



# ENVERA

NEXT GENERATION SECURITY



## WE'RE HIRING

### The company

Envera Systems, a growing security services provider that protects communities by focusing on the unique security needs of gated communities. Our patented monitoring system and proprietary software utilize the latest technology to maintain visitor verification for our customers from a central contact center located in Sarasota.

### The job

This is a fast growing, fast-paced call center that is open 24/7 365. We have to be here for our customers at all times including weekends and holidays. Our goal is to align visitors at gated communities with the person they are there to visit using our software. Each agent handles 40 to 60 transactions per hour. Your day goes by at a steady pace. We want professional, friendly agents with great attitudes who are efficient and have great listening skills! If you fit this description, please read on!

### What you need to get started

- Customer service knowledge - Our environment is busy so it is important to be able to focus on each transaction.
- Dependability with a consistent job history - Being at work on time and meeting your shift commitments are key.
- Flexibility - We cover a 24/7 365 schedule, flexibility is needed.
- Pass all Pre-Screening - Satisfactory completion of drug screening and background check is a must.

### What we offer

- Class D Security license, provided by the company
- Competitive base salary, with shift premiums for later shifts
- Premium for Bilingual candidates
- 10 Holiday Days, paid at premium rate
- Group Healthcare Plan, Medical, Vision and Life Insurance after 30 days
- 401k with matching company contributions after 90 days
- Flexible Spending Account
- Discount Programs
- Paid Time Off
- Company Training
- Career Advancement Opportunities
- Check out our website here:

<http://www.enverasystems.com/>

**Job Type:** Full-time and Part-time

**Job Location:** Sarasota, FL

**Required education:** High school or equivalent

VIRTUAL  
SECURITY  
TECHNOLOGY