



Boocakes 'n' Cookies

Order and Cancellation Policy

All Boocakes 'n' Cookies orders must be confirmed by our staff no less than 3 weeks in advanced of event date. All necessary major details for the order need to be confirmed at that time.

A 50% non-refundable deposit is due 2 weeks before the event date in either cash or check. Cash may not be mailed to Boocakes 'n' Cookies.

If a cancellation must occur, it can be done no less than 7 days before the event date.

If a cancellation is 7 days or less before the event date, and you have already paid in full, you will receive 50% of your total payment back.

If a cancellation is 7 days or less of the event date, and you have not paid in full, no refund will be allowed and your deposit will be kept.

If a cancellation is more than 2 weeks in advance before the event date, and you have already paid your deposit, you will receive 50% of your deposit back.

If a cancellation is more than 2 weeks in advance before the event date, and you have already paid in full, you will receive 75% of your total price back.