

PROGRAMS and SERVICES

Early Childhood Services: *Early Head Start strengthens children and families.*

Advocacy Services: *Works with families and individuals to meet their basic needs and promote self-sufficiency.*

Victim Services: *The Thumb Area Assault Crisis Center provides shelter and counseling to survivors of sexual and domestic violence. Advocacy is provided to support survivors and work to strengthen the criminal justice systems response to violence against women.*

Senior Services: *Assists older adults in maintaining their independence through caregiver support and respite, personal/home care, congregate and home delivered meals, senior volunteer opportunities, transportation and caregiver training. Elder Advocacy is also provided for older adult victims of physical, emotional, sexual abuse, neglect, and/or financial exploitation.*

Nutrition Services: *Commodity distributions are scheduled throughout the year.*

Housing: *Provides housing stability services for individuals and families that are chronically homeless, homeless, or at serious risk of becoming homeless. Home Weatherization Services and energy education provide increased energy efficiency for homeowners and renters and the Lead Abatement Program helps to protect children from lead-based hazards in the home. A Home Rehabilitation Program offers limited emergency repairs.*

In 2020, HDC also administered the following community-based services:

- Caro Thumbody Express
- Sanilac County Family Court Mediation
- Spoonfuls of Plenty Community Meals
- Volunteer Site (RSVP, Community Service Placement, etc.)

2020 Annual Report

Our Mission:
Restoring Hope by
Helping People
and Changing Lives

Dear Friends:

The detrimental effects of COVID-19 Pandemic were felt worldwide during this past year and the Human Development Commission and the communities and residents it served were not immune.

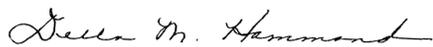
Prior to the “Stay Home, Stay Safe” Executive Order issued in March of 2020, the Board of Directors and key agency staff began planning the most effective strategies that could be put in place to ensure staff and customer safety while providing essential services. Some of those strategies involved the temporary closure of several programs and office lobbies, staff lay-offs, discontinuation of face-to-face appointments and in-home visits, as well as service modifications and retrofits to agency facilities.

Even though we have had our fair share of trials in working within the COVID-19 environment and, at one point, had only 39% of our staff working, we were able to continue to meet the needs of thousands of individuals and families. For example, by developing safety protocols, we continued the Home Delivered Meals Program, Surplus Commodity Distributions, as well as the provision of services to survivors of domestic/sexual violence and the homeless population.

With the receipt of CARES Act funding later in the year, we were able to expand services to provide mortgage, rent and water bill assistance, as well as the distribution of Q Boxes which provided food and hygiene supplies to those quarantining due to COVID-19 or were self-isolating due to compromised health conditions. We also received funds to assist with water and plumbing repairs.

At this writing, our nation is facing some of the most devastating effects of the Pandemic since it began, however, HDC will continue to do everything possible to serve the needs of its residents.

Sincerely,



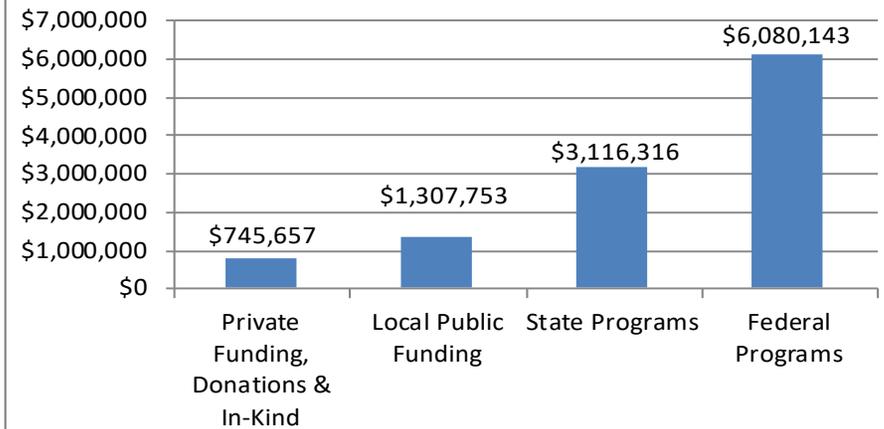
Della M. Hammond
Board Chairperson

During FY 2019/20, HDC served 3,080 households.

Of those households, 86% reported incomes at, or below, 150% of poverty.

We extend our appreciation and gratitude to the 913 individuals who volunteered 92,895 hours to the agency to help us in serving the needs of people and communities within Huron, Lapeer, Sanilac and Tuscola Counties.

HDC mobilized \$11,249,869 during the 2020 fiscal year.



Most of HDC's programs can be categorized into eight key budget categories. The chart illustrates the general areas in which HDC's 2020 budget was allocated.

