



September 22, 2020

Re: Visitation

Dear Resident/Family Member,

As you know, NYS Dept. of Health recently revised guidance for limited nursing home visitation. As of today, we continue to be on track to begin limited visitation on Wednesday, September 30, 2020. Our plan was submitted to the NYS Dept. of Health today.

Visitation will be scheduled in advance. Beginning tomorrow, September 23rd, we will begin taking visitation "appointments." Please contact, Connie Leone at 718-429-2200, Ext. 307 to schedule a visit.

Visitation days are scheduled by floor and are outdoors, weather permitting. The attached Fact Sheet – Visitor Expectations includes a brief overview.

When your visit is scheduled, please come 15 minutes early to allow time for the screening process. There will be signs in front of the building that direct you to the screening and visitation areas. Please keep social distance from others, including your loved one. Wearing a mask is required at all times while on facility premises.

Please review the Fact Sheet before you arrive. You will also be given a copy during the screening process. Department of Health requires that we record the name, address, phone number & email address of each visitor during the screening process. **Additionally, each visitor must present a verified negative COVID-19 test result within the past 7 days prior to the visit.**

Per NYS DOH, any visitor who fails to adhere to the protocols will be prohibited from visiting for the duration of the COVID-19 state declared emergency.

We are looking forward to seeing you.

Sincerely,

Susan O'Connor, MSW, LNHA
Administrator

Encl.



FACT SHEET – VISITOR EXPECTATIONS

**ALL visitation will be outdoors, weather permitting
There is no visiting in resident care areas or rooms**

ALL visitors are screened for signs and symptoms of COVID-19, including temperature check prior to resident access. ALL visitors are required to present a verified negative COVID-19 test result within the last week (7 days) of the visit

Visitation will be refused if the individual(s) exhibits any COVID-19 symptoms, fails to present a negative test result or does not pass the screening questions

Visitation will be scheduled in three, 30 minute sessions (between 10:30 AM – 2 PM) by resident unit, Monday through Friday as follows:

**Monday – 4th Floor
Tuesday – 5th Floor
Wednesday – 6th Floor
Thursday – 3rd Floor
Friday – 2nd Floor**

ALL VISITATION MUST BE SCHEDULED IN ADVANCE

**Visitation is limited to two (2) persons per resident.
Visitors under the age of 18 are prohibited at this time.**

Visitors will be asked to use hand-sanitizer when they arrive for the visit

Visitors must wear a face mask or covering that covers the nose & mouth at all times when on the premises of the nursing home

Social distancing, as marked in the visiting area, must be maintained at all times

No packages, food or beverages can be exchanged or consumed during the visit

Staff will escort the resident to the visit and monitor the visit

**IF ANY VISITOR FAILS TO ADHERE TO THE PROTOCOL,
THEY WILL BE PROHIBITED FROM VISITING FOR THE DURATION OF THE COVID-19 STATE
DECLARED PUBLIC HEALTH EMERGENCY**