

A message from Kevin Spelay, Regulatory Affairs Manager at SaskTel regarding the high speed internet installation in Waskesiu – July 16th, 2018.

SaskTel Sales and Marketing Department has finalized the following plan for Waskesiu:

July 23rd – Emails and outbound calling will begin to those residential customers on the sign-up sheet that provided a contact number.

Business customers will also be contacted via email, letters and an outbound call. Business customers with a dedicated account rep will be contacted directly by their representative, while small businesses will be contacted directly from our small business sales queue.

July 25th – A News Release will be sent out by Corporate Affairs. Normally the News Release is the first point of contact before any other communication is sent out, however, we are delaying the overall public launch of the service in order to contact all of the pre-signup customers to ensure they are provided the appointments first.

July 25th - Letters will go out to the remainder of Waskesiu.

July 30th-Aug 20th - We have blocked off these 3 weeks with dedicated CST's to complete as many installs as possible in Waskesiu, however other appointments will be available prior to this. We will monitor the appointments and bookings to ensure that adequate staff is available for installs throughout this time.

I understand that these dates are later than anticipated for the launch of service within the community. With that in mind, we understand if there are customers who had pre-signed to take the service on a seasonal basis that will forego installations this year, and we will not in any way penalize the community or these customers for not taking service this summer if the timing does not work for them.