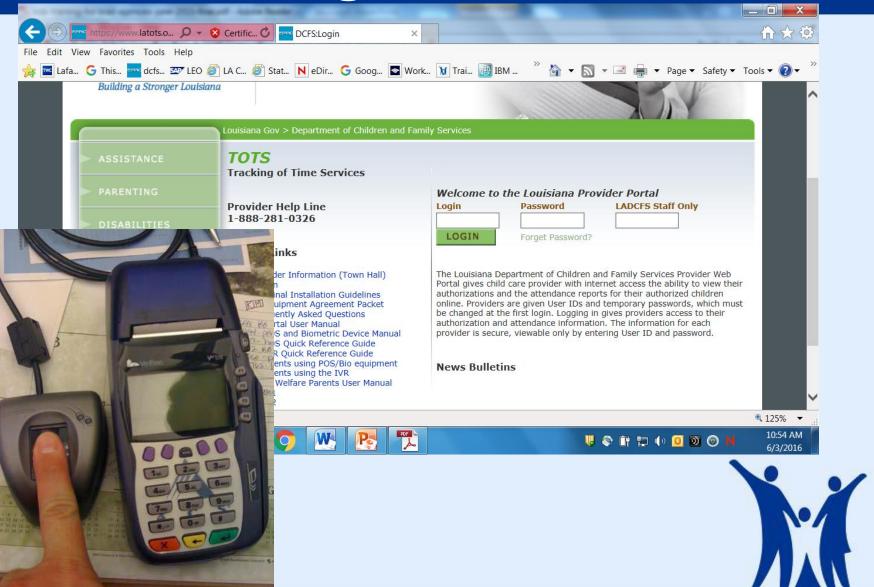








Tracking Device TOTS



- Parents or guardians (and up to three household designees) who drop off children must be checked in and out each day using TOTS.
- Parent simply places a finger on the device, which measures
 physical characteristics and converts it into an identifying numeric
 code. The image is not shared with any other state or federal
 agency.
- Payments to providers are made only for children checked in and out using TOTS.



- Finger imaging devices have been installed at all Class A licensed child care centers, and those home providers authorized to bill the state.
- Equipment installation is at no cost to child care centers. Centers are required to have a phone line and internet connection.
- Home and school providers use a telephone Interactive Voice Response system to check in and out. A dedicated phone line is required.
- Vendor (Xerox) installed the devices and provided software. State provided instructions on data submission and invoicing.
 Implementation was smooth without significant incidents.

- All attendance records and invoices are submitted electronically, no more paper invoices.
- Reduction in fraud & over/under payment errors.
- State pays weekly not monthly which improves cash flow to small providers
- The TOTS provider portal allows the vendors to view authorization and attendance reports.

Before and Immediately After

	Children	Benefits	#
		paid	providers
Before	36,200	\$8.4	3,380
		million	
Next 12	32,200	\$6.6	2,700
mos.		million	
after			
Change	Minus 11%	Minus	Minus
		23%	20%

Before vs. Now

	Children	Benefits	#
		paid	providers
Before	36,200	\$8.4	3,380
2010		million	
Recent	13,000	\$2.9	1,100
2015/2016		million	
Change	Minus 64%	Minus 65%	Minus 67%

