



9606 N. Mopac Expwy.,
Suite 500
Austin, Texas 78759

CWS Risk Management Team

Austin Corporate Office

Shanna Berrien

Janis Cowey

Sylvia Greene

Paige Gutierrez

Houston

Bobby Patel

Joe Higgins

Melvin Moore

Debra Buck

Austin

Bob Evans

Fred Roeper

Bobby Orozco

San Antonio

George Garza

Manufactured Housing

Charlotte Jordan

John Jordan

Dallas/Fort Worth

Mark Moore

Joe Villarreal

Jeff King

Richard Wright

Matt Mauldin

Georgia

Kenyatta Mattox

North Carolina

Jerry Miller

Ziggy Jablonski

Gina Roberts

Colorado/California/Austin/ Arizona

Debbie Sourile

Robert Johnson

Welcome Fred Roeper to the Risk Department!

I am so pleased to announce Fred Roeper will be joining the Risk Department effective May 1.

Fred will be assuming the newly developed role of Risk Manager. He will oversee all claims (renter's insurance, property, casualty), CD/MD/Site support and assistance, and oversight of the OSHA and safety programs. In addition, he will be conducting regional and company wide training, due diligence, and oversee the implementation of new and existing programs including Lead Based Paint, Radon, and Asbestos.

Fred has been in the multifamily business for over 30 years and been with CWS for 16 years, starting as the Maintenance Director at Caprock Canyon and most recently working as the Austin/San Antonio Capital Projects Manager.

With his experience, commitment to people, excellence and safety, Fred will be a very valuable addition to our Risk team and will be instrumental in our future success!

Risk Console vs. Riskconnect

We are pleased to announce we will be implementing a new RMIS system within the next 3 months!

RiskConsole is going away and will be replaced by Riskconnect. Riskconnect will allow us to have better oversight and reporting capabilities.... And here is the best part —ERROR FREE access to incident reporting!

New Safety Meeting Reporting

Effective immediately, all Safety Meetings, Light checks—weekly, Quarterly Inspections, Golf Cart Inspections and Playground Inspections are to be sent to your Regional Risk Champion:

North Carolina—Elizabeth McMurtry

Georgia—Mandi Lopes

AZ/Aus/CO—Jessica Howes

CA/Dallas/SA—Colleen McDaniel

Houston—Cara Klein

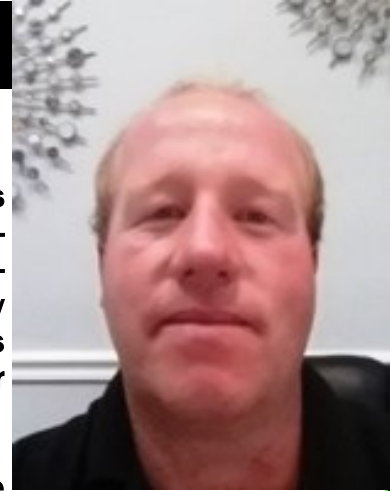
Fort Worth — Erin Jansen

RMT SPOTLIGHT

Meet Jerry Miller - RMT for North Carolina!

Jerry has been with CWS for over 10 years. He started out as the Assistant Maintenance Director. Jerry has worked at Marquis at Marquis at Crossroads, Marquis at Silverton and is currently at Marquis at Preston as the Maintenance Director. Jerry has served as an RMT in North Carolina for 9 years. He enjoys being part of this team because he wants 'to help keep our employees safe'.

His greatest accomplishment is his daughter, Shyanne Estelle Miller. When asked to share about his family, his comments were, 'my family is more important than anything in the world'. During his time off work, Jerry enjoys being with his wife and daughter, hunting, fishing, riding motorcycles and shooting billiards.



Quiz of the Quarter

Below is a fun quiz to do on your own or as a group, some interesting information to continue your safety everyday.

- What are the 3 ways to make a situation safer? Unscramble the following for answers:
Etiimlena the risk so it's not there anymore.
Ecedru the risk.
Utbsutteis an action, a product or a piece of equipment for something safer.

Prueba del Cuarto

Siguiente es un prueba divertida para tomar solo o con su grupo, alguna información interesante para continuar su seguridad diaria.

- Cual son 3 maneras de hacer una situación más segura? Poner en orden las siguientes para respuestas:
Rmiinale el riesgo para que no haiga más.
lurcder el riesgo,
Truissbitu una acción, un producto o un pedazo de equipo por algo más seguro.

Successful 2014 Annual RMT meeting

On November 17—19, 2014, the Risk Department held their annual meeting in Houston, Texas.

This year, we had 32 attendees - double the number from 2013! We added 5 CD's to the team and almost all of the RD's were in attendance.

The participation of CD's and Regionals provided more depth and value to the meeting. It also led to impactful discussions regarding our program and the creation of new ways to improve and expand our commitment to safety and risk!



In addition to adding CD's to the Risk Team, we also added a RMT.

Please join us in congratulating Robert Johnson from the Austin, TX region. Robert has been with CWS for over 21 years and is currently the MD for Regents West at 24th and Regents West at 26th. He brings a great deal of experience and strength to both Austin Region and the RMT group.

Did you know?

Medication, such as pain relievers, stomach upset relievers or any other over-the-counter medication that would be ingested, are **NOT** to be purchased or maintained in CWS first aid kits.

(Risk Manual - Standard 314)



1st Quarter Injuries

Injury Report

Safety
First!

Property	Accident Date	Lag time (days)	Claim Status	Accident Description
Cedar Springs	1/2/15	0	Closed	Dog Bite
Preston	1/6/15	9	Closed	Back strain
Katy	1/28/15	0	Closed	Dog Bite
Town Lake	2/2/15	1	Closed	Trash compactor shut on hand
Stonebriar	2/5/15	1	Closed	Debris fell in eye while working under sink
Tanglewood	2/6/15	3	Closed	Dog Bite
Pin Oak	2/16/15	0	Closed	2nd degree burn to hands
Town Lake	3/6/15	6	Closed	Hurt rib with dolly
Silver Oaks	3/27/15	0	Closed	Slip and fall while walking grounds

RMT Assignments

Bob Evans	Bobby Orozco	Bobby Patel	Debbie Sourile	George Garza	Jeff King	Jerry Miller
Center Ridge	Austin Midtown	Briar Forest	Great Hills	Barton Trails	Cedar Springs	Ballantyne
Regents West 24 & 26	Brushy Creek	Cinco Ranch	Ladera Vista	La Cantera	Gaston, L2	Carmel Commons
SoNa	Canyon Ridge	Park Row	Parkway	Stone Oak	Spring Creek	Carmel Valley
Tech Ridge	Deerfield	Sugarland	Shoreline	Walker's Ranch	St. Thomas	Cary Parkway
Volente	Northwest Hills	Westheimer	Star Ranch	Windsor @ BC	Texas Street	Northcross
	SoCo on the Lake		Stone Hill		Turtle Creek	Silverton
			Town Centre		West End	
			Treetops			
			Willow Creek			
Joe Higgins	Joe Villarreal	Kenyatta(Tion) Mattox	Mark Moore	Melvin Moore	Robert Johnson	Ziggy Jablonski
Katy	Bellaire Ranch	Briarcliff	Brooks on Preston	5250 Apartments	Caprock Canyon	Berkeley
Kingwood	Flower Mound	M789	Firestone	Clearlake	Regents University	Edwards Mill
Memorial	Silver Oaks	Marq at Brookhaven	Harston Woods	Downtown	Ridgegate	Midtown District
Pin Oak	Stonebriar	Marquis 2200	Lantana	Greenway Garden		Preston
Tanglewood	Stonegate	Midtown West	Legacy	Hermann Park		Sugarloaf
Westchase	Waterview	North Druid Hills	Riverchase	Sabine		
	John Jordan	Perimeter Center	Townlake	Voss		
	Brookfield			Woodlands		
	Del Mar					

Accident Free 1st Quarter 2015

ARIZONA	Townlake of Coppell
Regents on University	GEORGIA
AUSTIN, TX	Marq at Brookhaven
Austin Midtown	Marquis on Berkeley
Marquis at Barton Trails	Marquis at Briarcliff
Marquis at Brushy Creek	Marquis Midtown District
Marquis at Canyon Ridge	Marquis Midtown West
Marquis at Caprock Canyon	Marquis of North Druid Hills
Marquis at Center Ridge	Marquis at Perimeter Center
Marquis at Great Hills	Marquis at Sugarloaf
Marquis at Ladera Vista	Marquis 2200
Northwest Hills Apartments	M789
Regents West at 24th	HOUSTON, TX
Regents West at 26th	5250 Apartments
Marquis at Shoreline	Marq on Voss
SoCo on the Lake	Marquis on Briar Forest
SoNa	Marquis at Cinco Ranch
Star Ranch	Marquis at Clear Lake
Stone Hill	Marquis Downtown Houston Lofts
Marquis at Tech Ridge	Greenway Garden
Marquis at Treetops	Marquis Lofts at Hermann Park
Marquis at Volente	Marquis at Kingwood
Windsor at Barton Creek	Marquis Lofts on Sabine
CALIFORNIA	Marquis on Memorial
Fairmont at Willowcreek	Marquis at Park Row
COLORADO	Marquis at Sugarland
Marq at Ridgegate	Marquis at Westchase
Marquis at Parkway	Marquis at Westheimer
Marquis at Town Centre	Marquis at The Woodlands
CWS APARTMENT HOMES, LLC	RALEIGH, NC
Austin Corp Office	Marquis on Cary Parkway
Dallas Corp Office	Marquis at Edwards Mill
CWS CAPITAL PARTNERS, LLC	Marquis at Silverton
Newport Beach Office	CHARLOTTE, NC
DALLAS, TX	Marquis at Carmel Commons
Brooks on Preston	Marquis at Carmel Valley
Marquis at Gaston	Marquis at Northcross
L2	Preserve at Ballantyne Commons
Marquis at Legacy	SAN ANTONIO, TX
Marquis at State Thomas	Marquis at Deerfield
Marquis on Texas Street	Marquis at La Cantera
Marquis at Turtle Creek	Marquis at Roger's Ranch
Marquis at Waterview	Marquis at Stone Oak
Marquis at West End	Park at Walker's Ranch
Park on Spring Creek	MANUFACTURED HOUSING
FORT WORTH, TX	Del Mar
Marquis at Bellaire Ranch	Brookfield Manor
Firestone	Harston Woods
Marquis at Lantana	
Marquis at Riverchase	
Marquis at Stonegate	



Never take a vacation from Safety



Safety is a Subject

Safety is a Subject
 That should be dear to every heart
 And those who believe that Safety mat-
 ters
 Have a few tips to impart
 First in the matter of Safety
 Is the thought that Safety depends on you
 If you take time to think of yourself and
 others
 Safe practices in life will see you through
 Take some time to think ahead
 Try to plan for what might just occur
 If you look around for Unsafe items or
 practices
 You'll find that your own Safety is ensured
 Look out for others around you
 Help them to know the safe way to do
 the job
 Every work place should be well ordered
 and planned
 Not look like some rushed and unruly
 mob
 Have a plan for what you do in the work-
 place and in daily life
 If you plan ahead and think about Safety
 You will encounter less pain and strife.

-By Bill G. Horsley

What's coming up next Quarter?

Monthly Safety meetings for these next months will be covering the following topics:

April — Protect yourself with Universal precautions –Bloodborne Pathogens; Ladder safety

May — What is Lockout/ Tagout; Preparing for & performing LO/TO

June — Hazards of Confined Spaces; Confined spaces permit requirements; Employee role in confined spaces

Remember, these topics need to be covered by the entire staff and a signature log sheet needs to be submitted to your assigned RMT representative by the end of each month to confirm this has been completed. Please use this time to ask questions, clarify any issues you may have on any of these topics. These monthly topics are of extreme importance and necessity for the safety of everyone at your property.



Give us your Thoughts!

Be a part of safety and send in a suggestion for ideas to improve our safety program or ways to increase awareness of safety.

Send suggestions to Sylvia Greene at 512.682.6931 or sgreene@cwsapartments.com.



Safety, the CWS Way!