

UNITED STATES OF AMERICA  
DEPARTMENT OF TRANSPORTATION  
FEDERAL AVIATION ADMINISTRATION

# Air Agency Certificate

*Number* 21TR987Y

*This certificate is issued to*

**TUNICA AIR GROUP, LLC  
D/B/A TOTAL IR GROUP, LLC**

*whose business address is*

**2456 WINCHESTER ROAD, HANGAR 14  
MEMPHIS, TENNESSEE 38118**

*upon finding that its organization complies in all respects  
with the requirements of the Federal Aviation Regulations  
relating to the establishment of an Air Agency, and is  
empowered to operate an approved* **REPAIR STATION**

*with the following ratings:*

**LIMITED AIRFRAME  
LIMITED POWERPLANT  
LIMITED RADIO  
LIMITED INSTRUMENTS  
LIMITED NONDESTRUCTIVE INSPECTION, TESTING AND PROCESSING**

*This certificate, unless canceled, suspended, or revoked,  
shall continue in effect* **INDEFINITELY**

*Date issued:*

**MAY 22, 2008  
REVISED: OCTOBER 13, 2016**

*By direction of the Administrator*



**JAMES D. DEAN  
MANAGER, MEMPHIS FSDO CE-21**

**This Certificate is not Transferable, AND ANY MAJOR CHANGE IN THE BASIC FACILITIES, OR IN THE LOCATION THEREOF,  
SHALL BE IMMEDIATELY REPORTED TO THE APPROPRIATE REGIONAL OFFICE OF THE FEDERAL AVIATION ADMINISTRATION**

*Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both*

Table of Contents

Part A

	HQ CONTROL DATE	EFFECTIVE DATE	AMENDMENT NUMBER
001 Issuance and Applicability	02/11/2016	10/12/2016	10
002 Definitions and Abbreviations	12/14/2017	05/14/2019	7
003 Ratings and Limitations	04/03/2017	05/11/2017	10
004 Summary of Special Authorizations and Limitations	09/23/1998	05/11/2017	5
007 Designated Persons	12/19/2006	10/12/2016	8
025 Electronic/Digital Recordkeeping System, Electronic/Digital Signature, and Electronic Media	04/03/2017	04/20/2017	5
101 Additional Fixed Locations	02/15/2018	03/04/2019	0
449 Antidrug and Alcohol Misuse Prevention Program	07/17/2009	10/12/2016	8

**A002 . Definitions and Abbreviations**

**HQ Control: 12/14/2017**

**HQ Revision: 05d**

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

<b>BASA</b>	The Bilateral Aviation Safety Agreement (BASA) is an executive agreement concluded between the United States and a foreign country for the purpose of promoting aviation safety; also known as an Agreement for the Promotion of Aviation Safety.
<b>Certificate Holder</b>	In these operations specifications, the term "certificate holder" means the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this certificate.
<b>CAAS</b>	Civil Aviation Authority of Singapore
<b>CFR</b>	Code of Federal Regulations
<b>Class Rating</b>	As used with respect to the certification, ratings, privileges of airframes, powerplants, propellers, radios, instruments, and accessories within a category having similar operating characteristics.
<b>EASA</b>	European Aviation Safety Agency
<b>EASA Accountable Manager</b>	The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out to the standard required by the EASA full-member Authority.
<b>EU</b>	European Union
<b>Exemption</b>	An authorization that permits an alternate means of compliance with a specific CFR. The exemption must meet the procedural requirements of 14 CFR Part 11.
<b>FOCA</b>	Federal Office of Civil Aviation
<b>FAA Accountable Manager</b>	A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the primary contact with the FAA.

<b>Geographic Authorization</b>	Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S.- registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.
<b>Limited Rating</b>	A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.
<b>Limited Ratings - Specialized Services</b>	Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.
<b>Line Maintenance</b>	Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.
<b>MAG</b>	The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.
<b>Maintenance</b>	The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance.
<b>U.S./EU Aviation Safety Agreement, Annex 2, Maintenance</b>	Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.
<b>MIP</b>	Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).
<b>MOE</b>	A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Supplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP.

**A001 . Issuance and Applicability**

**HQ Control: 02/11/2016**

**HQ Revision: 05e**

a. These operations specifications are issued to TUNICA AIR GROUP LLC, a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53. The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location:  
2456 Winchester Rd.  
Hangar 14  
Memphis, Tennessee 38118

Mailing Address:  
2456 Winchester Rd.  
Hangar 14  
Memphis, Tennessee 38118

b. The holder of these operations specifications is the holder of certificate number 21TR987Y and shall hereafter be referred to as the "certificate holder".

c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.

d. U.S./EU Aviation Safety Agreement Repair Station/Maintenance Organization Approvals not authorized.

e. The certificate holder is authorized to conduct the operations described in subparagraph a under the following other business names:

Total Air Group LLC  
Delegated authorities: None

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<b>Preventive Maintenance</b>	As defined in 14 CFR part 1 and part 43 appendix A, subparagraph (c).
<b>QCM</b>	Quality Control Manual
<b>Repair Station located in the United States</b>	A FAA certificated repair station located in the United States.
<b>Repair Station located outside the United States</b>	A FAA certificated repair station located outside of the United States.
<b>RSM</b>	Repair Station Manual

- 
1. Issued by the Federal Aviation Administration.
  2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel Butler, Principal Avionics Inspector (CE21)  
[1] SUPPORT INFO: non-mandatory format change only - re-issued - with no additional authorizations  
[2] EFFECTIVE DATE: 5/14/2019, [3] AMENDMENT #: 7  
DATE: 2019.05.14 13:14:16 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

  
\_\_\_\_\_  
Day, Michael Eugene, FAA Accountable Manager, 145

  
\_\_\_\_\_  
Date

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 10  
DATE: 2016.10.12 15:10:10 -05:00

A handwritten signature in black ink, appearing to read "Daniel P Merrell".

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in black ink, appearing to read "Michael Eugene Day".

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145      Date

**A003 . Ratings and Limitations**

**HQ Control: 01/30/2004**

**HQ Revision: 010**

The Certificate Holder is authorized the following Ratings and/or Limitations:

**Class Ratings**

None Authorized

**Limited Ratings**

<b><u>Rating</u></b>	<b><u>Manufacturer</u></b>	<b><u>Make/Model</u></b>	<b><u>Limitations</u></b>
Radio	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	As described in the accepted Capability List
Instruments	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	As described in the accepted Capability List
Airframe	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	As described in the accepted Capability List
PowerPlant	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	As described in the accepted Capability List
Nondestructive Inspection, Testing, and Processing	From the accepted Capability List, as amended.	From the accepted Capability List, as amended.	As described in the accepted Capability List

**Limited Ratings - Specialized Services**

**Rating**

None Authorized.

**Specifications**

**Limitations**



1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 9  
DATE: 2016.10.12 15:12:23 -05:00

A handwritten signature in black ink, appearing to read "Daniel P Merrell".

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in black ink, appearing to read "Michael Eugene Day".

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145      Date

**A025 . Electronic/Digital Recordkeeping System,  
Electronic/Digital Signature, and Electronic Media**

**HQ Control: 11/16/2004**

**HQ Revision: 00a**

- a. The certificate holder is authorized to use an approved electronic/digital recordkeeping system, described and/or referenced in this paragraph (if none, enter N/A.)

Total Air Group RS/QM, section (2)(E), pages 2-9 thru 2-13

- b. The certificate holder is authorized the use of the following electronic/digital signature procedures (if none, enter "N/A").

Total Air Group RS/QM, section (2)(F), pages 2-13 thru 2-15

- c. The certificate holder is authorized to use electronic media for the repair station and quality control manuals, if acceptable (if none, enter "N/A").

N/A

1. Issued by the Federal Aviation Administration.  
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 4  
DATE: 2016.10.12 15:13:57 -05:00

A handwritten signature in black ink, appearing to read "Daniel P Merrell".

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in black ink, appearing to read "Michael Eugene".

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145 Date

**A004 . Summary of Special Authorizations and Limitations**

**HQ Control: 09/23/1998**

**HQ Revision: 010**

**a. The certificate holder, in accordance with the reference paragraphs, is authorized to:**

	Reference Paragraphs
Use an approved electronic recordkeeping system, electronic/digital signature, and/or electronic media.	A025
Perform work, including continuous operations, at additional locations other than at its primary fixed location.	A101
Conduct operations choosing to have an antidrug and alcohol misuse prevention program.	A449
Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location.	D100

**b. The certificate holder is *not authorized* and *shall not*:**

	Reference Paragraphs
Use Exemptions.	A005
Perform maintenance with EASA ratings where the scope of work is authorized by a BASA/MAG (U.S.-EU), MIP/MaG (U.S.-Swiss).	A060
Perform maintenance in accordance with foreign repair station geographic authorizations.	B050
Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S. registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station.	D107

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 4  
DATE: 2016.10.12 15:12:27 -05:00

A handwritten signature in black ink, appearing to read "D. P. Merrell", written over a horizontal line.

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in black ink, appearing to read "Michael Eugene Day", written over a horizontal line.

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145      Date

**A101 . Additional Fixed Locations**

**HQ Control: 02/15/2018**

**HQ Revision: 01a**

a. The certificate holder may perform work at the following additional fixed location(s) listed in Table 1 below, provided it has the facilities, material, equipment and technical personnel to perform the work authorized :

**Table 1**

Additional Location Address(es)				
Address	City	State	Country	Postal Code
3901 Prescott Rd	Memphis	Tennessee	UNITED STATES	38118

- b. This authorizes the certificate holder to use multiple locations to perform its operations under a single certificate.
- c. This authorization does not constitute work performed at additional location(s) outside the domiciled country.
- d. The certificate holder may perform continuous operations at the facilities listed in Table 1 above.
- e. All the authorizations and exemptions authorized for the certificate holder apply at these locations, as applicable.

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2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by James I West, Principal Maintenance Inspector (CE21)  
[1] SUPPORT INFO: Paragraph applied for by operator  
[2] EFFECTIVE DATE: 3/4/2019, [3] AMENDMENT #: 0  
DATE: 2019.03.04 14:17:58 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

3/4/19

Day, Michael Eugene, FAA Accountable Manager, 145 Date

**A449 . Antidrug and Alcohol Misuse Prevention Program**

**HQ Control: 07/17/2009**

**HQ Revision: 00a**

- a. The Part 145 repair station certificate holder has elected to implement an Antidrug and Alcohol Misuse Prevention Program, because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, and 135 certificate holder and/or for a 14 CFR Part 91 operator conducting operations under Section 91.147.
- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its Antidrug and Alcohol Misuse Prevention Program.
- c. Antidrug and Alcohol Misuse Prevention Program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

**Table 1**

	<b>Location &amp; Telephone of Antidrug and Alcohol Misuse Prevention Program Records:</b>
<b>Telephone Number:</b>	A1 (901) 396-9707
<b>Address:</b>	2456 Winchester Rd.
<b>Address:</b>	Hangar 14
<b>City:</b>	Memphis
<b>State:</b>	TN
<b>Zip code:</b>	38116

d. Limitations and Provisions.

- (1) Antidrug and Alcohol Misuse Prevention Program inspections and enforcement activity will be conducted by the Drug Abatement Division. Questions regarding these programs should be directed to the Drug Abatement Division.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
  - (a) Location or phone number where the Antidrug and Alcohol Misuse Prevention Program Records are kept.
  - (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
- (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function on January 1 of any calendar year must submit an annual report upon request of the Administrator, as specified in the regulations.

The certificate holder has fewer than 50 safety-sensitive employees.

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 8  
DATE: 2016.10.12 15:14:05 -05:00

A handwritten signature in black ink, appearing to read "D P Merrell".

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in black ink, appearing to read "Michael Eugene Day".

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145      Date

Table of Contents

Part D

	HQ CONTROL DATE	EFFECTIVE DATE	AMENDMENT NUMBER
100 Work to be Performed at a Place Other Than the Repair Station Fixed Location(s)	11/16/2004	10/12/2016	4



**D100 . Work to be Performed at a Place Other Than the Repair HQ Control: 11/16/2004**  
**Station Fixed Location(s) HQ Revision: 050**

- a. The certificate holder may perform work at a place other than its Fixed Location (as listed in paragraph A001, and paragraph A101 if issued, of these operations specifications) provided it has the facilities, material, equipment and technical personnel to perform the work authorized in the following table.

**Table 1**

<b>Work Authorized</b>	<b>Repair Stations Manual References</b>	<b>Quality Control Manual References</b>
In accordance with the ratings and limitations prescribed in paragraph A003	Tunica Air Group's Repair Station Manual, Section E, paragraph 2	Tunica Air Group's Quality System Manual, QSM-OP-104

- b. The certificate holder **may not** perform **continuous** operation at a facility other than the station's Fixed Location listed in paragraph A001, and paragraph A101 if issued.
- c. Line Stations. Privileges of a line station, as set forth by the EASA certificate and scope of work and located within the country where the main facility is domiciled are listed in Table 1 are authorized.
- d. Work may be due to a special circumstance or on a recurring basis. If on a recurring basis, the repair station must have procedures in its manual.

1. Issued by the Federal Aviation Administration.  
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 4  
DATE: 2016.10.12 15:15:01 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145 Date

**A007 . Designated Persons**

**HQ Control: 12/19/2006**

**HQ Revision: 030**

a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

**Table 1 – Designated Persons to Apply for and Receive Authorizations**

Title	Name	Parts Authorized
FAA Accountable Manager, 145	Day, Michael Eugene	A,D
Agent for Service	Silvius, Michael Craig	A,D
Director of Maintenance	Chrestman, Lonnie Darrell	A,D
Chief Inspector / Chief Inspector	Lirette, Charles Joseph Jr.	A,D

b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (INFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

**Table 2 – Designated to Receive INFO Messages**

Name	Email Address	Telephone No.	Type of Information to Receive
Day, Michael Eugene	mday@totalairgroup.com	901-396-9707	ALL
Silvius, Michael Craig	msilvius@totalairgroup.com	901-396-9707	ALL

1. Issued by the Federal Aviation Administration.

2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Daniel P Merrell, Principal Avionics Inspector (CE21)  
[1] EFFECTIVE DATE: 10/12/2016, [2] AMENDMENT #: 8  
DATE: 2016.10.12 15:12:31 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

10-13-16

Day, Michael Eugene, FAA Accountable Manager, 145 Date