



Software that serves you better

POS • Back-Office • Corporate Solutions

# Handheld & Pay-At-The-Table Options

**Mobile Terminals should be about choices, don't get locked in by one.**

Offering all of the same functions and capabilities as a regular POS, the Maitre'D wireless POS solution is just as easy to use and will allow your staff to spend more time on the floor servicing their clients and selling menu items. Maitre'D wrote the interface and the software is the exact same as a standard terminal, we will never rely on some third party software as some of the other companies do. Your training time and cost remains low as your servers can move seamlessly from handhelds to standard terminals and back.

Open Architecture hardware will always be less expensive to own will offer more choices and more features because of the inherent quality that results from a competitive marketplace. Some of our major competitors still cling to an outdated business model where they try to force you into a proprietary system with but one choice of hardware and essentially no choice when it comes to repair, service and support. Great for them, bad for you.

Here are just five of the twenty hand-held terminals that are already certified with Maitre'D. How many does the competition offer?



M2  
On-Board Printer & MSR



OT-100  
Slick and functional



MC-50  
Very Durable!



EM-200  
10.1" Tablet PC with arm brace



Apple I-Pad2  
You want it, we got it!

## Mobile service with a smile

Remote ordering will save your staff from going back and forth to the POS and waiting in line to access a fixed terminal, allowing them to spend more time with their clients. Servers can wait on more customers faster, turnover more tables and increase sales...make more money faster!

## Tablesides, Poolside, Curbside.....you decide!

Some restaurants may wish to employ handheld terminals for all order entry, but some may have standard terminals for placing orders. You may purchase just one handheld device and allow all of the servers to use that one device for closing the checks at the table.

You can offer your customers the option to pay at the table using a handheld POS device that has a Magnetic Stripe Reader; either hand the terminal to the customer, or simply swipe the card there at the table for faster service and increased security for the cardholder.

**For more information on Maitre'D POS, Handheld's, On -Line Ordering, and Kiosks please call 415 -740-3074**

## **It's all about profitable business...**

Your servers' performance can considerably improve with the help of Maitre'D wireless POS. This mobile solution allows them to spend more time on the floor with their customers and provide faster service, as well as explain and sell menu items, promotions, and enhance your guests' overall experience. You will soon see your customers' satisfaction rise. Some features include:

- The Wait list management feature will show your customers that you want to take care of them
- Access to specials and ingredients: servers can provide instant answers to customer inquiries
- Instant communication on 86'd items saves server time from running back and forth
- More accurate recording of orders and seat numbers
- Process credit card settlements at tableside

## **Talk about "Floating" Managers!**

The restaurant General Manager should be free to be all over the restaurant. With our handheld terminals they can manage the POS from anywhere, anytime! Integrated Manager functions will allow you to have instant access to data and the system's features, which entails more control and efficiency at peak times. Following are a few features included in the manager functions:

- Discount or void items
- Start an order
- 86 an item on the fly
- Employee punch clock adjustments
- Labor & sales reports in real-time

## **You can do more with Maitre'D!**

The Maitre'D handheld application is one of the first to expand the features offered in wireless handheld versions, because we know that it's important to help you maximize the use of your devices and help justify the cost of your system. Do away with inventory worksheets! Maitre'D includes fully integrated inventory functions that will help you save a considerable amount of time on a tedious task while ensuring better accuracy. With this application you can enter quantities into the system directly from the stock room. It's even possible to scan bar codes to identify products instead of searching for them. These inventory functions are fully integrated with the Back-Office, so all data is automatically updated, meaning no more manual entry of numbers.

## **What does Open Architecture really mean?**

It means that when something new and cool is invented you will have it sooner. Others must sell off their old outdated inventory. Open Architecture means that if you will have more choices for repair and replacement, which keeps your costs down. It means that you are not dictated to after the sale. It means that your vendor has to compete for your business and their vendors must compete for their business. It means....choice.

## **A Mix-&-Match Solution that makes sense!**

Since this application is entirely developed by Posera, you will benefit from seamless integration with your Maitre'D system. Also, the open architecture allows you to choose any handheld device you wish to use with our software, giving you the opportunity to have a cost-effective solution for your business. It is also possible to mix any number of fixed stations with handheld terminals to better meet your operational needs.

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