat under the warmer and when the server would go to grab it it could burn their hands and arms. The current clear plate covers are part of corporates standards. Also, clear covers were recently replaced.

SOUP- heavy component soups are being served with just the broth. Resident Stanley Yon asked if servers could dig to the bottom of pot because food is settling to the bottom.

*Chef will get on the servers/kitchen staff regarding that.

Question: Could egg benedict be on the menu once a month? (Dottie shared after seeing it on the Easter buffet.) Resident Tag asked how they'd be able to keep the eggs benedict hot on buffet line and both Chef and Michael explained how it's done.

Resident Paul Kilty asked if the kitchen could serve unsalted potato chips. Chef said he will check about acquiring unsalted potato chips.