

**Automotive Transportation Service
Superintendents' Association**
Toronto Chapter (Est. 1938)
<http://www.atssa.ca> or www.cfmseminar.com



TALE-LITE
December 2015



General Meeting: Tuesday, December 8th

Guest Admission: First 2 introductory FOC, thereafter \$30.00

REFRESHMENTS @ 5:00 pm.....DINNER @ 6:00pm

Red Rose Centre-(Front Hall)-1233 Derry Rd. E., Miss.
(N. side of Derry – Between Tomken & Dixie-Entrance westbound on Derry)

CHARITY & FUN NITE! – DECEMBER 8th

JOIN US TO RELAX & MINGLE IN A GOOD CAUSE!

Following a brief meeting and the Installation of our ATSSA newly elected executive officers for 2016/2017, well known **comedian Steven Cox** will then headline the main event.



Please remember our ATSSA charity drives:

Toys for Tots: New unwrapped toys, or cash, or cheques (Kids <14)

Non-perishable food: For the Food Bank.

Peel Police, Salvation Army and Seva Food Bank will be on hand.

Bring along a **Fleet Maintenance Supervisor** , as a guest & potential ATSSA member.

REVIEW OF AMENDED BY-LAWS

Immediately following this meeting, a summary review will be conducted for ATSSA Toronto Branch members, of a proposed draft of our ATSSA by-laws as amended to better reflect and deal with the environment of 2015 and beyond.

MERRY CHRISTMAS AND HAPPY NEW YEAR!

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ATSSA MEETING

LOCATION: Red Rose Convention Centre-1233 Derry Rd. E., Miss.
(N. side of Derry – Between Tomken & Dixie-Entrance westbound on Derry)

TIME: Refreshments-5:00 PM.....Meeting Start: 5:30 PM

DINNER: @ 6:00 PM

DOWN THE ROAD



Tuesday, December 8-**General Meeting**- Includes the annual “Toys for tots” & Charity event. – (Installation of the new ATSSA Executive Committee for 2016/2017).

As usual No General Meeting scheduled for January, 2016

Tuesday, February 9, 2016-General Meeting-Sponsored by Haldex AB and Firestone Industrial Products

Contact Brian Sibbald at: 905-302-5470 – for hosting opportunities.

ATSSA EXECUTIVE COMMITTEE

PLEASE NOTE: The newly elected ATSSA **executive officers for 2016/2017** will be ‘installed’ during our General Meeting on December 8th and the corresponding listing will appear in the February, 2016 edition of this newsletter. *(There will be no Tale-Lite newsletter for January 2016).* The current executive, indeed the entire membership, would like to thank all those members who participated in our-your-election process.



MEETING NOVEMBER 10th



One of our better meetings in quite a while, even by the high standards of [Mack Canada Inc.](#) A nice turn out by all: our membership, Mack corporate and dealer staff, and guests. Steven de Sousa, National Fleet Service Manager for Mack Inc., did an outstanding job of presenting and quarterbacking the evening's activities.

Steve outlined their 'Certified Uptime Centres' program. This concept marries their interactive Guard Dog Connect, telematics system and the Mack Proprietary communication platform "ASIST", with an established standardized process to properly triage the vehicles and segment the repairs into two categories. The process's goal is to quickly and accurately assess the issue and if it is determined that the repairs are less than 4 hours, the vehicle remains in the Uptime Bay and is repaired immediately. If the repairs require more diagnostics, they are sent to the "advance Diagnostic Bays".

Steve then introduced Travis Brown, Director of Service Operations for the 'Vision' group of Volvo & Mack dealerships. Steve credits Travis with developing the Certified Uptime Centre concept. Travis and his group have proven that by segmenting the repairs, they can consistently and accurately offer uptime solutions to their customers. The Vision Group of dealers have implemented the concept and it has provided a much quicker response time to customers and has allowed the dealer to improve their shop scheduling to avoid "bottlenecks".

Travis did a nice concise job of explaining the ASIST communication platform that is essential in establishing a scheduling and repair program with customer interaction. The efficiencies thus realised are quite substantial with a profound increase in business & overall customer satisfaction.

Steve D. indicated that 2016 will be the 'roll out year' for all dealers to become certified on 'Uptime'.

Steve then briefly reviewed the P6615TRAP: HD GU & TD transmission wherein the gearing has been reconfigured to include hardened components to withstand HD/Mixer applications.

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Steven de Sousa then introduced Steve Bates, Mack Fleet Sales with Mid-Ontario Mack. Steve B. reviewed 'SPIF', the Ontario Highway Traffic Act Regulation 413/05: vehicle weights and dimensions-for Safe, Productive and Infrastructure-Friendly vehicles. It is very apparent when Steve talks, that he loves-and is highly knowledgeable- on Truck Spec'ing and weight laws. Thanks, Steve. For more info, Steve can be contacted at 416-432-8806.

The head table included: Dan Cushing (ATSSA), Ed Roeder (ATSSA & Mississauga Transit), Steven de Sousa (Mack & Volvo), Steve Bates (Mack Fleet Sales), Kevin Schers (National Account Manager with Mack Trucks) and Brian Sibbald (ATSSA & Harper). Mack & their dealers presented some very nice gifts for our draws. All very much appreciated.

Remember to favour those who support us.

ATSSA Apprenticeship awards: The top three apprentices in the ATSSA sponsored MAP class at Centennial were awarded their Mack plaques and ATSSA funded scholarship winnings for 2015:- Christopher Hiebert (\$2,500.), Travis Murack (\$1,500.) and Damanjeet Randhawa (\$1,000.)..... Congratulations all! (For more, see page 8).

50/50 Draw: Won by our Al Thompson (Centennial College) who immediately and gallantly!-turned back in; so 100% of the moneys raised will be applied to the ATSSA sponsored MAP apprenticeship scholarship fund. Thanks, Al!

General Meeting: Our General Meeting which included ATSSA election matters, took place once again *after* the sponsor's (Mack) presentation so as not to detract from the sponsor's time.

Executive Elections: Ed Roeder, Chairman of our election committee, quarterbacked the election and results process for our new ATSSA Executive for 2016/2017. Installations will take place at our General Meeting on December 8, and these results will appear in our February 2016 issue of our Tale-Lite newsletter.

ATSSA EXECUTIVE & TORONTO CHAPTER*(All volunteers as elected on a two year cycle)***2014/2015**

President...(BoM)	Dan Cushing (R)	416-346-3294
Vice President....(BoM)	Paul Sarju (R)	905-878-7040
Treasurer.....(BoM)	Ed Roeder (R)	905-476-9829
.....Acting Treasurer (BoM)	Dave Cook (R)	519-396-5219
Secretary.....(BoM)	John Dixon (R)	416-289-5000
*.....Assistant Secretary (A)	Open	
Program Chairman	Brian Sibbald	905-302-5470
*Membership Chairman	Daniel Smart	416-995-1211
*.....Assist. Memb.	Open	
*Membership Growth Chair. (A)	Derek Mayer	647-388-8680
Associate Chairman	Dave Drummond	905-515-7485
.....Assoc. Vice Chair.	Vic Wintjes (R)	416-802-7475
Safety, Health & Welfare Chair.	Wallace Boustead (R)	416-398-4167
Educ. & Training Chair & LAC	Paul Sarju (R)	905-878-7040
Technical Committee Chair	Al Thompson (R)	416-289-5000
*Publicity Chair. (A)	Manan Gupta	905-487-1320
*Tale-Lite Editor (A)	Peter Devenish	905-849-7393
*.....Assistant T-L. E. (A)	Al Thompson (R)	416-289-5000

Program Committee

Guido Groppini (A)	905-564-5404	Peter Kohar (R)&(A)	416-622-0723
Dave Drummond(A)	905-515-7485	Wallace Boustead(R&A)	416-398-4167

(BoM) = "Board of Management" for the ATSSA
 (A) = "Appointed" positions – (All others are elected)
 (R) = "Regular" (or "Full") – category of membership

ATSSA/CFMS

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WEBS: www.atssa.ca**www.cfmseminar.com****EVOLVING!**E-mail: tale-lite@cogeco.ca**MERRY CHRISTMAS AND HAPPY NEW YEAR!**

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AN EVENING WITH MACK TRUCKS

HEAD TABLE



L-R: Dan Cushing (ATSSA), Ed Roeder (ATSSA), Steven de Sousa (Mack)
Steve Bates (Mid-Ontario Mack) & Kevin Schers (Mack Trucks)

Gatekeepers:
Dave Cook (L) &
Guido Groppini





< Steven de Sousa of Mack Trucks Inc.



Travis Brown of the Vision Truck Group >



< Steve Bates of Mid-Ontario Mack

APPRENTICESHIP AWARDS

Mack Canada & ATSSA



L to R: Ed Roeder (ATSSA), John Dixon (ATSSA), Damanjeet Randhawa (Winner), Travis Murack (Winner), Christopher Hiebert (Winner), Steven de Sousa (Mack), Dave Drummond (ATSSA) & Dan Cushing (ATSSA)



Damanjeet Randhawa (R-a winner!)
expressing appreciation to the ATSSA



Joe Pannella (L) presented ATSSA plaque
of appreciation to Steven de Sousa of Mack

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