

Cancellation Policy

To our Valued Guests:

Your appointments are very important to us. Time allocated for an appointment is reserved especially for you. We do understand that sometimes schedule adjustments are necessary; therefore, we respectfully request at least 24 hour notice for adjustments to your appointments and for cancellations. All our policies are designed to benefit our guests and to provide the best quality and tradition of excellent service for our established and future clientele.

Cancellation Policy for our Valued Guests:

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time and clients on our waiting list miss the opportunity to receive services they need. We ask that all new and current guests supply a credit card to have on our files. All cards on file are added to the system via a secure electronic process that ensures the information is encrypted and remains secure. In the event that we do not receive the required notice for adjustments and cancellations the following fees will be applied to your card or alternatively billed out to you:

Notification given at least 24 hours prior to your appointment will receive no charges.

No-Shows or notification given less than 24 hour prior to appointment time will result in a cancellation fee amounting to 50% of the cost of the scheduled service.