



# USE OF TECHNOLOGY IN WORKERS' COMPENSATION PRACTICE

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(with material contributed by  
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firm*)

# TRENDS IN TECHNOLOGY: HOW DID WE GET HERE?



- 1971: first e-mail sent
- 1985: first domain name registered
- 1993: first AOL instant message sent
- 1994: first banner ad
- 1995: first item sold on e-bay/amazon
- 2003: first skype
- 2005: e-mail goes mobile

*[theguardian.com/technology/2016/mar/07/email-ray-tomlinson-history](https://www.theguardian.com/technology/2016/mar/07/email-ray-tomlinson-history)*

# TRENDS IN TECHNOLOGY: HOW DID WE GET HERE?

THE WESTERN UNION TELEGRAPH COMPANY.

RECEIVED AT COLUMBUS, O. 2004 W. Market St. Sept 1, 1884

Dear New Lexington O Sept 1  
 To Hon Geo Hoody, Gov  
 In view of our close proximity to New Lexington and  
 the fact that many of the members including the  
 captain of Company "K" 11th regiment are  
 coal miners who have relatives and friends in the  
 Hocking Valley mines we respectfully suggest that  
 our company be removed from service in the pending  
 difficulty. John W. Price J. C. Nelson J. H. Haffner  
 Charles Tucker



Record of Proceedings  
**THE INDUSTRIAL COMMISSION OF OHIO**

Claimant: [Redacted] Claim No.: [Redacted]  
 Street and No.: [Redacted] Date of Injury: 3-5-04  
 City: Columbus, Ohio 43210 Manual No.: 3684  
 Employer: [Redacted] Risk No.: [Redacted]  
 Street and No.: [Redacted]  
 City: Greer City, Ohio 43122

MM/3: 0-4-04  
 This matter came on for hearing before Hearing Officer Michno, McCord on this date on the question of allowance of the claim. Notices were mailed to the claimant, the employer, their respective representatives, and the Administrator of the Bureau of Workers' Compensation not less than 14 days prior to this date. The following were present at the hearing:

For the Claimant: Claimant  
 For the Employer: [Redacted]  
 For the Administrator: N/A

**FINDINGS**  
**SEP 10 1884**  
**MAILED**

It is the finding of the Hearing Officer that on 3-5-04 the claimant sustained an injury which was caused by external accidental means or was accidental in character and result in the course of and arising out of this employment ~~and was not caused by the claimant's negligence~~.  
 Claimant was injured while lifting box too heavy and pulled back.

It is therefore ordered that the claim be allowed for:  
 Lumbago; strain.

That medical bills be paid in accordance with the rules and regulations of the Bureau of Workers' Compensation and the Industrial Commission. That the following compensation be awarded:

Temporary Total Compensation to be paid from 3-15-04 through 9-6-04 and to continue upon substantiation of medical proof.

Further compensation to be considered upon the filing of a supplemental report by the attending physician and compensation awarded based on the medical reports of Dr. Ra:177.

It is further the finding of the Hearing Officer that the following alleged disabilities are not the result of the injury: NONE  
 not: Claimant  
 Employer  
 LAW DIRECTOR  
 JOHN T. CAMPBELL

The order herein is based on the claimant's application, evidence in the file and/or evidence adduced at the hearing.

An Appeal (1-12) from this order may be filed within 20 days of the receipt of the order.

Date: Sept 10 1884  
 District Hearing Officer: Michno, McCord E.L.N.

OC-1007 (Rev. 2-84) • 422 • DHO-1

# TRENDS IN TECHNOLOGY: HOW DID WE GET HERE?

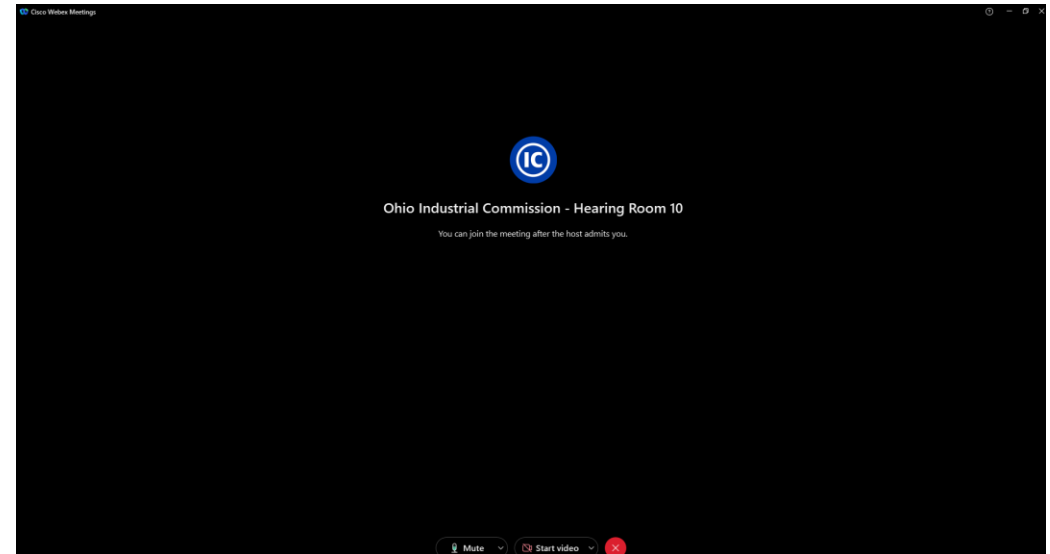
Ohio.gov State Agencies | Online Services

**Ohio Industrial Commission**  
Timely, impartial resolution of workers' compensation appeals

NEWS & INFO | ICON | CONTACT | FORMS | IC POLICIES | THE APPEALS PROCESS

Industrial Commission Online Network [Representative Home Page](#)

Guide to ICON	
Rep Home Page	<b>NOTICE:</b> Due to minimal staffing in Ohio Industrial Commission offices throughout the state, please upload documents via ICON rather than faxing if at all possible.
Calendar	
Profile	<b>Representative 217693-90</b>
Proxy	<b>Kranstuber, Charles W</b> 495 S High St Ste 400 Columbus OH 43215-5689 Phone: (614) 255-6134 Fax: (614) 255-6135 cwkrans@yahoo.com <a href="#">View Rep Profile</a>
Dismiss Representation	
Change Contact Info	
Change Password	<b>Submit a Request/Appeal</b> Enter a claim number then click "Submit" to begin the online submission process for that claim.
Password Recovery	Claim Number <input type="text"/> <input type="button" value="SUBMIT"/>
Daily Correspondence	
Document Download	<b>Find a Claim</b> Find a claim you represent by entering the claim number <b>or</b> the injured worker's Social Security Number <b>or</b> the injured worker's first initial and last name into the appropriate search boxes below.
IC Contacts	Claim Number <input type="text"/> <b>OR</b> SSN <input type="text"/> <b>OR</b> FI <input type="text"/> Last Name <input type="text"/> <input type="button" value="SUBMIT"/>
Security	
Log out	
	<b>Upload Documents</b> Enter a claim number then click "Submit" to begin the document upload process for that claim.
	Claim Number <input type="text"/>



# PAPER FILING SYSTEM V. CLOUD-BASED OR “PAPERLESS” SYSTEM



# BENEFITS TO A PAPERLESS OFFICE

- strengthened document security and confidentiality
- easy access to data
- decreased carbon footprint
- automatic data retention and digital backups
- less expensive client communication
- financially more cost-effective
- reduced daily data storage and supply costs
- increased customer service
- more time spent on important tasks

# BENEFITS TO A PAPER OFFICE/CONS OF A PAPERLESS OFFICE

- “old habits die hard”
- potential hackers
- hardware or software issues
- expensive to upgrade
- health issues
- dangerous for the environment
- professionalism
- the impression of 24/7 availability

# USE OF TECHNOLOGY THROUGHOUT THE LIFE OF A CLAIM

- inception of the claim
  - paperwork can be sent via docusign or other website to avoid in-person meetings (client not vaccinated, has bad injury and can't walk, fear of downtown area, etc.)
  - can still meet in person! But file can be prepped and reviewed (for state fund claims) prior to client arrival with use of electronically-signed R2
  - R2 can be faxed in to the Bureau - no option for e-filing right now.
  - for self-insured claims, files can be requested by email and received by email (e.g., zip drive, .pdf attachment).
- hearing representation
  - attendance at hearings can be virtual or in-person
  - pros and cons?
  - recent update from Chairman Jim Hughes



# USE OF TECHNOLOGY THROUGHOUT THE LIFE OF A CLAIM

- client communication
  - text, e-mail, phone calls, snail mail
- court proceedings
  - depositions, mediations, etc. by zoom
  - online e-filing of pleadings
- receipt of compensation
  - still mostly a paper process
  - bank scanners?
- closure of the claim
  - settlement documents – e-sign or original signature?
  - online notaries

# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

ICON is your friend and ally!

The screenshot shows the Ohio Industrial Commission website. At the top right, it says "Ohio.gov State Agencies | Online Services". The main header features the "Ohio Industrial Commission" logo with the tagline "Timely, impartial resolution of workers' compensation appeals". Below the header is a navigation bar with links for "NEWS & INFO", "ICON", "CONTACT", "FORMS", "IC POLICIES", and "THE APPEALS PROCESS". A search bar and social media icons for mobile, Facebook, Twitter, and LinkedIn are also present.

Welcome to the Ohio Industrial Commission [Go to Web Conferencing](#)

**Ohio Industrial Commission will return to in-person hearings effective July 6, 2021. Please [click here](#) for additional information (UPDATED 7/2/2021).**

 <p><b>12 Locations to Serve You</b></p> <p><b>Ohio</b> Department of Health NOTICE: Questions about COVID-19? Visit <a href="https://coronavirus.ohio.gov">coronavirus.ohio.gov</a> or call 1-833-4ASKODH for answers.</p> <p><b>Agency News</b> Columbus Information Technologist Named 2021 Employee of the Year <a href="#">Full Story...</a> Columbus District Hearing Officer Named May 2022 Employee of the Month. Congratulations to Jennifer Rohrbaugh on being given the honor. <a href="#">Full Story...</a></p> <p>The Commission has revised Memos E6 and K5 of the <i>Adjudications Before the Ohio Industrial Commission</i>. Click the link in the right side navigation panel to view the updated manual.</p> <p>Do you have a suggestion to improve our services? Send us a comment with our new online comment card! Visit the <a href="#">Contact</a> page or <a href="#">click here</a> to submit your suggestion.</p> <p><a href="#">More News</a></p>	<p><b>Quick Links</b></p> <ul style="list-style-type: none"><li>Office Locations</li><li>IC Fact Sheets</li><li>Frequently Asked Questions</li><li>Commissioner Bios</li><li>Reports &amp; Newsletters</li><li>Medical Specialist Resources</li><li>Adjudications Before the Ohio Industrial Commission (PDF)</li><li>Ombuds Office</li><li>Visit the BWC Website</li><li>Commission Member Orders</li><li>Industrial Commission Meeting Minutes</li><li>Rules Advisory Task Force</li></ul>
<p><a href="#">About the Industrial Commission</a></p>	<p><a href="#">ICON</a></p>

# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

- news updates (closures, power outages, employee of the month, etc.)
- FAQs
- commissioner bios
- \*\*\*adjudications before the ohio industrial commission
- contact information for ombuds office
- \*\*\*commission member orders

# I.C.O.N. – INDUSTRIAL COMMISSION ONLINE NETWORK

← → ↻ <https://www.ic.ohio.gov/servlet/ecm.servlets.EcmController?ecmAction=viewFolder&folderNumber=all&prefix=99&claimNumber=307639&suffix=13&...> ☆ 🔍 🌐

## Industrial Commission Online Network **All Documents View**

Guide to I.C.O.N.

Rep Home Page

Calendar

Profile

Proxy

Dismiss Representation

Change Contact Info

Change Password

Daily Correspondence

Document Download

IC Contacts

Security

Log out

**Claim:** ██████████ ██████████ ██████████ **PL**

**Coverage Type:** Coverage

**Fund Type:** Public Employer

**New Document ID Column**  
[Click here for more information](#)

**Color Key (Hearing Folder):**

Allowance 02/15/2019
Permanent Total Disability
Appeal 05/01/2019
In Multiple Folders

Color-coded hearing folders.  
[Click here for more information.](#)

**Select Folder View:** All Documents [Claims](#)

**Date of Injury:** ██████████ **FWW:** ██████████

**Filing Date:** ██████████ **AWW:** ██████████

**Date of Death:** ██████████ **Interpreter:** ██████████

Allowance 02/15/2019

Permanent Total Disability

Appeal 05/01/2019

ed Conditions

o Hearing Folder

aim Data

Show/Hide Docketing Reps

Print Document List

Download Documents

**Class:** All **Document Type:** All

<input type="checkbox"/>	<u>Document Date</u>	<u>Document Type</u>	<u>Document Description</u>	<u>Document ID</u>	<u>Pages</u>
<input type="checkbox"/>	05/04/2019	ICORDR	<a href="#">Appeal_SHO Hearing/Review_05/01/2019</a>	257653633	2
<input type="checkbox"/>	04/24/2019	MED	<a href="#">MCO - MED</a>	257473728	3
<input checked="" type="checkbox"/>	04/17/2019	ICLETTER	<a href="#">PT Acknowledgment Letter</a>	257311530	2
<input type="checkbox"/>	04/13/2019	ICNOTICE	<a href="#">SHO Hearing_05/01/2019_10:00</a>	257192063	2
<input type="checkbox"/>	04/05/2019	MED	<a href="#">MCO - MED</a>	257080961	1
<input type="checkbox"/>	04/02/2019	MED	<a href="#">MCO - MED</a>	256999632	3
<input type="checkbox"/>	04/01/2019	BWCNOTES	<a href="#">BWC Notes from 03/14/2019 to 04/01/2019</a>	257429818	2
<input type="checkbox"/>	03/28/2019	CS	<a href="#">MCO - CS</a>	256899503	1

# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

← → ↻ https://www.ic.ohio.gov/servlet/ic.servlets.EcmDocumentUploadInitAction ☆ 🔍 📄 | W ⋮

Change Password

Daily Correspondence

Document Download

IC Contacts

Security

Log out

Select Document to Upload:  No file chosen  
*Accepted formats: PDF, TIFF, JPG, PNG, BMP, GIF.*

Please describe your document:

<b>Medical:</b> <ul style="list-style-type: none"><li><input type="radio"/> C9 Approval/Disapproval (C9RESPONSE)</li><li><input type="radio"/> C92/C92A Exam (C92EXA)</li><li><input type="radio"/> Notes, Progress/Office (PRNOTE)</li><li><input type="radio"/> Notes, Psych (PSYCHNOTE)</li><li><input type="radio"/> Notes, Therapy (THRPYNOTE)</li><li><input type="radio"/> Other Medical Document (MED)</li><li><input type="radio"/> Return to Work Report (MEDCO14)</li></ul>	<b>Motions/Appeals:</b> <ul style="list-style-type: none"><li><input type="radio"/> Application for Lump Sum Advancement- Attorney Fee (IC-32A)</li><li><input type="radio"/> Application for Permanent Total Disability (IC-2)</li><li><input type="radio"/> Application for VSSR Award (IC-8/9)</li><li><input type="radio"/> First Report of Injury (FRI)</li><li><input type="radio"/> Motion (C-86)</li><li><input type="radio"/> Notice of Appeal (IC-12) <a href="#">File Online</a></li><li><input type="radio"/> Objection to C92/C92-A Tentative Order (IC-167-T) <a href="#">File Online</a></li><li><input type="radio"/> Request for Temporary Total (C-84)</li></ul>
<b>Requests:</b> <ul style="list-style-type: none"><li><input type="radio"/> Additional Time Request (TIMEREQ)</li><li><input type="radio"/> Interpretive Services Request (IC-INT)</li><li><input type="radio"/> Request Change of Venue (VENUEREQ)</li><li><input type="radio"/> Request for Authorization (C-9)</li><li><input type="radio"/> Request for Cancellation (IC-50) <a href="#">File Online</a></li><li><input type="radio"/> Support for Cancellation Request (CANCSUP)</li><li><input type="radio"/> Request for Continuance (IC-51) <a href="#">File Online</a></li><li><input type="radio"/> Support for Continuance Request (CONTSUP)</li><li><input type="radio"/> Request for Corrected Order (IC-13)</li><li><input type="radio"/> Request for Court Reporter (CTREPTREQ)</li><li><input type="radio"/> Request for Medical Documents (REQMED)</li></ul>	<b>Other:</b> <ul style="list-style-type: none"><li><input type="radio"/> Accident Report (ACCRPT)</li><li><input type="radio"/> Acknowledgement of Settlement (SI-43)</li><li><input type="radio"/> Agreement as to Comp for PP Disability (IC-GC1)</li><li><input type="radio"/> Authorization of Injured Worker Representative (R-2)</li><li><input type="radio"/> Authorization to Receive Workers' Compensation Payment (C-230)</li><li><input type="radio"/> Brief/Memo in Support of Commission Recon (COMRECON)</li><li><input type="radio"/> Brief/Memo in Support of SHO Appeal (APP3LVLSUP)</li><li><input type="radio"/> Case Law (CASELAW)</li><li><input type="radio"/> Employer Information (EMPINFO)</li><li><input type="radio"/> Evidence (EVIDENCE)</li></ul>

# I.C.O.N. – INDUSTRIAL COMMISSION ONLINE NETWORK

← → ↻ https://www.ic.ohio.gov/news/newsinfo.html ☆ 🔍 📄 | W

Welcome to the **Industrial Commission**



Welcome to IC News

## Agency News

**Resolution Update:** IC Resolution 19-1-01 IC Medical Exam Fee Schedule has been adopted. To view it, visit our IC Policies>IC Resolutions page.

**Adjudications Before the Ohio Industrial Commission Update:** Memos D5 and G3 have been amended effective April 10, 2019. Click [here](#) to view the PDF of the manual.

**Mark your calendars!** All IC offices will be closed Thursday, July 4th for Independence Day. No hearings will be scheduled July 4th or 5th.

**Cleveland office only:** No hearings will be scheduled Thursday, July 4th

through Tuesday, July 9th.

**Save the Date!** The Ohio Industrial Commission will conduct its annual Statewide Hearing Officer Training Meeting on Monday, September 16, 2019, at the Nationwide Hotel & Conference Center, 100 Green Meadows Drive, South, Lewis Center, Ohio 43035. Agenda and information regarding the cost to attend will be posted at registration time. Registration will begin on April 30, 2019 and end on June 3, 2019. Early registrations will not be accepted.

**The Ohio Industrial Commission has amended ten of its administrative rules, effective February 1, 2019.** The amendments were made to 4121-2-01, 4121-3-12, 4121-3-20, 4121-15-01, 4121-15-02, 4121-15-03, 4121-15-04, 4121-15-07, 4121-15-08 and 4121-15-09. To view all IC rules, visit the [IC Policies](#) page.

## Quick Links

[Office Locations](#)

[IC Fact Sheets](#)

[Frequently Asked Questions](#)

[Commissioner Bios](#)

[Reports & Newsletters](#)

[Medical Specialist Resources](#)

[Adjudications Before the Ohio Industrial Commission \(PDF\)](#)

[Ombuds Office](#)

[Visit the BWC Website](#)

[Supreme Court of Ohio Website](#)

[Commission Member Orders](#)

[Industrial Commission Meeting Minutes](#)

# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

The screenshot shows a web browser window with the URL <https://www.ic.ohio.gov/orders/browse.jsp>. The page header includes the Ohio.gov logo, "State Agencies", and "Online Services". The main header features the "Ohio Industrial Commission" logo with the tagline "Timely, impartial resolution of workers' compensation appeals". A search bar and social media icons for IC MOBILE, Facebook, and LinkedIn are also present. A navigation menu contains links for NEWS & INFO, I.C.O.N., CONTACT, FORMS, IC POLICIES, and THE APPEALS PROCESS. The main content area is titled "Industrial Commission Commission Member Orders" and contains a table of years from 2005 to 2016. A black circle highlights the text "by clicking the links to the left" in the first row of the table.

Year	Description
2005	Browse for commission member orders by year and month by clicking the links to the left. To search for commission member orders by hearing date, claim number, or a word or phrase in the order, <a href="#">click here</a> .
2006	
2007	Orders from hearings held beginning August, 2005 to present are available for viewing.
2008	
2009	
2010	
2011	
2012	
2013	
2014	
2015	
2016	

# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

The screenshot shows a web browser window with the URL <https://www.ic.ohio.gov/orders/search.jsp>. The page header includes the Ohio.gov logo, "State Agencies | Online Services", and the Ohio Industrial Commission logo with the tagline "Timely, impartial resolution of workers' compensation appeals". A search bar is present in the header. Below the header is a navigation menu with links for "NEWS & INFO", "I.C.O.N.", "CONTACT", "FORMS", "IC POLICIES", and "THE APPEALS PROCESS".

The main content area is titled "Industrial Commission Commission Member Orders". It features a search interface with a table of years on the left and a search form on the right. The search form includes fields for "Hearing Date" (with a "To" field), "Claim Number", and "A word or phrase in the order" (with the example "Parking Lot"). A "Search" button is located below the form. Below the search form, the "Search Results:" section displays a table of results with columns for "Hearing Date" and "Claim Number".

Year	Hearing Date	Claim Number
2005		
2006		
2007		
2008		
2009		
2010		
2011		
2012		
2013		
2014	06/28/2006	<a href="#">05-855627</a>
2015	10/17/2006	<a href="#">06-809238</a>
2016	06/12/2007	<a href="#">85-36668</a>
	06/12/2007	<a href="#">94-381947</a>
		<a href="#">07-850393</a>

Waiting for www.ic.ohio.gov...



# I.C.O.N. — INDUSTRIAL COMMISSION ONLINE NETWORK

 Ohio | Industrial Commission



# DOLPHIN — BUREAU OF WORKERS' COMPENSATION WEBSITE

- file a claim
- apply for coverage
- find a provider
- report fraud
- website and access to claim files available for workers, employers, and providers

# BUREAU OF WORKERS' COMPENSATION WEBSITE

The screenshot shows a web browser window with the URL <https://www.bwc.ohio.gov/bwcccommon/services/ClaimDocuments/secure/DocumentsList.aspx?txtCID=797266299>. The page title is "Claim documents Documents list".

On the right side, there are two redacted fields: "Claim number" and "Date of injury".

Below the title, there is a "Social Security Number" field, which is also redacted.

A "Note" states: "A certain percentage of medical documentation is considered confidential; therefore, you cannot view it online. Contact the local customer service office for more information."

The "Filter" section includes three input fields: "Start date (optional)" with a placeholder "mm/dd/yyyy" and a calendar icon, "End date (optional)" with a placeholder "mm/dd/yyyy" and a calendar icon, and "Document type (optional)" with a dropdown menu. An "Apply" button is located to the right of these filters.

Below the filters, there is a "Show 10 entries" control, where the number "10" is circled in black. To the right of this is a "Search" input field.

At the bottom, the text "Claim documents list" is visible above a table structure.

# BUREAU OF WORKERS' COMPENSATION WEBSITE

## Claim documents Documents list


Claim number [REDACTED]  
Date of injury [REDACTED]

Social Security Number  
[REDACTED]

**Note:** A certain percentage of medical documentation is considered confidential; therefore, you cannot view it online. Contact the local customer service office for more information.

### Filter

Start date (optional)

End date (optional)

Document type (optional)

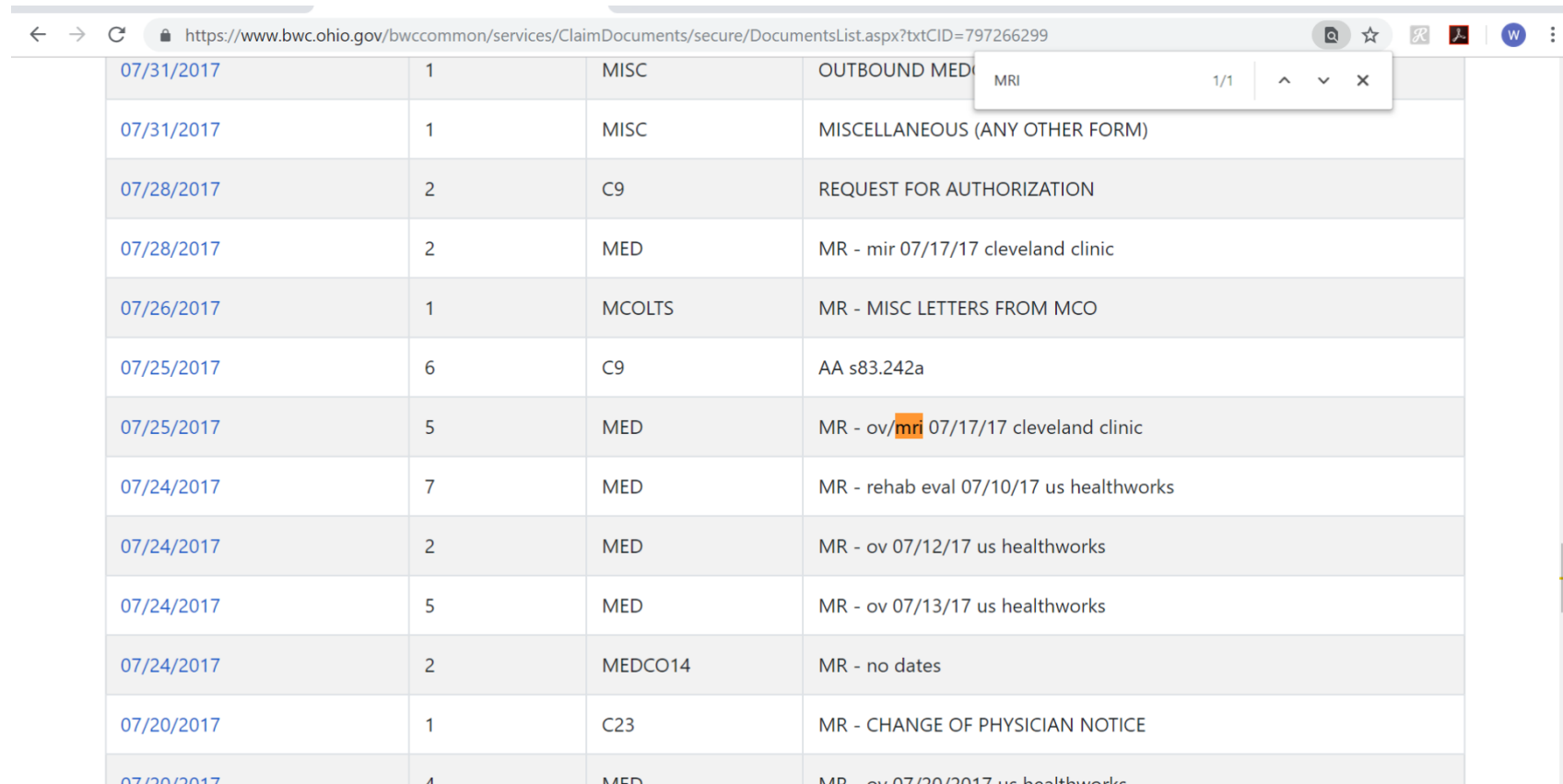
Apply

Show All entries

Claim documents list

Search

# BUREAU OF WORKERS' COMPENSATION WEBSITE



Date	Count	Category	Description
07/31/2017	1	MISC	OUTBOUND MED
07/31/2017	1	MISC	MISCELLANEOUS (ANY OTHER FORM)
07/28/2017	2	C9	REQUEST FOR AUTHORIZATION
07/28/2017	2	MED	MR - mir 07/17/17 cleveland clinic
07/26/2017	1	MCOLTS	MR - MISC LETTERS FROM MCO
07/25/2017	6	C9	AA s83.242a
07/25/2017	5	MED	MR - ov/mri 07/17/17 cleveland clinic
07/24/2017	7	MED	MR - rehab eval 07/10/17 us healthworks
07/24/2017	2	MED	MR - ov 07/12/17 us healthworks
07/24/2017	5	MED	MR - ov 07/13/17 us healthworks
07/24/2017	2	MEDCO14	MR - no dates
07/20/2017	1	C23	MR - CHANGE OF PHYSICIAN NOTICE
07/20/2017	4	MED	MR - ov 07/20/2017 us healthworks

# BUREAU OF WORKERS' COMPENSATION WEBSITE

← → ↻ <https://www.bwc.ohio.gov/bwccommon/services/ClaimDocuments/secure/DocumentsList.aspx?txtCID=797266299> ☆ 🔍 📄 | W ⋮

**Filter**

Start date (optional)  📅 End date (optional)  📅 Document type (optional)

Show  entries

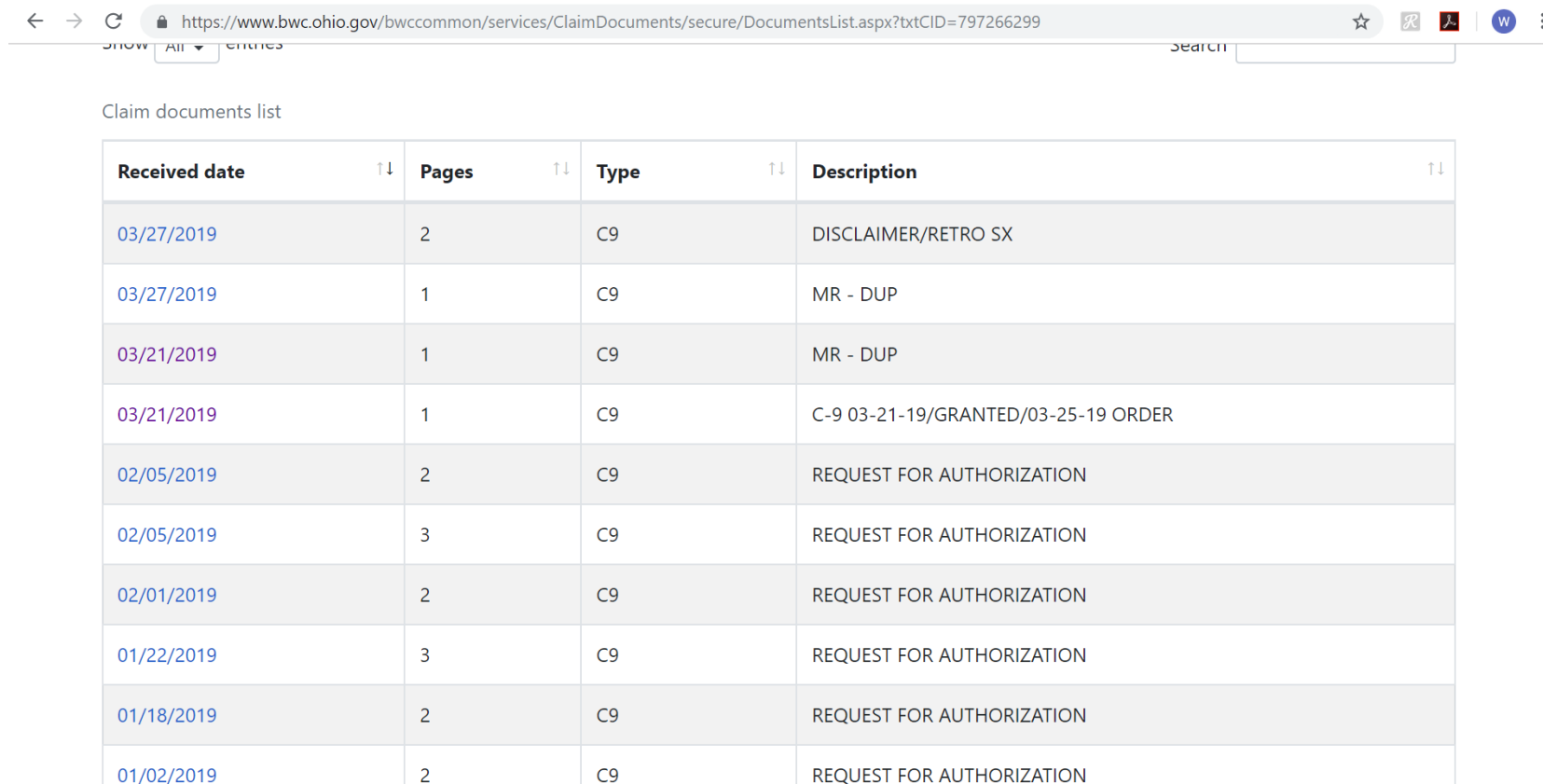
Claim documents list

Received date	Pages	Type
03/27/2019	2	C9
03/27/2019	1	C9
03/21/2019	1	C9
03/21/2019	1	C9
02/05/2019	2	C9
02/05/2019	3	C9

Document type dropdown menu:

- C9 - REQUEST FOR AUTHORIZA
- C32 - LUMP SUM ADVANCEMENT
- C39 - ANNUAL DEATH BENEFITS
- C5 - DEATH BENEFITS
- C50 - SI CLAIM APPLICATION
- C512 - INTENT TO SETTLE
- C55 - SALARY CONTINUATION A
- C6 - ACCRUED COMPENSATION
- C60 - TRAVEL EXPENSE STATEM
- C63 - ADDITIONAL INFORMATIO
- C72 - AUTHORIZATION TO RELE
- C77 - CHANGE OF ADDRESS NOT
- C84 - PHYSICIAN'S SUPPLEMEN
- C85A - APP TO REACTIVATE CLA
- C86 - MOTION
- C88 - APPLICATION FOR RECON
- C9 - REQUEST FOR AUTHORIZA

# BUREAU OF WORKERS' COMPENSATION WEBSITE



Claim documents list

Received date	Pages	Type	Description
03/27/2019	2	C9	DISCLAIMER/RETRO SX
03/27/2019	1	C9	MR - DUP
03/21/2019	1	C9	MR - DUP
03/21/2019	1	C9	C-9 03-21-19/GRANTED/03-25-19 ORDER
02/05/2019	2	C9	REQUEST FOR AUTHORIZATION
02/05/2019	3	C9	REQUEST FOR AUTHORIZATION
02/01/2019	2	C9	REQUEST FOR AUTHORIZATION
01/22/2019	3	C9	REQUEST FOR AUTHORIZATION
01/18/2019	2	C9	REQUEST FOR AUTHORIZATION
01/02/2019	2	C9	REQUEST FOR AUTHORIZATION

# BUREAU OF WORKERS' COMPENSATION WEBSITE

## Quick links

[Print claim card](#)

[Issue tracking](#)

[Forms](#)

[Settlement Research](#)

[Claim correspondence](#)

[Claim notes](#)

[Claim documents](#)



# BUREAU OF WORKERS' COMPENSATION WEBSITE

Injured worker: ██████████  
OhioBWC - Common - Service: (Settlement research) –  
Individual claim data

Claim #: ██████████  
DOI: ██████████

[claim party contacts](#)

[Injured worker information](#)

Indemnity overpayment: \$0.00  
DWRP overpayment: \$0.00  
Total overpayment: \$0.00  
Total PP: 0%  
Family support: NO

[Claim information](#)

Claim status: ALLOW  
Benefit type: LOST TIME  
Active/inactive: ACTIVE  
Coverage type: COVERAGE  
Subrogation: YES

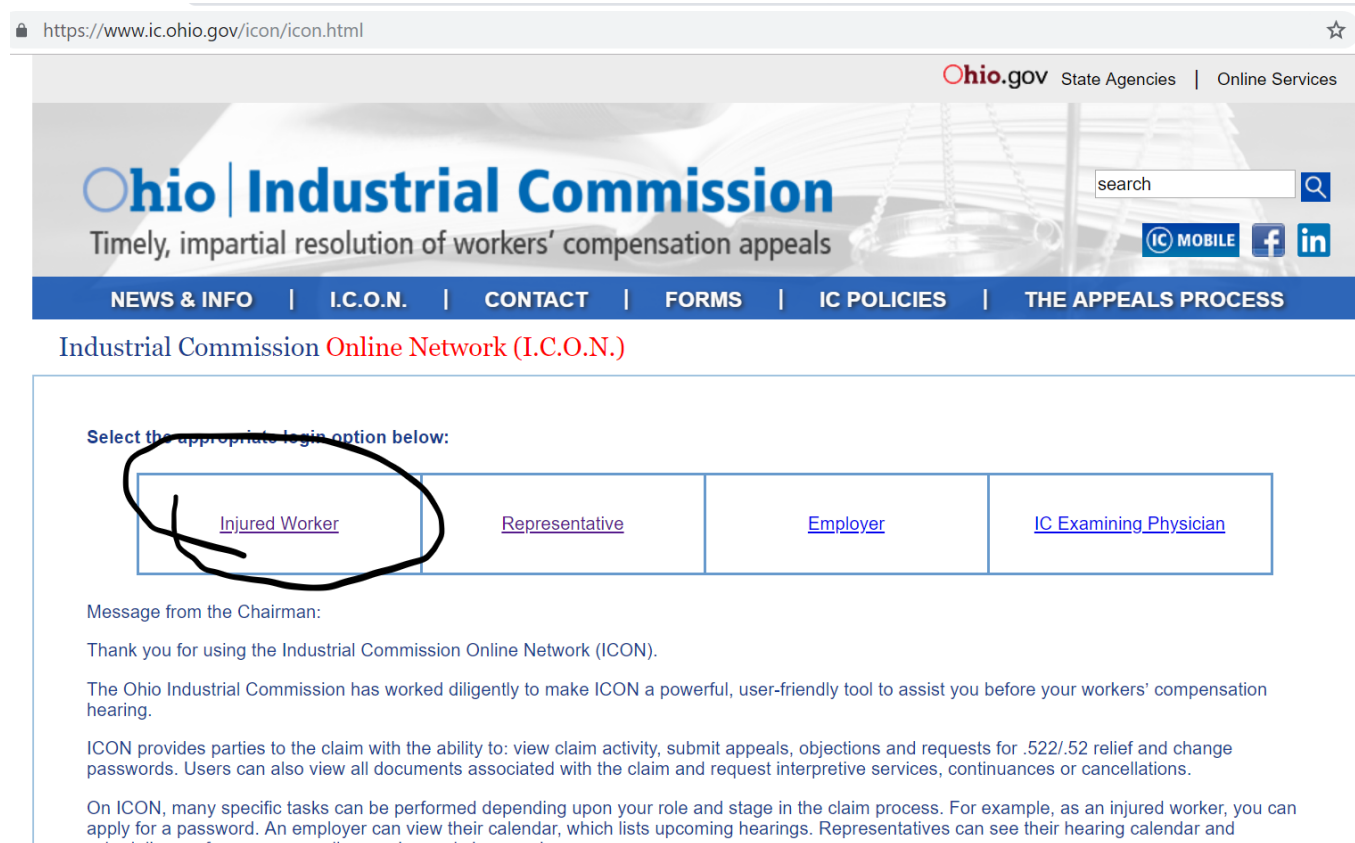
[Diagnosis information](#)

ICD code: S63.602A  
ICD narrative description: UNSPECIFIED SPRAIN OF LEFT THUMB  
ICD status: ALLOWED  
ICD code: S29.012A  
ICD narrative description: STRAIN OF MUSCLE AND TENDON OF BACK  
WALL OF THORAX  
ICD status: ALLOWED  
ICD code: S46.011A  
ICD narrative description: STRAIN OF MUSC/TEND THE ROTATOR CUFF OF  
RIGHT SHOULDER  
ICD status: ALLOWED  
ICD code: S16.1XXA  
ICD narrative description: STRAIN OF MUSCLE, FASCIA AND TENDON AT  
NECK LEVEL  
ICD status: ALLOWED  
ICD code: M18.12  
ICD narrative description: SUB AGG OF PRE-EX CMC ARTHRITIS  
ICD status: ALLOWED

[Compensation information](#)

FWW: \$559.83  
AWW: \$634.25  
Total medical paid: \$34,443.31  
Total indemnity paid: \$40,280.05  
Last paid medical date: 05/13/2022  
Last paid indemnity date: 05/12/2022  
Last paid indemnity type: lmit-oh

# YOUR CLIENTS CAN SET UP AN ACCOUNT ON THE BUREAU WEBSITE/ICON ... PROCEED WITH CAUTION



https://www.ic.ohio.gov/icon/icon.html

Ohio.gov State Agencies | Online Services

Ohio | Industrial Commission  
Timely, impartial resolution of workers' compensation appeals

search

IC MOBILE f in

NEWS & INFO | I.C.O.N. | CONTACT | FORMS | IC POLICIES | THE APPEALS PROCESS

Industrial Commission **Online Network (I.C.O.N.)**

Select the appropriate login option below:

<a href="#">Injured Worker</a>	<a href="#">Representative</a>	<a href="#">Employer</a>	<a href="#">IC Examining Physician</a>
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Message from the Chairman:

Thank you for using the Industrial Commission Online Network (ICON).

The Ohio Industrial Commission has worked diligently to make ICON a powerful, user-friendly tool to assist you before your workers' compensation hearing.

ICON provides parties to the claim with the ability to: view claim activity, submit appeals, objections and requests for .522/.52 relief and change passwords. Users can also view all documents associated with the claim and request interpretive services, continuances or cancellations.

On ICON, many specific tasks can be performed depending upon your role and stage in the claim process. For example, as an injured worker, you can apply for a password. An employer can view their calendar, which lists upcoming hearings. Representatives can see their hearing calendar and scheduling preferences, as well as assign and view previous

# CORRESPONDING WITH CLIENTS



# SOCIAL MEDIA

- social media warning to clients
- software that detects fraud
- social media for firm advertising
- social media for communication with clients

