March 18, 2020

Dear Resident,

As the COVID-19 corona virus pandemic continues to evolve, we want to assure you that the Dover Housing Authority is closely monitoring the recommendations of the Centers for Disease Control (CDC), as well as local, state, and federal government health agencies for guidance to keep our communities safe.

To help stop the spread of COVID-19, the Dover Housing Authority has closed its offices to public access. We are encouraging all residents to communicate with us using email and telephone. Staff members will continue to provide administrative and maintenance services to our 530 households for whom we provide supportive services and permanent housing. We are also serving our 347 Housing Choice Voucher holders.

Our staff is working in staggered shifts in our administrative offices to allow us to maintain social/physical distances. Staff is rotating in morning, afternoon and evening shifts. We are washing our hands, disinfecting our surfaces and keeping our distances, as well as staying home as much as possible.

We are committed to protecting not only our residents and voucher holders, but also our staff persons who transact with residents and vouchers holders every day. Every day our maintenance crew members are disinfecting our common areas. Every day we are providing information to our residents as to how to be safe. Many of our residents and voucher holders are vulnerable. Our Dover Housing Authority - Whittier Falls administrative offices may be closed, but our hearts and minds continue to work on behalf of our residents and voucher holders.

Best, Allan.

Allan Krans
Executive Director