



EOI Direct-Certificates

Requestors of Condominium Certificates of Insurance

With our continued focus on providing superior service to our customers, we are proud to announce our adoption of a state-of-the-art insurance certificate delivery system.

EOI Direct provides round-the-clock, online access to insurance information for lenders, mortgage brokers, closing agents, realtors and homeowners in need of policy detail for community associations insured through our agency.

EOI Direct
412 E. Park Center Blvd., Suite 315
Boise, ID 83706
Phone: (877) 456-3643 Fax: (208) 694-3848
Email: help@eoidirect.com

To request a certificate of insurance, please call the number above or to request one online by following the instructions below:

- Visit www.eoidirect.com
- Follow the links to register and write down your User ID and Password, so you can login to your account when prompted.
- There is a delivery charge for mortgagee clause additions. There is no cost to register for this service and Master Policy Information is available – free of charge online.
- Once you have logged on to your account, click on “Evidence of Insurance” to search and access the association policy information you are seeking.
- For additional assistance, EOI Direct’s customer service department is available from 9AM to 8PM (EST) Monday through Friday to provide additional assistance.
- Those without internet access may also contact the help desk at **(877) 456-EOID [3643]** to order their certificate over the phone with a representative.

Please share this important notice with other members of your organization.

Thank you,

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