



# **Annual Report 2022-2023**

## BOARD OF DIRECTORS

Patrick Mazza  
President

Sharon Carter  
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William Hirsch  
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## EXECUTIVE LEADERSHIP TEAM

Asha Pereyra  
Chief Executive Officer

Beth Ann Sanders  
Chief Financial Officer

Cris Riviere  
Chief Operating Officer

## SENIOR LEADERSHIP TEAM

Howard Andrews  
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Marketing Director

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Human Resources Director

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Community Development  
Director

Melinda Rodgers  
Accounting Director

Maggie West  
Property Management Director

Janice Zengotita  
Quality Improvement Director

*As a comprehensive,  
community-based behavioral  
health organization,*

**ACTS MISSION** is to apply the best of contemporary physical and behavioral health interventions and social support services available to assist individuals and families to engage and succeed in recovery.

I am pleased to report that due to the diligence and hard work of our staff, we have had another successful year at ACTS. Fiscal Year 2022-2023 seemed to have slipped away so quickly, and our agency achieved several notable accomplishments. Key highlights include the groundbreaking for the much-anticipated Clubhouse, the opening of the new adult residential treatment program in Tampa, and CARF re-accreditation. The expansion of our system of care allows us to reach more individuals and families struggling with mental health and substance use disorders.



This four-year streak of success will not end here, as we have so much to look forward to next year. We will launch the ACTS Clubhouse for adults with mental illness and the Therapeutic Group Home for children with mental illness, expanding our array of services to support the needs of the community. With additional funding from the State, we will continue to increase the capacity of our adult residential services and medication assisted treatments. Due to enhancements in our recruitment and retention efforts, we also anticipate improvement in the workforce crisis that has impacted our programs for the past few years.

I would like to extend a special thank you to the Board of Directors and the entire ACTS Team. Their commitment to providing high quality services continues to have a positive impact on the communities we serve. This team has demonstrated resilience unlike any I have seen in my 31 years at ACTS. I am proud of the accomplishments of the past year and the goals we have set for next year. We remain steadfast in our efforts to inspire hope and foster recovery. I am grateful for the opportunity to lead this outstanding Agency, and I look forward to continuing to work together to ensure the individuals we serve receive the care they deserve.

*Asha B. Pereyra*

Asha B. Pereyra  
CEO



# Array of Services

## Crisis Care

Detoxification is the first step on the road to recovery. Our Detox Program for both adults and juveniles is the place to start the recovery process in a compassionate and supportive environment. Programs associated with Crisis Care include the Adult Addictions Receiving Facility and the Juvenile Addictions Receiving Facility.

## Outpatient Services

Outpatient Services accommodates individuals by allowing them to remain in their homes and be able to work or attend school while in treatment. Programs associated with Outpatient Services include Outpatient Detox, Outpatient Assessment, Medication Management, Medication Assisted Therapies, Intensive Outpatient Program and Traditional Outpatient Services.

## Residential Treatment

ACTS Residential Treatment Programs provide evidence-based treatment for substance use and co-occurring disorders for several months. Programs include Adult Residential Treatment Programs in Tarpon Springs and Tampa, two Intermediate Care Programs in Tampa and the Amethyst Respite Center in Tampa.

## Housing

ACTS Housing Division provides evidence-based housing intervention programs that combines affordable housing assistance with wraparound supportive services for individuals experiencing homelessness, as well as other individuals with disabilities. Programs include Permanent Supportive Housing, Community Support Services, Wraparound Housing and the HEART program in both Hillsborough and Polk Counties.

## Justice Services

ACTS has two full-service Juvenile Assessments Centers in Tampa and Bartow, an Early Offender Diversion Program for individuals diverted from prison and two jail diversion programs serving Hillsborough County.

**All ACTS programs work closely together to provide the best continuum of care for the persons we serve.**

# ACTS By The Numbers

**8,298**

Admissions  
 ↑4.4% from last year

**70.7% - Male**  
**29.3% - Female**

**27.8**

Average Age of  
 Persons Served

Youngest: 9 Years Old  
 Oldest: 83 Years Old

**234**

Team members worked  
 across 5 counties in Florida  
 in FY 22-23.

↓15.8% from last year

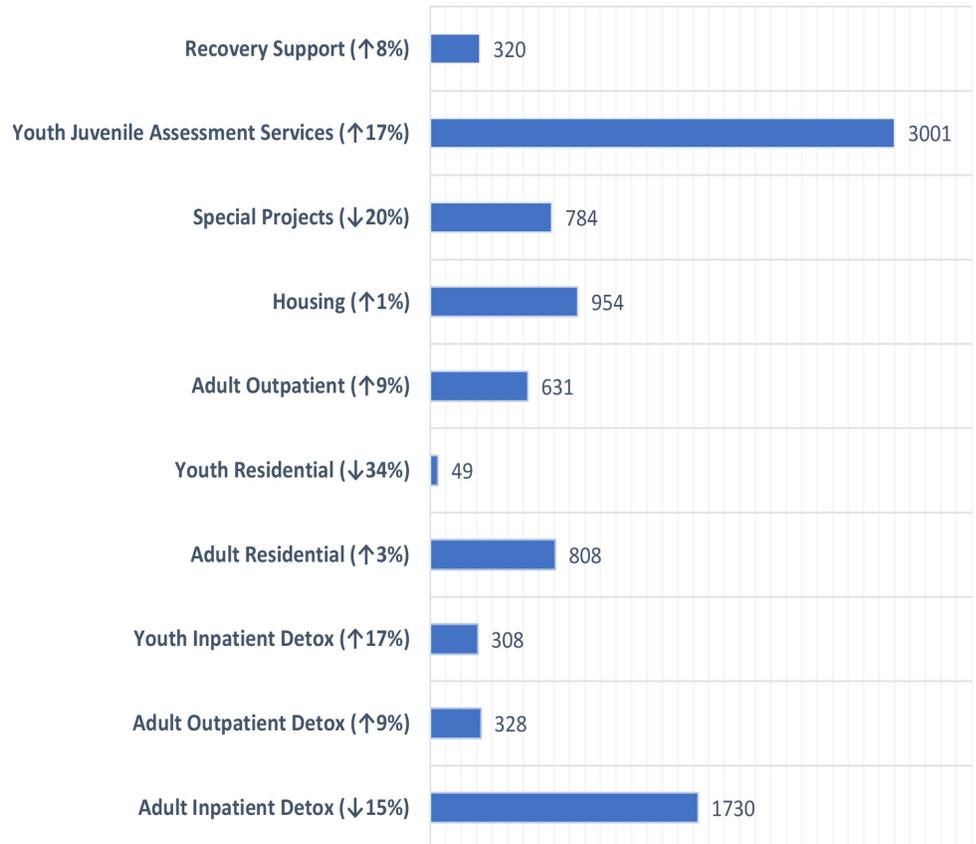
**78.2% - Female**  
**21.8% - Male**

**86%**

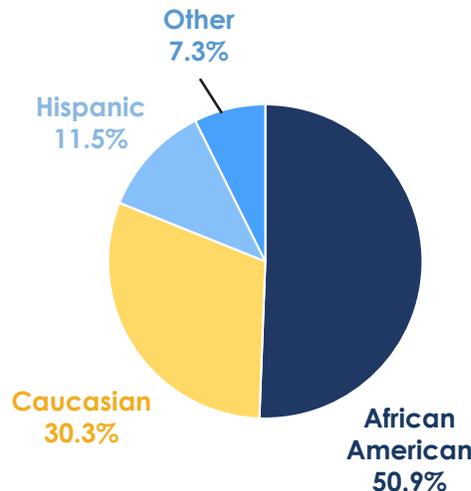
Individuals surveyed  
 strongly agree or agree  
 that team members treat  
 them with respect.

## Individuals Served By Service Line

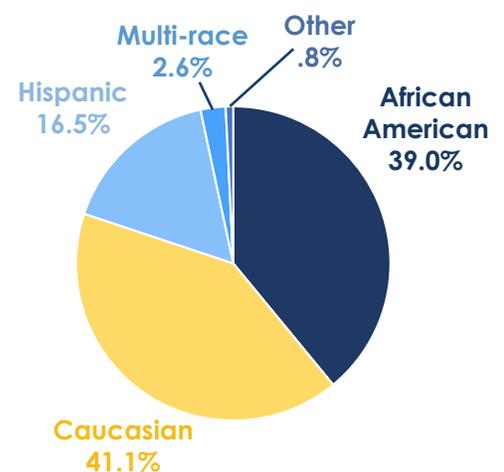
Arrow next to service denotes increase or decrease since previous fiscal year



## Ethnicity of Team Members

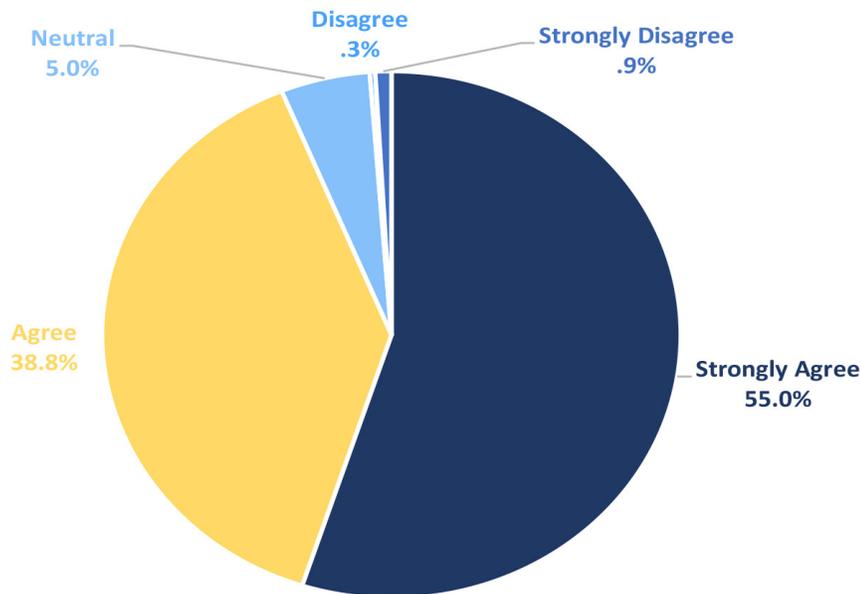


## Ethnicity of Persons Served



# ACTS By The Numbers

**Survey of Persons Served:**  
Overall, I am satisfied with the services I am receiving from ACTS.



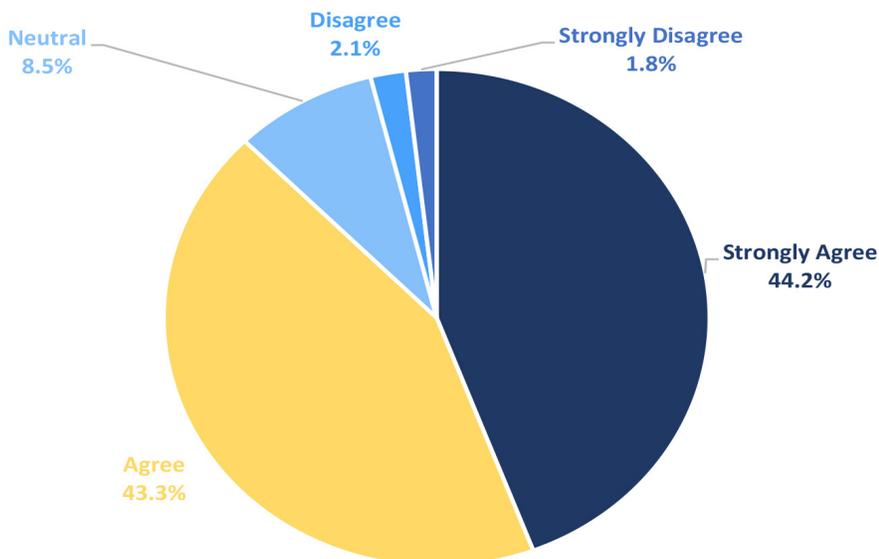
**55%**  
of Individuals were able to access care the same day.  
93% of all individuals started care the same week.

**8,126**  
Served through Outreach.  
↓36.8% from last year

**2,687**  
Boxes of NARCAN distributed to prevent opioid overdoses.  
↑62.9% from last year

**92.0%**  
of persons served surveyed said they strongly agree or agree they were able to participate in developing their treatment goals.

**Survey of Persons Served:**  
The services provided have helped me.



**85%**  
of youth successfully completed their treatment episode.  
↑37% above the benchmark number

**55%**  
of adults successfully completed their treatment episode.  
↑4% above the benchmark number

# Financial Summary

Fiscal Year 2022 – 2023

**Revenue**

**\$29.29  
Million**

**↑ \$1.39M**

**Expenditures**

**\$27.35  
Million**

**↑ .55M**

**Assets**

**\$20.77  
Million**

**↑ \$1.96M**

**Liabilities**

**\$4.57  
Million**

**↑ \$.3M**

**Net Assets**

**\$16.20  
Million**

**↑ \$1.93M**

**↑ or ↓** denotes increase or decrease since previous fiscal year

Our employees are our most valuable asset. To recognize team members for their work anniversaries, luncheons were held bi-monthly with executive leadership. This fiscal year was special because ACTS had its first 35-year anniversary, when CFO Beth Ann Sanders had her anniversary in April.



# Year In Review



## July 2022

ACTS Senior Leadership Team met with the ACTS Board to highlight the accomplishments of the previous fiscal year and share the new strategic plan for the agency.



## January 2023

ACTS attended more than 25 events in the community to raise awareness about our services throughout the year. Here Marketing Director, Ashley Juno, attends a Hillsborough County Healthy Living Event in Tampa.



## August 2022

The Quality Improvement Team prepared for the CARF re-certification process this month with site checks. Here the team visits the Polk Juvenile Assessment Center in Bartow.



## February 2023

ACTS CEO, Asha Pereyra, took part in Behavioral Health Day at the Florida Capitol with FBHA. Leaders from around the state gathered for this important event.



## September 2022

ACTS celebrated Recovery Addiction Professional Day with each team member receiving a lunch box. The team at 56th Street also had a cookout prepared by leadership.



## March 2023

Hillsborough County Commissioner Donna Cameron Cepeda visited and toured the Hillsborough County Juvenile Assessment Center.



## October 2022

For major holidays, ACTS holds decorating contests to show spirit and foster teamwork at the locations. The Special Projects Team won for Halloween with their Hocus Pocus display.



## April 2023

ACTS was a sponsor of the Hillsborough County Opioid Summit. Team members took part in a day-long event collaborating with community leaders to address the opioid crisis.



## November 2022

ACTS held a groundbreaking at the ACTS Clubhouse location with representatives from Hillsborough County, the construction team, ACTS board members and employees.



## May 2023

The ACTS Clubhouse Advisory Board hosted The Academy at Glengary from Sarasota for a meeting and a tour of the building under construction.



## December 2022

Team members gathered to celebrate the holidays together. Programs were encouraged to decorate for the holidays.



## June 2023

Throughout the year, ACTS Employee Recognition Committee treated employees to tokens of appreciation – here Maintenance team members received donuts in honor of Donut Day.



*Inspiring Hope...Fostering Recovery.*

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