

Frequently Asked Questions and Helpful Tips

1. *What should my student wear?*

Your students should wear leotards and tights. Form-fitting tanks and shorts are allowed over leotards, as are leggings. No bare midriffs or bare legs are allowed. Hair should be pulled back and off the face in a ponytail or bun.

2. *How early can I drop off my student / how late can I pick them up?*

Please do not drop your student off earlier than 15 minutes before the start of class and be sure to pick them up no later than 15 minutes after class is over.

3. *My student has a break between classes, are they allowed to stay at the studio?*

Absolutely! We have a refrigerator and microwave at the studio if they want to use their break time to eat between classes and are welcome to stay and work on homework or watch tv.

4. *Do I need to stay in the waiting room while my student takes class?*

No! Do not feel obligated to stay on the premises while your student takes class. Feel free to just drop off and pick up. If you have a younger student that is a little nervous, please manage their expectations and let them know that parents are not allowed inside the classroom so they know in advanced you will be either in the waiting room, or dropping them off and picking them up when class is over.

5. *How does the billing / payment system work?*

On the 15th of the month, we will send out statements for the next month. You may either a) make your own payment manually in the parent portal or b) do nothing—your preferred method of payment will automatically be charged on the first lesson of the month. If your student needs to order shoes or dancewear, they can be charged to your account. Please refer to your Dance Co. Calendar for payment schedules for costumes and recital fees. Those fees will also appear on your monthly statements when they are due. There is a \$10 fee if your payment is declined, so be sure to have your billing updated if anything changes. If your payment is declined, you will have a 3-day grace period to make a payment. After 3 days, you will be charged a \$5 late fee.

6. *Will Zoom be an option for classes again this year?*

Yes! Zoom links will be in your parent portal listed under your student's class. We ask that you give us 24 hours' notice if your student needs to zoom that week, as we will only turn the zoom meetings on AS NEEDED and by request.

7. *Does my student have to wear a mask to the studio?*

No. Masks are optional. We will continue to follow the CDC and Linn County Health Department's recommendations. We ask that you not send your student to class if they have any symptoms of illness. We want to do everything possible to keep our student's safe and healthy. We have had zero transmissions of Covid at the studio and would like to keep it that way. We will continue to reassess things as the year goes on.

Helpful Tips

1. Label everything! Your student will, inevitably, leave their shoes at the studio. Put your student's name on their shoes so we can return them to you!
2. Does your little one hate tights? Try these helpful tricks:
 - Cut the feet out or buy footless tights. Sometimes if their feet are free, they don't mind.
 - Put tights on OVER leotard, rather than under. Often, littles find this more comfortable and less binding.
 - Opt for leggings over leotard instead of tights.
3. Is your little one "clingy?" As hard as it can be, drop them off and return at the end of class rather than wait in the waiting room. As much as we worry about our kiddos, quite often they do better without you being there. Often, parents in the waiting room can be a distraction and they want to know what you're up to out there, so they have a hard time focusing. If your young student struggles to let you leave, another trick is to have someone else drop them off.
4. Feel free to send your student with a water bottle to lessen trips to the drinking fountain.
5. Follow us on Facebook, Instagram or Twitter for updates for the studio. Be sure to read your emails! Remember that we send out emails via your parent portal, so they will always be saved for you to review in your message center.