

2020 Annual Drinking Water Report

Consumer Confidence Report (CCR)

Lakeland Section 4 Water System

We are pleased to present this year's Annual Water Quality Report as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Sources of Drinking Water

Lakeland Section 4 Civic Club Water provides groundwater from the Evangeline Aquifer located in Montgomery County.

Information about your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For

more information on taste, odor, or color of drinking water, please contact the system's business office. You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (281) 367-0935.

Public Participation Opportunities

The Lakeland Section 4 Civic Club holds regular meetings open to the public on the 2nd Thursday of each month at 6:30. The meetings are held at the Civic Club Building on Sun Perch Road at Minnow Lake Lane.

For more information regarding this report, contact Darcy Tramm at the water operations office at (281) 367-0935 weekdays 8:00 AM to 4:00 PM or by email at operations@alutility.com

Information about Source Water Assessments

TCEQ completed an assessment of your source water, and results indicate that our sources have a low susceptibility to contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact Darcy Tramm at (281) 367-0935.

2020 Water Quality Test Results:

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

| Lead and Copper | Date Sampled | MCLG | Action Level (AL) | 90 th Percentile | #Sites Over AL | Units | Violation | Likely Source of Contamination |
|-----------------|--------------|------|-------------------|-----------------------------|----------------|-------|-----------|--|
| Copper | 09/2020 | 1.3 | 1.3 | 0.1 | 0 | ppm | No | Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems |
| Lead | 09/2020 | 0 | 15 | 0 | 0 | ppb | No | Corrosion of household plumbing systems; erosion of natural deposits |

Regulated Contaminants

| Inorganic Contaminants | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG | MCL | Units | Violation | Likely Sources of Contamination |
|--------------------------------|-----------------|------------------------|--------------------------|------|-----|-------|-----------|---|
| Arsenic | 03/27/2019 | 2.1 | 2.1 – 2.1 | 0 | 10 | ppb | No | Erosion of natural deposits; runoff from orchards; runoff from glass & electronics production wastes. |
| Barium | 03/27/2019 | 0.188 | 0.177 – 0.188 | 2 | 2 | ppm | No | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits. |
| Fluoride | 03/13/2018 | 0.11 | 0.11 – 0.11 | 4 | 4.0 | ppm | No | Erosion of natural deposits; water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories |
| Nitrate (measured as Nitrogen) | 11/18/2020 | 0.18 | 0.15 – 0.18 | 10 | 10 | ppm | No | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits |

Radioactive Contaminants

| Radioactive Contaminants | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG | MCL | Units | Violation | Likely Sources of Contamination |
|--------------------------|-----------------|------------------------|--------------------------|------|-----|--------|-----------|---------------------------------------|
| Beta/photon emitters | 03/13/2018 | 4.4 | 4.4 – 4.4 | 0 | 50 | pCi/L* | No | Decay of natural and manmade deposits |
| Combined Radium 226/228 | 03/13/2018 | 2.53 | 2.53 – 2.53 | 0 | 5 | pCi/L | No | Erosion of natural deposits. |

*EPA considers 50 pCi/L to be the level of concern for beta particles

Maximum Residual Disinfectant Level

Your water is treated by disinfection. Disinfection involves the addition of chlorine to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

| Year | Disinfectant | Average Level | Minimum Level | Maximum Level | MRDL | MRDLG | Unit of Measure | Source of Chemical |
|------|--------------|---------------|---------------|---------------|------|-------|-----------------|---------------------------------------|
| 2020 | Chlorine | 1.1342 | 0.51 | 2.13 | 4.0 | <4.0 | ppm | Disinfectant used to control microbes |

Measures of water hardness

Hardness is caused by compounds of calcium and magnesium, and by a variety of other metals. General guidelines for classification of waters are: 0 to 60 mg/L (milligrams per liter) as calcium carbonate is classified as soft; 61 to 120 mg/L as moderately hard; 121 to 180 mg/L as hard; and more than 180 mg/L as very hard.

03/27/2019 – Hardness, Total (as CaCO₃) was 162.00 mg/L at Entry Point #2 (classified as hard)

03/27/2019 – Hardness, Total (as CaCO₃) was 163.00 mg/L at Entry Point #3 (classified as hard)

Definitions: The above tables contain scientific terms and measures, some of which may require explanation

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples

Level 1 Assessment: A level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL: million fibers per liter (a measure of asbestos)

Mrem/yr: millirems per year (a measure of radiation absorbed by the body)

na: not applicable

NTU: nephelometric turbidity units (a measure of turbidity)

pCi/L: picocuries per liter (a measure of radioactivity)

ppb: micrograms per liter or parts per billion – or one ounce in 7,350,000 gallons of water

ppm: milligrams per liter or parts per million – or one ounce in 7,350 gallons of water

ppq: parts per quadrillion, or pictograms per liter (pg/L)

ppt: parts per trillion, or nanograms per liter (ng/L)

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water